



STATE OF WASHINGTON
DEPARTMENT OF CORRECTIONS
P.O. Box 41100 • Olympia, Washington 98504-1110

January 14, 2020

Joanna Carns
Office of Corrections Ombuds
PO Box 43113
Olympia, WA 98504

Dear Ms. Carns:

The Washington Department of Corrections appreciates the opportunity to respond to the report and recommendations from the collaborative Washington Department of Corrections, the Office of Corrections Ombuds, and Disability Rights Washington 'Grievance Procedure Workgroup.'

The Department of Corrections would like to thank the workgroup for the detailed and thoughtful analysis of the grievance procedures and welcomes the recommended forward steps provided in the report. The agency is committed to providing an action plan by January 31, 2020 for the next steps.

Sincerely,

Steve Sinclair, Secretary
Washington Department of Corrections