

**OCO Monitoring Visit to Clallam Bay Corrections Center**  
**Jessica Means - Early Resolution Ombuds, Shayna Clayton - Early Resolution Ombuds**  
**Intern and Celeste Fox Kump - Early Resolution Ombuds Intern**

**Background**

- The Office of the Corrections Ombuds (OCO) received numerous concerns regarding the Department of Correction's (DOC) response to COVID-19. Additionally, OCO received several requests to enter DOC facilities and perform monitoring visits. For the above reasons, on June 16, 2020, and June 17, 2020, OCO Early Resolution Ombuds Jessica Means, OCO Early Resolution Ombuds Intern Shayna Clayton and OCO Early Resolution Ombuds Intern Celeste Fox Kump conducted a monitoring visit to Clallam Bay Corrections Center (CBCC). The purpose of the visit was to observe CBCC's response to COVID-19.

**Executive Summary/Key Findings**

- The monitoring team was informed at the beginning of our facility tour that two of the Closed Custody units, B and C were under restricted movement pending the completion of an investigation stemming from two separate, unrelated multi-man fights that occurred at the facility on May 24, 2020 and June 12, 2020. Resulting from the lockdowns in place the monitoring team was unable to observe the usual daily COVID-19 response activities of the two units to include social distancing and cleaning.
- The units under restricted movement are allowed very limited time out of their cells. Two cells at a time are allowed out for ten minutes.<sup>1</sup> During the ten minutes they are allowed to use the phone or microwave and showers on alternate days. The limited time negatively impacts phone time and individuals must choose between calling their loved ones or calling our hotline to report their concern. Incarcerated individuals relayed to the OCO monitoring team they will choose to call their loved one hundred percent of the time and their concerns will go unaddressed.
- Throughout the OCO monitoring visit, the monitoring team observed limited interactions between DOC staff and incarcerated individuals. Most of those interactions involved DOC administrative staff as the OCO monitoring team was accompanied by the administrative staff throughout the facility for the duration of the visit on both days. The interactions appeared to be brief and cordial, and involved questions directed at the Superintendent and Associate Superintendent who responded appropriately.
- The monitoring team was invited to attend the staff muster in the morning of the second day of our visit which was held in the visiting room while the reception area was under

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<sup>1</sup> Update: CBCC staff relayed that the restrictions referenced were when facility's close custody was on restricted movement due to the multi-man assaults. Since that time, the units have reportedly regained normal operation, and are back to full-time programing and normal dayroom schedules with no restrictions to out of cell time.

remodeling. The meeting was brief, all staff wore masks and sat spaced out at least 6 feet apart for social distancing. Staff reported there was one individual in isolation who tested negative for COVID-19 twice and was released from isolation the morning of June 16<sup>th</sup>. There are no others individuals in isolation and no individuals in quarantine. None of the staff present reported any other concerns from the prior night. The monitoring team was briefly introduced and the meeting was concluded. All of the tables were then sprayed with Hepastat and allowed to sit and dry for the appropriate dwell time.

- The overall atmosphere among DOC staff and the incarcerated population appeared cordial, however, during the tier rep meeting when staff were not present the tier reps from all units conveyed stress and tension to the monitoring team. Individuals reported that certain DOC staff members create a significant amount of tension among the population by disrespectful behavior, such as inflammatory language and gestures and make unsupportive comments.
- Incarcerated individuals and DOC staff were mostly masked and practicing social distancing. The OCO monitoring team observed some DOC staff and incarcerated individuals wearing masks around their neck or pulled off their nose. Incarcerated individuals reported to the monitoring team that if an individual is not social distancing or wearing a mask properly in the dayroom, the individual will be told to cell in. Some DOC staff will shut down the entire dayroom. This is in lieu of infractions being written, however, it feels like punishment and creates tension among the population and staff. The incarcerated population from all units reported they are not infraacted for not wearing masks or for wearing masks improperly. The monitoring team did note that masks on some of the population appeared ill-fitting and kept slipping down when the individual was talking with us or working.
- The incarcerated population told the OCO monitoring team that they receive one mask and are able to exchange masks every two or three weeks. At the time of our visit, Administrative staff had a full bag of masks made from scraps of medical gowns currently in production by the incarcerated Correctional Industries employees. The incarcerated population told the monitoring team that they were informed by DOC staff not to wash their masks in the sinks because they will not sanitize properly. They use the laundry.
- The facility appeared clean and orderly. All units had cleaning supplies available. The OCO monitoring team observed porters cleaning throughout the medium units, the Correctional Industries work area and the visiting room. Bottles of Hepastat, heavy-duty cleaner, and clean rags were also available throughout the facility including the gym, kitchen, CI, and chapel. Flyers were observed throughout the units with directions on how to use the cleaner properly. The incarcerated population in the medium units reported they are allowed to volunteer to unit.

- Administrative staff and the incarcerated population reported to the OCO monitoring team that soap is distributed to the population on a weekly basis. Usually the soap that is distributed is anti-bacterial, however, the population reports they sometimes receive an aloe version and they prefer the anti-bacterial. Some incarcerated individuals in the closed custody units reported to the monitoring team that they have not received soap on a weekly basis, rather, they may receive a new soap bar every two to three weeks.
- Overall, the incarcerated population reported feeling well informed about COVID-19 and although there is plenty of information posted around the facility they receive most of their information from news reports on TV, thus they are getting the same information as the staff. They reported feeling distrustful of DOC in general and would rather trust the information they are receiving from loved ones and news sources.
- The incarcerated population shared with the monitoring team that the J-Pay kiosks are not working correctly for video visits. They are freezing in the middle of visits, and families are having a challenging time receiving refunds from J-Pay. Incarcerated individuals reported this problem in all units.

### **Statutory Authority**

- Per RCW 43.06C.050, OCO has "reasonable access" to all state correctional facilities in order to monitor compliance with respect to the rights and safety of incarcerated individuals.

### **Observations**

#### ***Entrance***

- Upon arriving at the main entrance gate to CBCC, the OCO monitoring team observed a hand sanitizer station placed on a sign pole near the gate. Before reaching the public access entrance a second hand sanitizer station was offered. A WA DOC COVID-19 Active Screening Job Aid was posted on the entrance doors in addition to a sign reminding individuals entering the building that a mask must be worn prior to entering. A poster with hand washing information was also posted on the entrance doors. Inside the building, DOC staff asked each person of the monitoring team three screening questions. After answering no to all of the questions, the monitoring team's temperature was taken by DOC staff. The monitoring team observed DOC staff wearing face coverings, and screening staff were observed wearing gloves and standing behind transparent plastic barriers. A log book dedicated to recording information if individuals responded "yes" to any of the screening questions or registered a temperature above 100.4 was located on a table adjunct to the screening station along with multiple 2oz bottles of hand sanitizer. The monitoring team arrived at shift change and noted it was hard to social distance in the screening area hallway. DOC staff informed us this was a temporary arrangement as the reception area was under remodel construction. (Appendix A, Photo A, B, C, and D)

### ***Main Facility***

- OCO observed several COVID-19 DOC memos, health-safety information posters, mask and social distance reminders to staff and incarcerated population amply posted throughout the facility in English and Spanish. The monitoring team observed most DOC staff wearing face coverings and additional PPEs throughout the facility, both inside and outside of the buildings. The monitoring team also observed porters cleaning in the Medium Security Unit and at Correctional Industries. ((Appendix A, Photo E, F, G, V, FF, and GG)

### ***A Unit Closed Custody***

- A unit is one of four Closed Custody units at the facility. A unit, considered the incentive unit with more privileges, has three pods. One of the three pods is reserved for individuals under quarantine and was empty at the time of our visit. The OCO monitoring team visited two of the pods in A unit. The monitoring team observed Hepastat 256 and heavy-duty cleaner with clean rags available. Soap and water are available in each occupied living unit. COVID-19, social distancing flyers, and OCO posters were observed in both English and Spanish. The living units house up to two people per room. Porters are cleaning the unit during dayroom time, but were not observed at the time of our visit. In each pod there is one phone available per tier and incarcerated individuals are responsible for cleaning it after each use. The OCO phone number was observed spray-painted on the wall by the phones. No hand sanitizer is available. J-Pay video visits were reported as freezing during visits and kiosks are down statewide. No maintenance issues reported. Both DOC staff and the incarcerated population were observed wearing masks. (Appendix A, Photo H, I, J, and K)

### ***B Unit Closed Custody***

- B Unit is one of four Closed Custody units at the facility. B unit was on restricted movement at the time of our visit. Two cells at a time are allowed out for ten minutes. During the ten minutes out, incarcerated individuals are allowed to use the phone or microwave and showers on alternate days. B unit has three pods; one of the three pods was being prepared to be reserved for individuals under quarantine and was empty at the time of our visit; mattresses were stacked in dayroom area and the living units were open for cleaning. There were two rolling screens in the pod reserved for quarantine to be used by medical staff when doing temperature checks on quarantined individuals. Staff reported to the monitoring team that when individuals are in quarantine or isolation vitals are taken by medical staff at every tier check and mental health staff do rounds once per day. The monitoring team observed Hepastat 256 and heavy-duty cleaner locked in the supply closet and was told they are available for use upon request twice daily. Bleach was not available. Soap and water are available in each occupied living unit. COVID-19, social distancing flyers, and OCO posters were observed in both

English and Spanish. The living units house up to two people per room. Porters would typically clean the unit during dayroom time, but were not observed at the time of our visit due to restricted movement. In each pod there is one phone available per tier and incarcerated individuals are responsible for cleaning it after each use. The OCO phone number was observed spray-painted on the wall by the phones. No hand sanitizer is available. J-Pay video visits were reported as freezing during visits and kiosks are down statewide. Incarcerated individuals reported maintenance issues with the sinks to staff during our visit. Both DOC staff and the incarcerated population were observed wearing masks. (Appendix A, Photo L, M, and N)

#### C Unit Close Custody

- C unit is one of four Closed Custody units at the facility. C Unit was on restricted movement at the time of our visit. Two cells at a time are allowed out for ten minutes. During the ten minutes out, incarcerated individuals are allowed to use the phone or microwave and showers on alternate days. An incarcerated individual expressed frustration to the monitoring team that they were not able to set up legal calls outside of their 10 minutes dayroom time. C unit has three pods; one of the three pods is reserved for individuals under quarantine and was empty at the time of our visit. The monitoring team observed Hepastat 256 and heavy-duty cleaner with clean rags locked in the porter closet located inside the pods, however, the population reports they are not getting the cleaning supplies for their cells when they ask. The incarcerated population reported to the monitoring team that they are unable to get commissary and proper access to hygiene items; however, soap and water are available in each occupied living unit/cell while on restricted movement. They also reported being unable to go to the law library and expressed difficulty getting responses to their kites. The living units house up to two people per room. COVID-19, social distancing flyers, and OCO posters were observed in both English and Spanish. The incarcerated population reported to the monitoring team that porters typically clean the unit during dayroom time, but were not observed at the time of our visit due to the restricted movement. In each pod there is one phone available per tier and incarcerated individuals are responsible for cleaning it after each use. The OCO phone number was observed spray-painted on the wall by the phones. No hand sanitizer is available. J-Pay video visits were reported as freezing during visits and kiosks are down statewide. No maintenance issues reported. Both DOC staff and the incarcerated population were observed wearing masks. The monitoring team observed property being delivered to one of the pods as were leaving. (Appendix A, Photo O and P)

#### D Unit Closed Custody

- D unit is one of four Closed Custody units at the facility. D unit has three pods; one of the three pods is reserved for individuals under quarantine and was empty at the time of our visit. The monitoring team observed Hepastat 256 and heavy-

duty cleaner with clean rags locked in the porter closet located inside the pods and unit porters reported to the monitoring team that they are only allowed to clean once per day at 6 pm. Incarcerated individuals were observed not practicing social distancing, however, they were observed wearing masks. The population reported to the monitoring team that C/Os are not wearing masks when they leave the pods and when they ask the C/Os to wear a mask the response is, “it’s recycled air in the unit and they are all breathing the same air outside of the pods”. The Superintendent addressed their concern while we were in the unit stating that the population must file a grievance addressing the particular C/O and then it will be looked into. The incarcerated population wanted to know if anyone in the facility is sick. The monitoring team stated we are unable to disclose that information. An incarcerated individual reported to the monitoring team that staff is not responding to medical emergencies or the emergency call button and he was not allowed to go to pill line the other day. The living units house up to two people per room. COVID-19, social distancing flyers, and OCO posters were observed in both English and Spanish. In each pod there is one phone available per tier and incarcerated individuals are responsible for cleaning it after each use. The OCO phone number was observed spray-painted on the wall by the phones. No hand sanitizer is available. J-Pay video visits were reported as freezing during visits and kiosks are down statewide. No maintenance issues reported. Both DOC staff and the incarcerated population were observed wearing masks. The monitoring team observed property being delivered to one of the pods as were leaving. (Appendix A, Photo Q, R, and S)

#### Medium Security Units G-H

- The OCO monitoring team visited G and H living units in the medium security custody facility. Hepastat and heavy-duty cleaner with clean rags were observed in the dayroom and readily available for use. The incarcerated population reported to the monitoring team the extra porters where hired and volunteers are allowed to assist with cleaning the units. Porters clean every hour with bleach, disinfectant, and Hepastat and report being trained on the proper dwell time for the cleaners to be effective. Some staff were observed not wearing masks. The incarcerated population reported that they are not being infracted for not wearing masks but will be told to cell-in instead. They also reported that they are afraid to tell staff if they are sick because they do not want to forfeit their property and not be allowed to shower for 10 days while in isolation in the Segregation Unit. They feel like testing could be more efficient by taking the individual to medical for evaluation rather than segregation. If this were the process they would be more comfortable about telling staff if they feel sick. Overall, the population reported wanting better quality of masks and be able to exchange their masks for often. The population also reported they are not getting an exchange of masks as often as the Administrative staff is reporting and the masks break apart easily when washed. Soap and water are available in the bathrooms. Hand sanitizer was not available.

COVID-19 information and social distancing flyers were posted in both English and Spanish in several areas of the living units. Each bank of phones had wooden partitions between each phone. The OCO phone number was observed spray-painted on the wall by the phones. Concerns with J-Pay freezing up during video visits and otherwise not working properly was reported to the Administrative staff as well as the monitoring team in the G and H living units. (Appendix A, Photos T, U, V, W, and X)

### Medium Security Unit I-J

- The OCO monitoring team visited I and J living units in the medium security custody facility. Hepastat and heavy-duty cleaner with clean rags were observed in the dayroom and readily available for use. The incarcerated population reported to the monitoring team that extra porters were hired and volunteers are allowed to assist with cleaning the units. Porters clean every hour with bleach, disinfectant, Hepastat and report being trained on the proper dwell time for the cleaners to be effective. Porters were observed wearing gloves while cleaning the unit. Soap and water are available in the bathrooms. Hand sanitizer was not available. COVID-19 information, social distancing flyers, and OCO posters were observed posted in both English and Spanish in several areas of the living units. Each bank of phones had wooden partitions between each phone. The OCO phone number was observed spray-painted on the wall by the phones. The incarcerated population expressed concerns to the monitoring team that there are no incentives to working in the kitchen as opposed to other jobs that have increased pay due to COVID-19. They also reported to the monitoring team that releasing larger dollar amount of funds in their accounts to family members in response to COVID-19 is far slower than releasing smaller amounts. They gave the example that sending \$100 to family members can be done quickly, yet releasing \$500 is a slow process and family members may not receive the funds in time. The population was also worried about transports coming into the CBCC from facility with known positive cases of COVID-19 and it didn't seem like anyone from CBCC was being transferred out. Concerns with J-Pay freezing up during video visits and otherwise not working properly was reported to the Administrative staff as well as the monitoring team in the I and J living units. (Appendix A, Photos T, U, V, W, and X)

### Dining Hall/Kitchen

- The OCO monitoring team visited the large kitchen that serves the entire facility. There were a few kitchen workers on duty at the time of our visit sitting in the dining area and were social distanced, wearing gloves and masks. All DOC staff were also observed wearing masks, hairnets and gloves while in the kitchen area. There are social distance stickers in the dining hall to create space between each

person in the food line. All meals are being served grab and go clamshell-style or delivered to the units. Hand sanitizer was observed for use by the kitchen staff, workers, and when the population comes in to pick up their clamshell-style meal. Handwash stations with soap and water were observed in several areas in the kitchen. Soap and water are also available in the restrooms. Kitchen staff reported that porters clean the kitchen and dining area everyday from 4:30 pm to 7:30 pm. Hepastat and disinfectant cleaners were observed available for use. Kitchen staff reported to the monitoring team that 12 to 15 workers are on shift at a time so they are able to social distance in the large kitchen. COVID-19 information, handwashing, and social distancing posters were observed posted in both English and Spanish in several areas of the kitchen. Interactions between the few kitchen workers and kitchen staff appeared cordial but tense and was kept brief while we were present. (Appendix A, Photos Y, Z, AA, and BB)

#### Religious Activity Center (Chapel)

- Upon walking into the Chapel an officer was wearing their mask pulled down and pulled the mask back up when we entered. COVID-19 flyers were posted in English and Spanish. Hand Sanitizer was not available. There were no porters observed at the time of our visit. Chairs were set up for social distancing when individuals participate in the Native American drum circle and a sink with soap and paper towels is available. (Appendix A, Photos CC, DD, and EE)

#### Correctional Industries (CI)

- The OCO monitoring team visited the CI production area on two occasions. During the first visit, only DOC staff was present in CI. The OCO monitoring team observed staff wearing masks. During our second visit, the CI workers were also present, wearing masks and social distanced. DOC staff reports that they did not have to change the configuration of the machines that much as they are set up in such a way that workers are already spaced at least 6 feet apart. CI workers were producing medical gowns for first responders across the state. OCO posters and COVID-19 flyers were posted in English and Spanish. Hand Sanitizer was not available, however, the incarcerated population expressed to the monitoring team that they would like hand sanitizer available in the screening area outside of CI as they come through a metal detector and have to touch the plastic bins they place personal items in before entering their work area. The monitoring team discussed their request with administrative staff who agreed and immediately implemented it. A porter was also observed cleaning during the CI worker's shift whose mask kept slipping down while he was working. (Appendix A, Photos FF, GG, HH, II, JJ and KK)



### Gym

- There was no one present in the gym at the time of our visit so the OCO monitoring team was not able to observe porters cleaning, however, we were informed by DOC staff that porters clean the gym when the gym is in session. Hepastat and heavy-duty cleaners were observed available for use in the bathroom area. Hand Sanitizer was not available. The weight room was closed for use, but handball and the ping pong table are open activities. Both the incarcerated population and DOC staff shared with the OCO team that the most requested activity to be opened back up is basketball. Incarcerated individuals reported that it helps relieve stress and tension among the population. COVID-19 information and OCO flyers were posted in English and Spanish. (Appendix A, Photos LL, MM, NN, OO, PP)

### Yard

- The OCO monitoring team passed the recreation yard on the way to the medium security building. DOC staff and the incarcerated population were observed wearing masks, however, incarcerated individuals are allowed to pull their masks down while participating in games, walking, or jogging on the track. There is hand sanitizer available in a locked box for the incarcerated population when leaving the recreation yard and returning to the units. (Appendix A, Photo QQ and RR)

### Medical Clinic

- CBCC's medical unit was clean and orderly. DOC medical staff at the check-in desk were observed wearing masks and hand sanitizer is available in the lobby. Waiting room chairs were spaced 6 feet apart and taped off for social distancing. The OCO monitoring team observed several social distancing markers on the floor. The pill line is indoors in an enclosed waiting area outside of the clinic's main door. Social distancing markers were observed on the floor and on benches in the waiting area. There were no incarcerated individuals present in the clinic or in the pill line. Clinic staff took the OCO monitoring team for a tour of the medical facility and reported to the monitoring team that a porter cleans the clinic at least 3 times per day on the weekdays, once per day on the weekends and on an as-needed basis. Call outs are limited to 10 people per gate to ensure social distancing, but most appointments are seen in the units. Incarcerated individuals are screened for COVID-19 when they take vitals at check-in, a screening questionnaire is posted in the waiting area and the blood pressure monitors are spaced apart in addition. The monitoring team verified COVID-19 tests in the lab

area. There were 45 tests available for use. The monitoring team did not see bleach in the medical clinic area. During the tour of the clinic medical staff showed the monitoring team shelves with scrubs in various sizes for medical staff. Scrubs and Croc-style shoes were purchased to limit contamination and exposure from the outside to the medical clinic. DOC medical staff can change into scrubs and store their personal clothing in lockers that are available in the staff restrooms. When they change out of the scrubs the soiled scrubs are placed in a medical laundry bin to be laundered at the facility. The monitoring team observed several COVID-19 health-safety information posters amply posted throughout the facility in English and Spanish. (Appendix A, Photos SS, TT, UU, VV, WW, XX YY, ZZ, AAA, BBB and CCC)

#### Tier Rep Meeting (All units, OCO staff)

- The OCO monitoring team met with all tier reps from the facility. The meeting was between the monitoring team and the incarcerated individuals only in the visiting room. Tables and chairs were set up socially distanced. During the meeting, the monitoring team saw multiple staff members walking down the hallway outside of the visiting room and into the reception area without masks on. A work crew was repairing a door in the same hallway; DOC staff working on the door as well as the incarcerated work crew staff were observed wearing masks, although the incarcerated work crew did not wear their masks correctly at all times. Both instances of improperly wearing a mask and DOC staff not wearing a mask was addressed and corrected immediately.

#### Incarcerated Person Concerns

- Throughout the visit, incarcerated persons relayed concerns to the OCO monitoring team. Some of the concerns related to COVID-19 included:
  - CCU is not getting soap once a week as promised;
  - The masks lack quality and not they are being able to get a second mask or exchange them more often;
  - They would like to have gloves available;
  - Staff is not wearing masks when no one is looking and they are not social distancing themselves;
  - CBCC set up the facility for social distancing when they knew OCO monitoring team was coming to visit;
  - They did not get verbal COVID-19 information, DOC only put up fliers without explanation;
  - They are not getting the supplies they need for proper hygiene i.e., G unit had to beg to get more paper towels when they ran out;
  - CCU units are only able to clean twice a month, not as often as the monitoring team are being told they can clean i.e., the CCU population can only clean once a

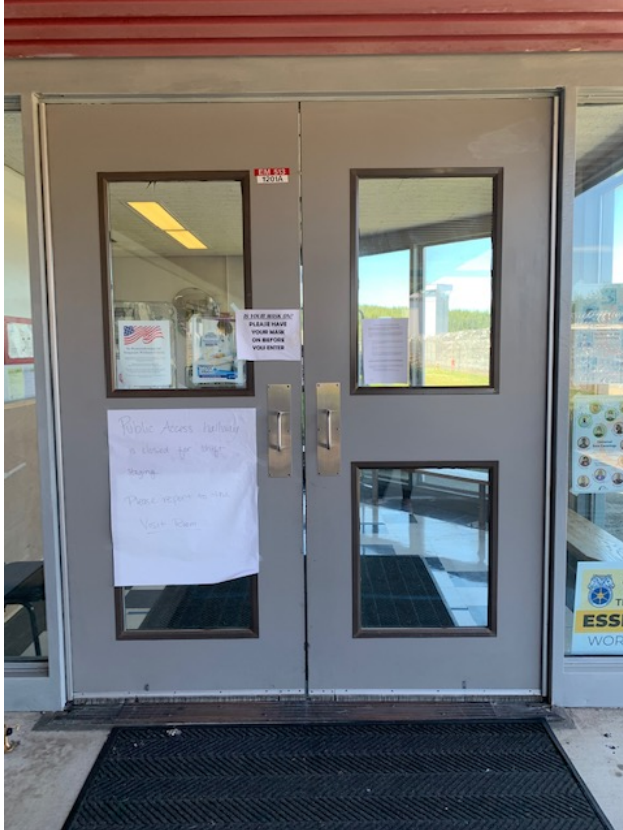
- day and only if the C/O feels like getting the cleaning supplies out of the supply closet;
- C/Os don't change their gloves as often as they should or in between uses;
  - C/Os don't wear a mask when they are not doing tier checks and are sitting in the control booth;
  - Hand sanitizer should be provided in every unit;
  - The DOC website says conflicting information than what is happening at the facility level.
- Incarcerated persons also expressed that although they have the above mentioned frustrations and observations relating to COVID-19, issues not relating to COVID-19 are actually of far greater concern. They talked about property and food issues, problems with the grievance program, behavior observations being used as punishment, tensions building in the units that are on lockdown and not having any outlet to help relieve stress and tension with other members of the incarcerated population as well as DOC staff. The incarcerated persons also expressed that they feel punished for others' actions and would like to have more incentives to help them move forward. A need for recreation was a priority to the population as well as more communication with DOC staff and OCO. They provided ideas to accomplish this and would appreciate a timeline of what is going to happen with opening the facility back up.

## Appendix A



**Photo A**

**Description:** Hand sanitizer station at main entrance



**Photo B**

**Description:** COVID-19 screening job aid for staff and reminders to wear mask before entering the facility



**Photo C**

**Description:** Main entrance, DOC staff screening staff and taking temperatures with touchless thermometer



**Photo D**

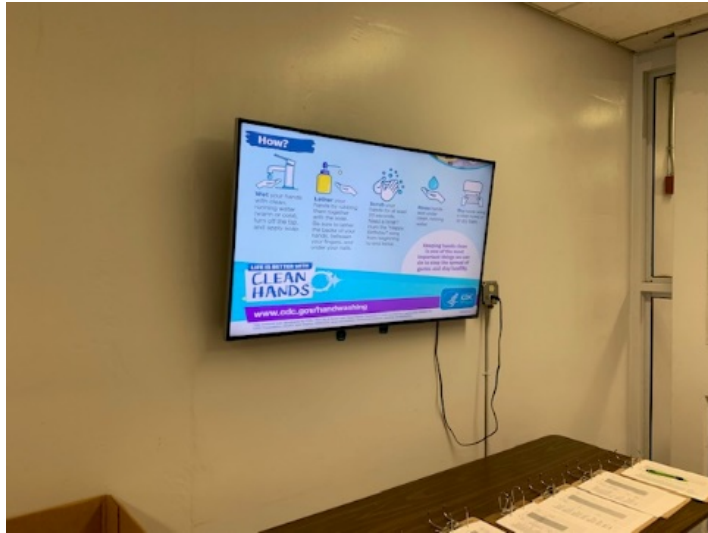
**Description:** Gloves, hand sanitizer and log book in main entrance



**Photo E**

**Description:** COVID-19 health and safety information, public access hallway area. These informational flyers are posted throughout facility.





**Photo F**

**Description:** COVID-19 information on monitor in public access hallway area



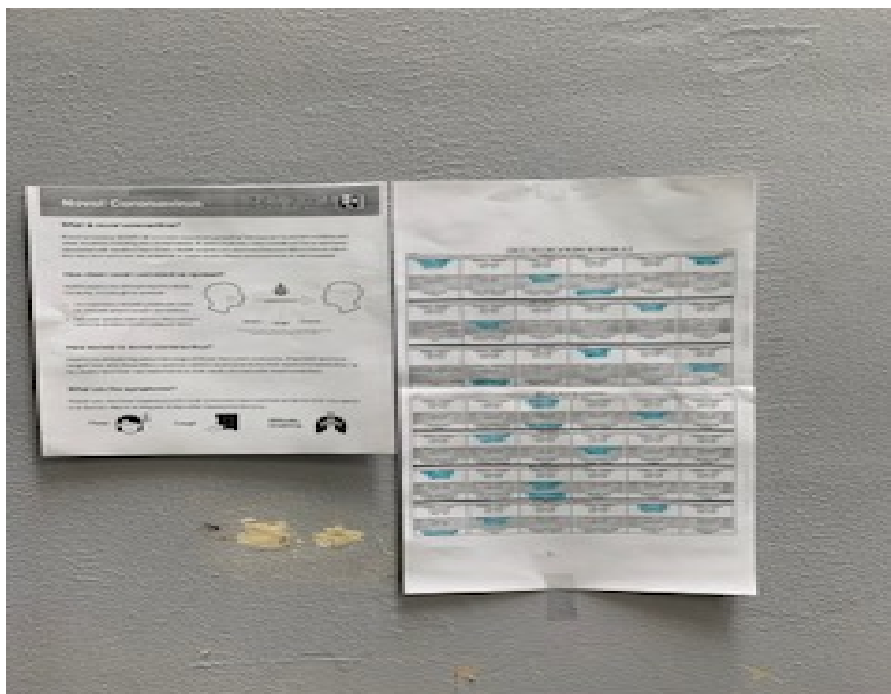
**Photo G**

**Description:** DOC Staff observed wearing PPE outside within the facility



**Photo H**

**Description:** Cleaning supplies available for use in A Unit



**Photo I**

**Description:** Coronavirus informational poster, A unit



**Photo J**

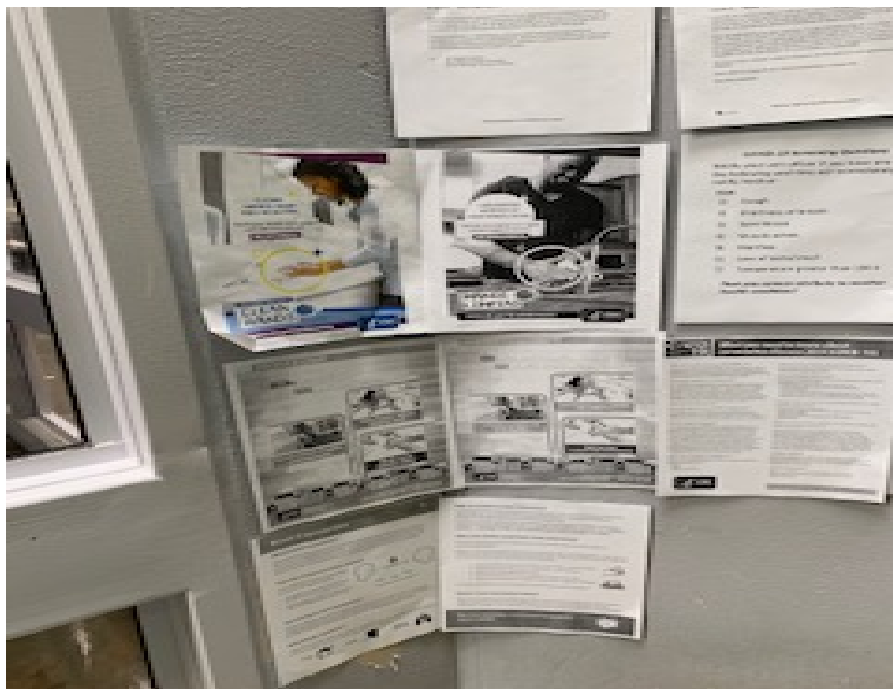
**Description:** Face coverings informational poster, A Unit



**Photo K**

**Description:** Face coverings informational poster, A Unit





**Photo L**

**Description:** COVID-19 informational posters, B Unit



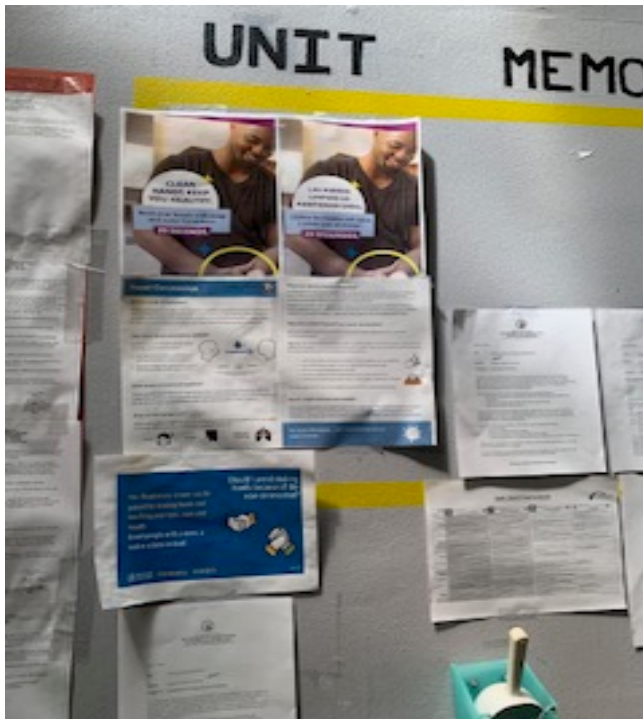
**Photo M**

**Description:** B Unit porter closet



**Photo N**

**Description:** Green pod in B Unit being prepared as the B Unit quarantine pod



**Photo O**

**Description:** Coronavirus informational posters, C Unit



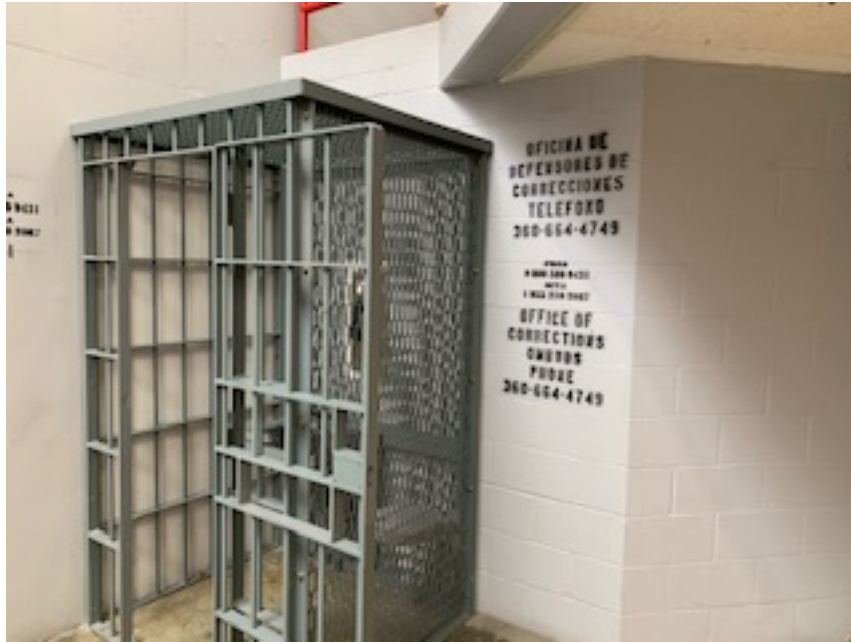
**Photo P**

**Description:** Porter cart ready for use in C Unit



**Photo Q**

**Description:** Incarcerated individuals wearing masks during dayroom time in D Unit



**Photo R**

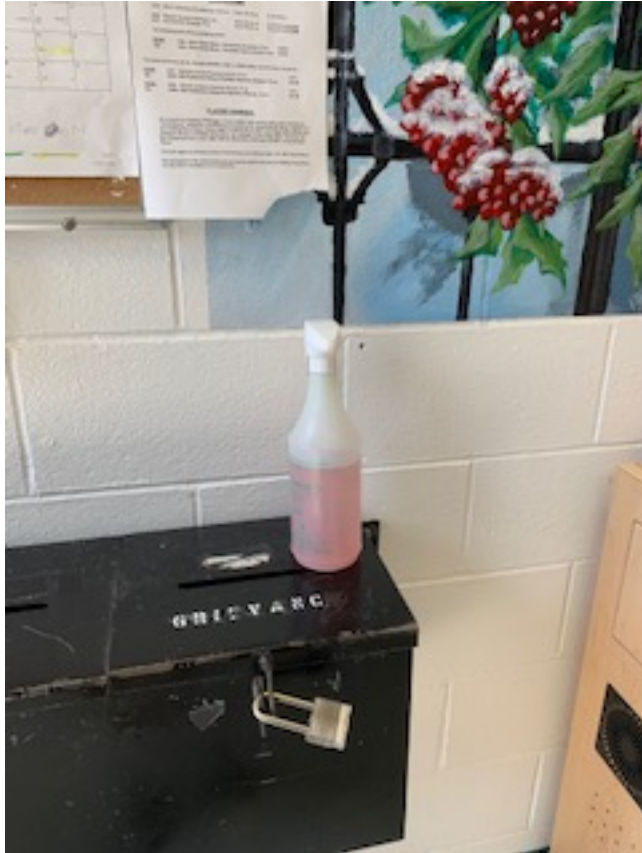
**Description:** Phone in D Unit with OCO Hotline Number spray painted on the wall. Uniform phones and hotline number on the wall throughout A, B, C and D Units and pods.



**Photo S**

**Description:** Face covering and health and safety informational posters in English and Spanish D Unit





**Photo T**

**Description:** Hepastat available in Medium Security Custody Unit



**Photo U**

**Description:** Partitions in between phones for social distancing.

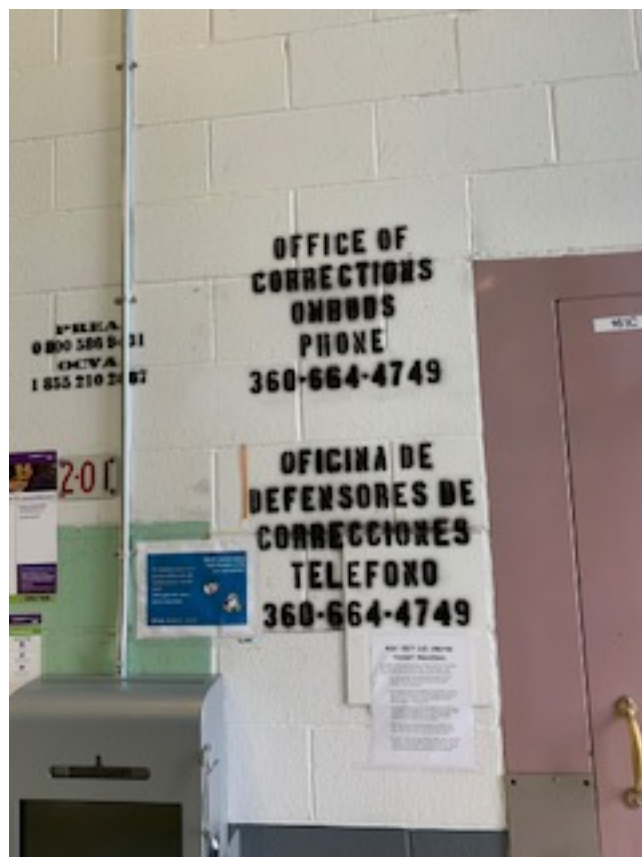


**Photo V (left)**

**Description:** Porter wearing PPE observed cleaning in Medium unit. In the background is a porter cart with cleaning supplies also available to the everyone in the unit.

**Photo W (right)**

**Description:** OCO Hotline number sprayed painted in medium units





**Photo X**

**Description:** Staff wearing face covering properly in medium unit



**Photo Y**

**Description:** Cleaning supplies available for kitchen workers on mainline

**Photo Z**

**Description:** Hand sanitizer for the population during mainline



**Photo AA**

**Description:** Hand washing station in kitchen with Coronavirus informational posters





**Photo BB**

**Description:** Hand washing station in kitchen with cleaning supplies



**Photo CC**

**Description:** Face covering informational posters, Religious Activity Center



**Photo DD**

**Description:** Sink with soap and paper towels available in Religious Activity Center



**Photo EE**

**Description:** Chairs spaced apart for Native American Drum Circle, Religious Activity Center



**Photo FF**

**Description:** Porter cleaning door handles in the Correctional Industries (CI) production work area



**Photo GG**

**Description:** Porter cleaning door handles in the CI production work area. Ill-fitting mask slid down while he was cleaning

**Photo HH (right)**

**Description:** CI work stations.  
Workers are spaced 6 feet apart  
for social distancing



**Photo II (left)**

**Description:**  
CI work  
stations.  
Workers are  
spaced at least  
6 feet apart for  
social  
distancing





**Photo JJ**

**Description:** Coronavirus informational posters in English and Spanish at CO's booth in CI. They are also posted in other work areas throughout the CI facility



**Photo KK**

**Description:** Face covering informational posters, Correctional Industries



**Photo LL**

**Description:** Cleaners available in the gym restrooms



**Photo MM**

**Description:** Hand soap and cleaners available in the gym restrooms



**Photo NN**

**Description:** Hand washing posters in English and Spanish, gym



**Photo OO**

**Description:** Face covering informational posters, gym



**Photo PP**

**Description:** Sign on gym entrance that everyone must wear a mask to enter the gym or they may not be allowed back until no further face mask mandates



**Photo QQ**

**Description:** Hand sanitizer available for the population when returning to their units after yard time





**Photo RR**

**Description:** The incarcerated population allowed to pull down or remove their mask when exercising on the track or playing games in the yard. Some individuals choose to continue wearing their mask.



**Photo SS**

**Description:** Coronavirus informational posters, Medical Clinic



**Photo TT**

**Description:** Gloves for staff,  
Medical Unit



**Photo UU**

**Description:** Hand sanitizer  
available outside of patient  
rooms



**Photo VV**

**Description:** COVID-19 screening questions in vitals screening area, Medical Clinic

**Photo XX**

**Description:** Hand sanitizer station on the entrance to the Medical Clinic





**Photo YY**

**Description:** CBCC purchased scrubs for medical staff to help eliminate outside contamination when seeing patients in the clinic. Laundry bin to place soiled scrubs is also pictured.



**Photo ZZ**

**Description:** Taped off seating for social distancing in the waiting area and with vitals screening/blood pressure monitors spaced throughout clinic for social distancing



**Photo AAA**

**Description:** Main vitals screening area with Coronavirus information posted on the wall





**Photo BBB**

**Description:** Social distance floor markers in the pill line area



**Photo CCC**

**Description:** Benches are marked for social distancing in the pill line waiting area



STATE OF WASHINGTON  
**DEPARTMENT OF CORRECTIONS**  
P.O. Box 41100 • Olympia, Washington 98504-1110

July 30, 2020

Joanna Carns  
Office of Corrections Ombuds  
2700 Evergreen Parkway NW  
Olympia, WA 98505

Dear Ms. Carns:

The Washington Department of Corrections appreciates the opportunity to respond to the 'OCO Monitoring Visit to Clallam Bay Corrections Center' completed by the Office of Corrections Ombuds.

The Department of Corrections takes the health and safety of the incarcerated population and staff in the Washington correctional facilities very seriously. The agency appreciates the opportunity to have your staff tour the Clallam Bay Corrections Center and evaluate the facility's implementation of the protocols and procedures put in place to respond to the COVID-19 pandemic. The information provided by the OCO was useful to ensure the Department of Corrections is doing everything it can to protect the incarcerated population's health and safety while incarcerated, especially during the COVID-19 pandemic.

Clallam Bay Corrections Center has continued to hand out soap to the incarcerated population in an effort to ensure that individuals can wash their hands and maintain hygiene recommendations. Individuals at work or possibly on a call out may miss the distribution, but incarcerated individuals are able to inquire with staff at any time if they need a bar of soap. Additionally, Correctional Industries has decided on two new facial covering materials that are of higher quality and will begin the distribution of this material shortly.

We appreciate your team's understanding of the unique implementation across facilities and the addition of policies and procedures being put in place to protect our populations. We will continue to proactively implement precautionary measures as the COVID-19 pandemic progresses. Moving forward, the Washington Department of Corrections will continue to collaborate with the Office of the Corrections Ombuds on any future quality assurance visits.

Sincerely,

A handwritten signature in blue ink, appearing to read "Steve Sinclair".

Steve Sinclair, Secretary  
Washington Department of Corrections

*"Working Together for SAFER Communities"*