



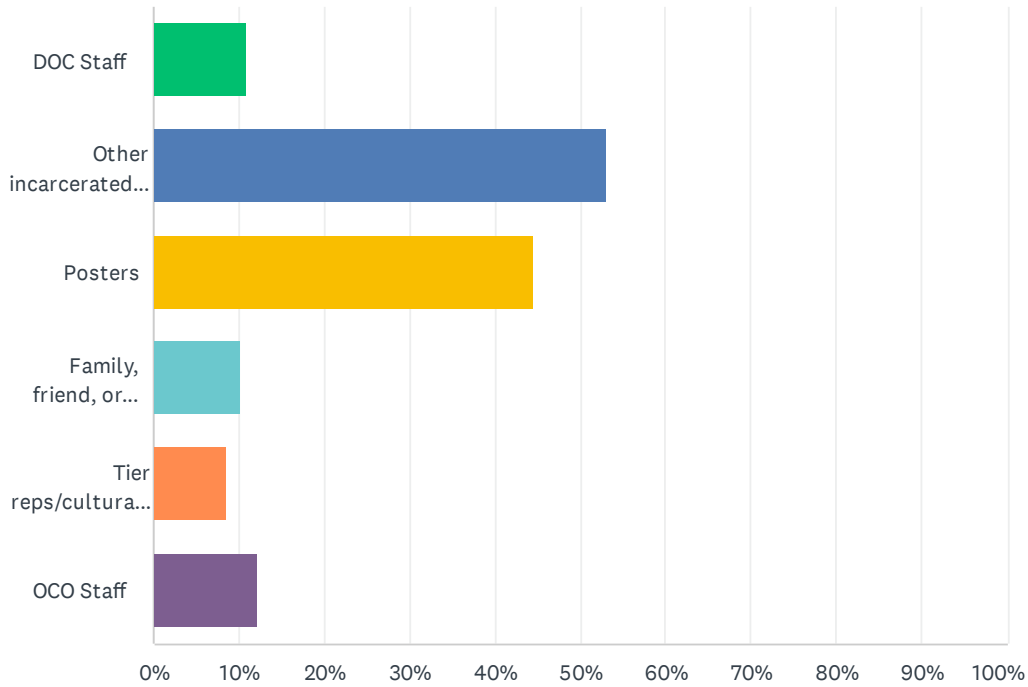
STATE OF WASHINGTON
OFFICE OF THE CORRECTIONS OMBUDS
P.O. Box 40009 • Olympia, Washington 98504 • (360) 664-4749

As part of the Office of the Corrections Ombuds' strategic planning work with Results Washington, we designed surveys asking for feedback on the work and function of our office. In August 2023, we sent surveys to incarcerated individuals, community partners, our WA state government partners, and DOC staff. The following 918 pages are the individual responses we received.

INTEGRITY • RESPECT • COLLABORATION • EQUITY • COURAGE

Q1 How did you hear about the Office of the Corrections Ombuds?

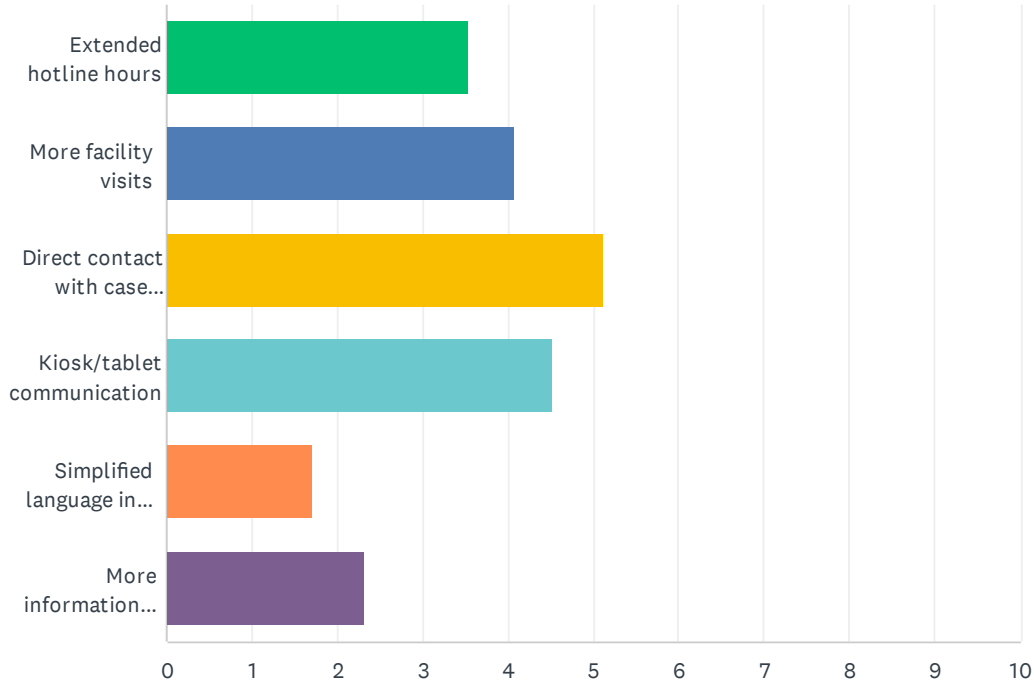
Answered: 166 Skipped: 4



ANSWER CHOICES	RESPONSES
DOC Staff	10.84% 18
Other incarcerated person	53.01% 88
Posters	44.58% 74
Family, friend, or loved one	10.24% 17
Tier reps/cultural groups	8.43% 14
OCO Staff	12.05% 20
Total Respondents: 166	

Q2 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

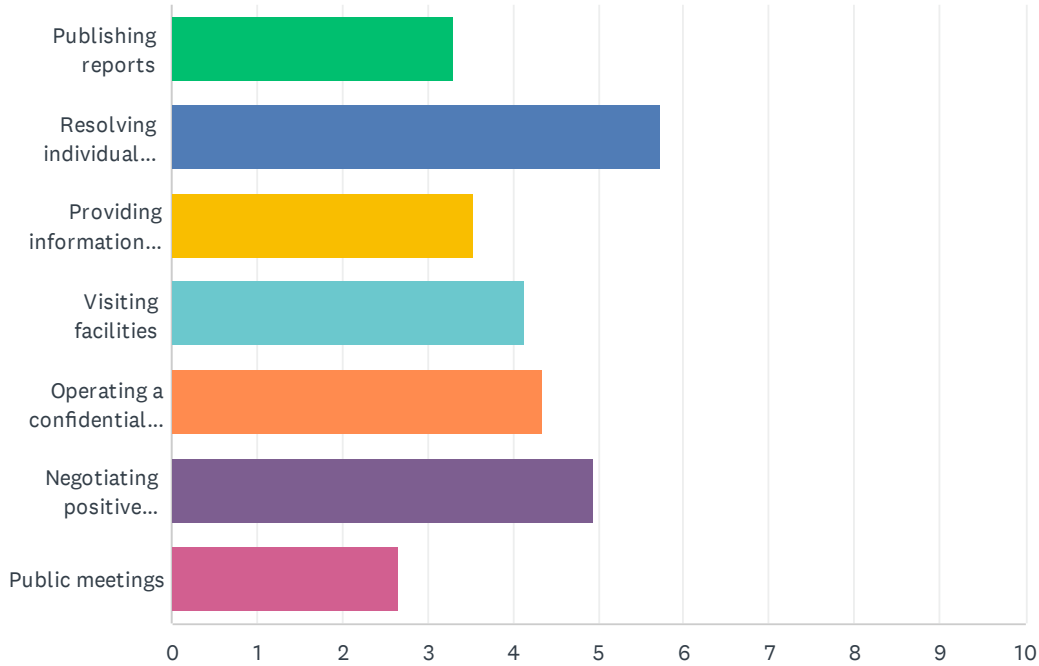
Answered: 170 Skipped: 0



	1	2	3	4	5	6	N/A	TOTAL	SCORE
Extended hotline hours	11.18% 19	10.59% 18	12.35% 21	23.53% 40	9.41% 16	8.82% 15	24.12% 41	170	3.53
More facility visits	12.35% 21	19.41% 33	18.82% 32	17.06% 29	8.82% 15	1.18% 2	22.35% 38	170	4.08
Direct contact with case investigator	40.00% 68	18.82% 32	15.88% 27	4.12% 7	0.59% 1	1.18% 2	19.41% 33	170	5.12
Kiosk/tablet communication	18.82% 32	23.53% 40	20.59% 35	10.59% 18	3.53% 6	1.18% 2	21.76% 37	170	4.51
Simplified language in letters and reports	0.59% 1	1.76% 3	2.35% 4	4.12% 7	25.29% 43	37.06% 63	28.82% 49	170	1.71
More information about what the OCO does	1.76% 3	3.53% 6	6.47% 11	14.12% 24	24.12% 41	21.76% 37	28.24% 48	170	2.32

Q3 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

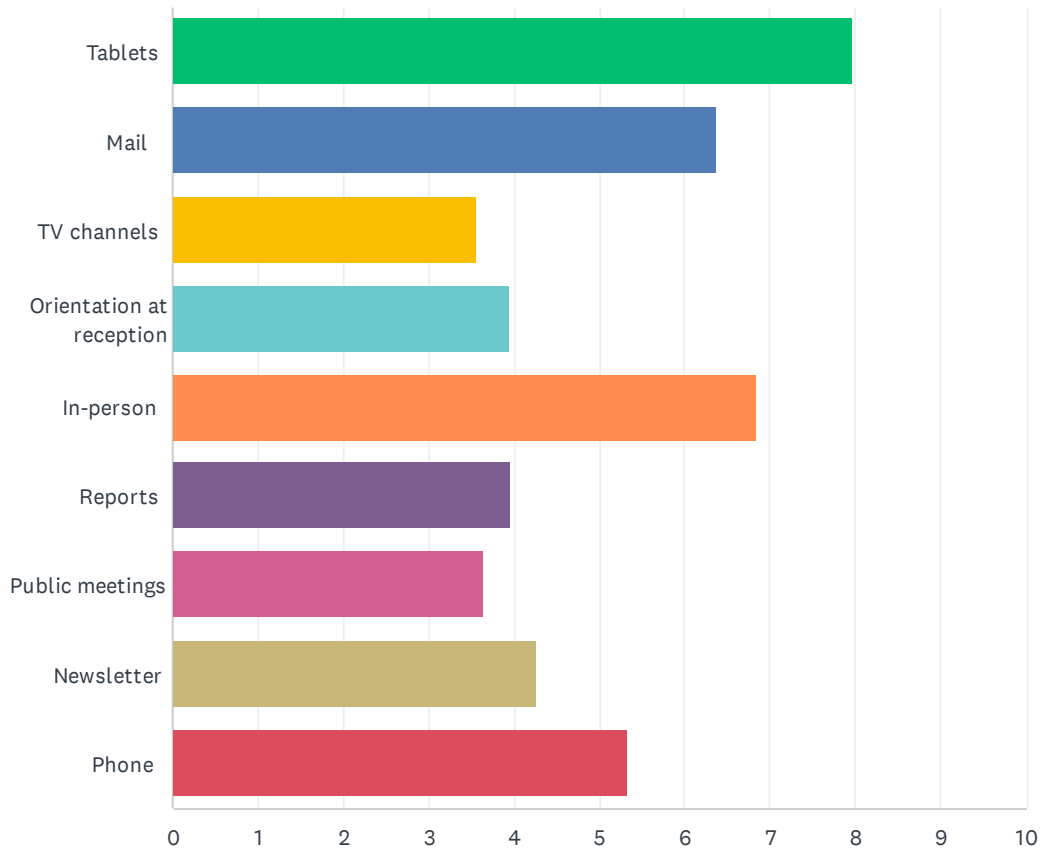
Answered: 170 Skipped: 0



	1	2	3	4	5	6	7	N/A	TOTAL	SCORE
Publishing reports	4.73% 8	4.73% 8	10.06% 17	8.28% 14	21.30% 36	11.83% 20	13.61% 23	25.44% 43	169	3.30
Resolving individual concerns/complaints	33.53% 57	24.12% 41	6.47% 11	5.88% 10	1.76% 3	1.76% 3	4.71% 8	21.76% 37	170	5.74
Providing information about policies and procedures	4.73% 8	8.28% 14	10.06% 17	12.43% 21	11.83% 20	10.65% 18	13.61% 23	28.40% 48	169	3.54
Visiting facilities	8.28% 14	10.06% 17	14.79% 25	14.20% 24	12.43% 21	7.69% 13	7.10% 12	25.44% 43	169	4.14
Operating a confidential, no cost hotline	11.76% 20	8.82% 15	13.53% 23	18.24% 31	8.24% 14	5.29% 9	7.65% 13	26.47% 45	170	4.34
Negotiating positive outcomes with DOC	21.30% 36	13.61% 23	14.20% 24	5.33% 9	7.10% 12	8.88% 15	3.55% 6	26.04% 44	169	4.94
Public meetings	2.35% 4	4.12% 7	4.71% 8	8.24% 14	9.41% 16	24.12% 41	19.41% 33	27.65% 47	170	2.67

Q4 What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Answered: 170 Skipped: 0

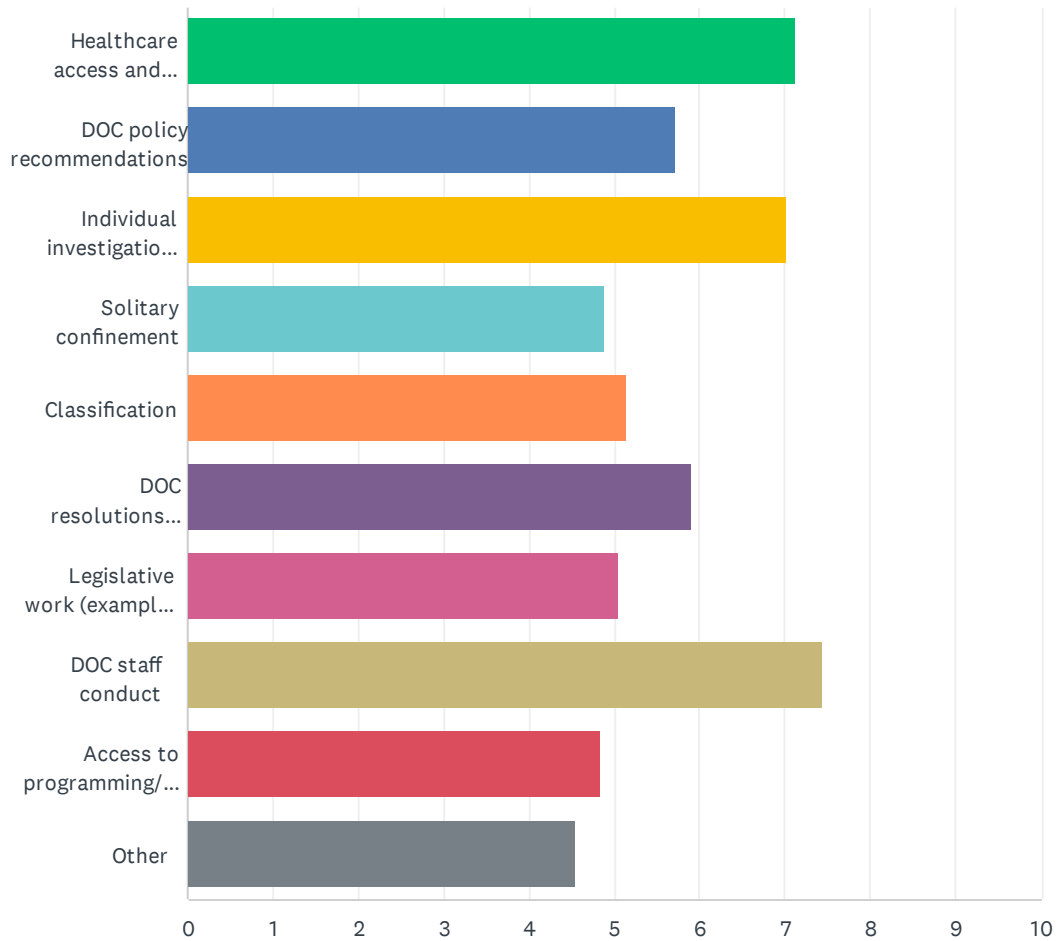


OCO Strategic Planning Survey - Incarcerated Individuals (2)

	1	2	3	4	5	6	7	8	9	N/A	TOTAL	S
Tablets	48.24% 82	17.06% 29	6.47% 11	5.29% 9	1.76% 3	1.18% 2	1.18% 2	2.35% 4	0.59% 1	15.88% 27	170	
Mail	6.47% 11	16.47% 28	18.82% 32	14.12% 24	10.00% 17	3.53% 6	6.47% 11	0.59% 1	0.59% 1	22.94% 39	170	
TV channels	3.55% 6	4.14% 7	3.55% 6	5.33% 9	7.10% 12	10.65% 18	10.06% 17	8.28% 14	23.08% 39	24.26% 41	169	
Orientation at reception	2.94% 5	4.12% 7	5.29% 9	7.65% 13	10.00% 17	11.18% 19	8.24% 14	12.35% 21	14.71% 25	23.53% 40	170	
In-person	21.89% 37	17.16% 29	12.43% 21	8.88% 15	6.51% 11	7.69% 13	1.18% 2	4.14% 7	0.59% 1	19.53% 33	169	
Reports	0.59% 1	1.78% 3	5.92% 10	7.10% 12	12.43% 21	12.43% 21	20.71% 35	7.69% 13	7.10% 12	24.26% 41	169	
Public meetings	0.00% 0	3.55% 6	4.14% 7	8.28% 14	7.69% 13	13.02% 22	11.83% 20	15.38% 26	11.83% 20	24.26% 41	169	
Newsletter	1.18% 2	5.33% 9	8.88% 15	8.88% 15	11.24% 19	8.88% 15	10.06% 17	16.57% 28	6.51% 11	22.49% 38	169	
Phone	4.71% 8	11.76% 20	13.53% 23	12.35% 21	9.41% 16	7.06% 12	4.71% 8	5.88% 10	8.24% 14	22.35% 38	170	

Q5 The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Answered: 170 Skipped: 0



OCO Strategic Planning Survey - Incarcerated Individuals (2)

	1	2	3	4	5	6	7	8	9	10
Healthcare access and quality	20.24% 34	10.12% 17	10.12% 17	9.52% 16	8.33% 14	6.55% 11	10.71% 18	2.98% 5	2.38% 4	0.60% 1
DOC policy recommendations	4.14% 7	6.51% 11	7.69% 13	12.43% 21	11.24% 19	10.65% 18	8.88% 15	7.69% 13	6.51% 11	1.78% 3
Individual investigations/negotiated outcomes	17.75% 30	10.06% 17	11.24% 19	8.88% 15	10.65% 18	5.92% 10	8.28% 14	3.55% 6	3.55% 6	0.59% 1
Solitary confinement	5.92% 10	4.73% 8	5.92% 10	7.69% 13	5.92% 10	7.69% 13	7.69% 13	12.43% 21	11.24% 19	7.69% 13
Classification	1.76% 3	7.65% 13	5.88% 10	8.24% 14	7.65% 13	12.94% 22	10.00% 17	10.00% 17	10.59% 18	2.35% 4
DOC resolutions program	5.95% 10	10.12% 17	10.12% 17	8.33% 14	8.33% 14	10.12% 17	13.10% 22	8.33% 14	4.17% 7	2.38% 4
Legislative work (examples: Correctional Industries, building improvements)	1.20% 2	9.58% 16	5.39% 9	7.19% 12	13.17% 22	5.39% 9	6.59% 11	15.57% 26	8.98% 15	4.79% 8
DOC staff conduct	16.67% 28	16.67% 28	14.88% 25	7.74% 13	7.74% 13	6.55% 11	2.38% 4	5.36% 9	1.19% 2	1.19% 2
Access to programming/education	2.37% 4	5.33% 9	8.28% 14	8.88% 15	4.14% 7	10.06% 17	8.28% 14	8.28% 14	17.75% 30	3.55% 6
Other	16.67% 24	3.47% 5	2.08% 3	1.39% 2	2.08% 3	1.39% 2	1.39% 2	1.39% 2	4.86% 7	29.86% 43

Q6 "Other" in Question 5

Answered: 109 Skipped: 61

#1

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Last Modified: Tuesday, April 23, 2024 1:19:38 PM
Time Spent: 00:12:09
IP Address: 198.239.77.75

Page 1

Q1 **Family, friend, or loved one**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	4
More facility visits	2
Direct contact with case investigator	1
Kiosk/tablet communication	3
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	5
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	2
Visiting facilities	1
Operating a confidential, no cost hotline	3
Negotiating positive outcomes with DOC	N/A
Public meetings	4

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	4
Mail	5
TV channels	6
Orientation at reception	7
In-person	1
Reports	9
Public meetings	2
Newsletter	8
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	7
DOC policy recommendations	4
Individual investigations/negotiated outcomes	1
Solitary confinement	5
Classification	6
DOC resolutions program	2
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	3
Access to programming/education	9

Q6

"Other" in Question 5

Receiving the proper outcomes not just stringing you along. Not receiving the same outcome as the grievance filed.

#2

COMPLETE

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Last Modified: Tuesday, April 23, 2024 1:31:30 PM
Time Spent: 00:03:26
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 3
- More facility visits 4
- Direct contact with case investigator 2
- Kiosk/tablet communication 1
- Simplified language in letters and reports 5
- More information about what the OCO does 6

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Resolving individual concerns/complaints 3
- Providing information about policies and procedures 4
- Visiting facilities 5
- Operating a confidential, no cost hotline 1
- Negotiating positive outcomes with DOC 2
- Public meetings 7

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	5
Orientation at reception	6
In-person	8
Reports	4
Public meetings	9
Newsletter	7
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	7
DOC policy recommendations	6
Individual investigations/negotiated outcomes	8
Solitary confinement	9
Classification	5
DOC resolutions program	3
Legislative work (examples: Correctional Industries, building improvements)	2
DOC staff conduct	1
Access to programming/education	4
Other	10

Q6

"Other" in Question 5

Food Services

#3

COMPLETE

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Last Modified: Tuesday, April 23, 2024 1:33:43 PM
Time Spent: 00:01:48
IP Address: 198.239.77.75

Page 1

Q1 Posters

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	3
More facility visits	2
Direct contact with case investigator	1
Kiosk/tablet communication	4
Simplified language in letters and reports	6
More information about what the OCO does	5

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	5
Resolving individual concerns/complaints	1
Providing information about policies and procedures	3
Visiting facilities	4
Operating a confidential, no cost hotline	6
Negotiating positive outcomes with DOC	2
Public meetings	7

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	4
Mail	3
TV channels	9
Orientation at reception	8
In-person	2
Reports	5
Public meetings	7
Newsletter	6
Phone	1

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	3
DOC policy recommendations	1
Classification	2
DOC resolutions program	4
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	N/A
Access to programming/education	7
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#4

COMPLETE

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Last Modified: Tuesday, April 23, 2024 1:39:02 PM
Time Spent: 00:02:59
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 4
- More facility visits 3
- Direct contact with case investigator 1
- Kiosk/tablet communication 2
- Simplified language in letters and reports 5
- More information about what the OCO does 6

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 6
- Resolving individual concerns/complaints 2
- Providing information about policies and procedures 5
- Visiting facilities 1
- Operating a confidential, no cost hotline 4
- Negotiating positive outcomes with DOC 7
- Public meetings 3

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	5
TV channels	9
Orientation at reception	6
In-person	1
Reports	7
Public meetings	4
Newsletter	8
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	4
DOC policy recommendations	6
Individual investigations/negotiated outcomes	5
Solitary confinement	7
Classification	10
DOC resolutions program	3
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	2
Access to programming/education	8
Other	1

Q6

"Other" in Question 5

Stop being a "DOC first" organization/investigate & prosecute as if a wrong was done.

#5

COMPLETE

Collector: Web Link 2 (Web Link)
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Last Modified: Tuesday, April 23, 2024 1:43:35 PM
Time Spent: 00:03:12
IP Address: 198.239.77.75

Page 1

Q1 Posters

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	4
More facility visits	2
Direct contact with case investigator	1
Kiosk/tablet communication	3
Simplified language in letters and reports	6
More information about what the OCO does	5

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	7
Resolving individual concerns/complaints	1
Providing information about policies and procedures	6
Visiting facilities	3
Operating a confidential, no cost hotline	2
Negotiating positive outcomes with DOC	4
Public meetings	5

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	4
TV channels	7
Orientation at reception	1
In-person	3
Reports	8
Public meetings	5
Newsletter	6
Phone	9

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	2
DOC policy recommendations	9
Individual investigations/negotiated outcomes	3
Solitary confinement	6
Classification	7
DOC resolutions program	8
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	1
Access to programming/education	4
Other	10

Q6

Respondent skipped this question

"Other" in Question 5

#6

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Tuesday, April 23, 2024 4:58:28 PM
Last Modified: Tuesday, April 23, 2024 5:05:03 PM
Time Spent: 00:06:35
IP Address: 198.238.56.13

Page 1

Q1 Posters

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	5
More facility visits	4
Direct contact with case investigator	2
Kiosk/tablet communication	3
Simplified language in letters and reports	6
More information about what the OCO does	1

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	5
Resolving individual concerns/complaints	4
Providing information about policies and procedures	7
Visiting facilities	3
Operating a confidential, no cost hotline	2
Negotiating positive outcomes with DOC	1
Public meetings	6

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	7
TV channels	9
Orientation at reception	8
In-person	2
Reports	4
Public meetings	3
Newsletter	5
Phone	6

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

DOC policy recommendations	5
Individual investigations/negotiated outcomes	1
Solitary confinement	8
Classification	6
DOC resolutions program	2
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	4
Access to programming/education	3

Q6

"Other" in Question 5

More time /EFV/With girlfriend not have to be married - Omsbud???

#7

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Tuesday, April 23, 2024 5:05:35 PM
Last Modified: Tuesday, April 23, 2024 5:09:28 PM
Time Spent: 00:03:53
IP Address: 198.238.56.13

Page 1

Q1 Posters

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	1
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	4
Resolving individual concerns/complaints	1
Providing information about policies and procedures	7
Visiting facilities	2
Operating a confidential, no cost hotline	5
Negotiating positive outcomes with DOC	3
Public meetings	6

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	3
TV channels	5
Orientation at reception	6
In-person	1
Reports	7
Public meetings	9
Newsletter	8
Phone	4

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	7
DOC policy recommendations	10
Individual investigations/negotiated outcomes	1
Solitary confinement	2
Classification	3
DOC resolutions program	5
Legislative work (examples: Correctional Industries, building improvements)	4
DOC staff conduct	8
Access to programming/education	6
Other	9

Q6

"Other" in Question 5

Your doing a Great Job :)

#8

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Tuesday, April 23, 2024 5:09:31 PM
Last Modified: Tuesday, April 23, 2024 5:12:01 PM
Time Spent: 00:02:30
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	1
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	1
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#9

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Tuesday, April 23, 2024 5:12:03 PM
Last Modified: Tuesday, April 23, 2024 5:15:04 PM
Time Spent: 00:03:00
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 1 |
| More facility visits | 2 |
| Direct contact with case investigator | 3 |
| Kiosk/tablet communication | 4 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 5 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|------------|
| Publishing reports | N/A |
| Resolving individual concerns/complaints | N/A |
| Providing information about policies and procedures | N/A |
| Visiting facilities | N/A |
| Operating a confidential, no cost hotline | 1 |
| Negotiating positive outcomes with DOC | N/A |
| Public meetings | N/A |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	3
TV channels	6
Orientation at reception	5
In-person	1
Reports	9
Public meetings	7
Newsletter	8
Phone	4

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	3
DOC policy recommendations	2
Individual investigations/negotiated outcomes	1
Solitary confinement	N/A
Classification	8
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	6
Access to programming/education	4
Other	9

Q6

"Other" in Question 5

Stop finding loopholes to get out of doing your job properly.

#10

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Tuesday, April 23, 2024 5:15:43 PM
Last Modified: Tuesday, April 23, 2024 5:19:27 PM
Time Spent: 00:03:44
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	3
More facility visits	N/A
Direct contact with case investigator	1
Kiosk/tablet communication	2
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	1

Q6

"Other" in Question 5

ISRB investigations, Who (What Department) does checks and balances and overlooks the I.S.R.B.

#11

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Tuesday, April 23, 2024 5:19:37 PM
Last Modified: Tuesday, April 23, 2024 5:22:57 PM
Time Spent: 00:03:19
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Posters**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	5
More facility visits	4
Direct contact with case investigator	1
Kiosk/tablet communication	2
Simplified language in letters and reports	6
More information about what the OCO does	3

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	4
TV channels	6
Orientation at reception	9
In-person	2
Reports	5
Public meetings	7
Newsletter	8
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	5
DOC policy recommendations	4
Individual investigations/negotiated outcomes	8
Solitary confinement	9
Classification	6
DOC resolutions program	10
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	2
Access to programming/education	3
Other	1

Q6

"Other" in Question 5

Family First

#12

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Tuesday, April 23, 2024 5:23:00 PM
Last Modified: Tuesday, April 23, 2024 5:27:30 PM
Time Spent: 00:04:30
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Posters**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	1
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	5
Resolving individual concerns/complaints	1
Providing information about policies and procedures	4
Visiting facilities	7
Operating a confidential, no cost hotline	3
Negotiating positive outcomes with DOC	2
Public meetings	6

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	1
TV channels	9
Orientation at reception	8
In-person	6
Reports	4
Public meetings	7
Newsletter	3
Phone	5

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	8
Individual investigations/negotiated outcomes	7
Solitary confinement	9
Classification	5
DOC resolutions program	4
Legislative work (examples: Correctional Industries, building improvements)	2
DOC staff conduct	3
Access to programming/education	6
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#13

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Tuesday, April 23, 2024 5:27:33 PM
Last Modified: Tuesday, April 23, 2024 5:32:49 PM
Time Spent: 00:05:16
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	2
Direct contact with case investigator	3
Kiosk/tablet communication	1
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	2
Resolving individual concerns/complaints	3
Providing information about policies and procedures	4
Visiting facilities	5
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	1
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	2
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	6
DOC policy recommendations	5
Individual investigations/negotiated outcomes	4
Solitary confinement	N/A
Classification	7
DOC resolutions program	8
Legislative work (examples: Correctional Industries, building improvements)	2
DOC staff conduct	1
Access to programming/education	3
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#14

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Tuesday, April 23, 2024 5:32:58 PM
Last Modified: Tuesday, April 23, 2024 5:35:50 PM
Time Spent: 00:02:52
IP Address: 198.238.56.13

Page 1

Q1 Posters

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	6
More facility visits	4
Direct contact with case investigator	1
Kiosk/tablet communication	2
Simplified language in letters and reports	5
More information about what the OCO does	3

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	3
TV channels	7
Orientation at reception	8
In-person	4
Reports	5
Public meetings	9
Newsletter	2
Phone	6

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	4
DOC policy recommendations	6
Individual investigations/negotiated outcomes	2
Solitary confinement	7
Classification	3
DOC resolutions program	1
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	5
Access to programming/education	9
Other	10

Q6

Respondent skipped this question

"Other" in Question 5

#15

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Tuesday, April 23, 2024 5:35:52 PM
Last Modified: Tuesday, April 23, 2024 5:38:29 PM
Time Spent: 00:02:37
IP Address: 198.238.56.13

Page 1

Q1 Respondent skipped this question

How did you hear about the Office of the Corrections Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	1

Q6

"Other" in Question 5

"Quit working with DOC to quash legitimate grievances"

#16

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Tuesday, April 23, 2024 5:38:33 PM
Last Modified: Tuesday, April 23, 2024 5:41:40 PM
Time Spent: 00:03:07
IP Address: 198.238.56.13

Page 1

Q1

How did you hear about the Office of the Corrections Ombuds?

DOC Staff ,
 Other incarcerated person ,
 Posters,
 Family, friend, or loved one,
 Tier reps/cultural groups

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	2
More facility visits	4
Direct contact with case investigator	3
Kiosk/tablet communication	1
Simplified language in letters and reports	5
More information about what the OCO does	6

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	1
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	6
Orientation at reception	4
In-person	5
Reports	7
Public meetings	8
Newsletter	3
Phone	9

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	5
Individual investigations/negotiated outcomes	7
Solitary confinement	9
Classification	2
DOC resolutions program	3
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	4
Access to programming/education	6
Other	10

Q6

"Other" in Question 5

Ombunds takeover of resolution program, also extend your purview to other ST agency's DOC contractors & Etc visa vis prisoners

#17

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Tuesday, April 23, 2024 5:41:43 PM
Last Modified: Tuesday, April 23, 2024 5:45:29 PM
Time Spent: 00:03:46
IP Address: 198.238.56.13

Page 1

Q1 Posters

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	3
More facility visits	1
Direct contact with case investigator	2
Kiosk/tablet communication	5
Simplified language in letters and reports	6
More information about what the OCO does	4

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	1
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	2
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	1
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	3
Access to programming/education	4
Other	N/A

Q6

"Other" in Question 5

in person contact

#18

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Tuesday, April 23, 2024 5:45:33 PM
Last Modified: Tuesday, April 23, 2024 5:49:27 PM
Time Spent: 00:03:54
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	2
More facility visits	1
Direct contact with case investigator	3
Kiosk/tablet communication	4
Simplified language in letters and reports	6
More information about what the OCO does	5

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	1
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	5
TV channels	4
Orientation at reception	3
In-person	2
Reports	7
Public meetings	8
Newsletter	6
Phone	9

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	5
Individual investigations/negotiated outcomes	2
Solitary confinement	8
Classification	9
DOC resolutions program	3
Legislative work (examples: Correctional Industries, building improvements)	4
DOC staff conduct	6
Access to programming/education	7
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#19

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Tuesday, April 23, 2024 5:49:49 PM
Last Modified: Tuesday, April 23, 2024 5:53:18 PM
Time Spent: 00:03:29
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Posters**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 3 |
| More facility visits | 2 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 4 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 5 |

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 4 |
| Resolving individual concerns/complaints | 2 |
| Providing information about policies and procedures | 3 |
| Visiting facilities | 7 |
| Operating a confidential, no cost hotline | 5 |
| Negotiating positive outcomes with DOC | 1 |
| Public meetings | 6 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	6
DOC policy recommendations	7
Individual investigations/negotiated outcomes	8
Solitary confinement	1
Classification	2
DOC resolutions program	3
Legislative work (examples: Correctional Industries, building improvements)	4
DOC staff conduct	5
Access to programming/education	9
Other	N/A

Q6

"Other" in Question 5

Faster Resolution so staff can't say it never happened

#20

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Tuesday, April 23, 2024 5:53:20 PM
Last Modified: Tuesday, April 23, 2024 5:55:37 PM
Time Spent: 00:02:17
IP Address: 198.238.56.13

Page 1

Q1 **Family, friend, or loved one**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	3
More facility visits	2
Direct contact with case investigator	1
Kiosk/tablet communication	4
Simplified language in letters and reports	6
More information about what the OCO does	5

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	1
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	3
Public meetings	N/A
Newsletter	2
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	5
DOC policy recommendations	9
Individual investigations/negotiated outcomes	1
Solitary confinement	4
Classification	6
DOC resolutions program	2
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	3
Access to programming/education	7
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#21

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Tuesday, April 23, 2024 5:55:39 PM
Last Modified: Tuesday, April 23, 2024 5:58:13 PM
Time Spent: 00:02:34
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	1
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	1

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	1
TV channels	N/A
Orientation at reception	2
In-person	3
Reports	N/A
Public meetings	4
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	1
DOC resolutions program	2
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	3
Access to programming/education	N/A
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#22

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Tuesday, April 23, 2024 5:58:15 PM
Last Modified: Tuesday, April 23, 2024 6:00:22 PM
Time Spent: 00:02:07
IP Address: 198.238.56.13

Page 1

Q1 Posters

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	5
More facility visits	1
Direct contact with case investigator	2
Kiosk/tablet communication	3
Simplified language in letters and reports	6
More information about what the OCO does	4

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	5
TV channels	9
Orientation at reception	7
In-person	2
Reports	3
Public meetings	8
Newsletter	6
Phone	4

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	1
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	2
Access to programming/education	N/A
Other	3

Q6

"Other" in Question 5

Family interaction, children, wives, husbands

#23

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Tuesday, April 23, 2024 6:03:39 PM
Last Modified: Tuesday, April 23, 2024 6:07:37 PM
Time Spent: 00:03:58
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Posters,**
 Ombuds? **OCO Staff**

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	2
More facility visits	3
Direct contact with case investigator	1
Kiosk/tablet communication	4
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	6
Resolving individual concerns/complaints	2
Providing information about policies and procedures	1
Visiting facilities	5
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	3
Public meetings	4

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	N/A
Orientation at reception	N/A
In-person	3
Reports	5
Public meetings	N/A
Newsletter	N/A
Phone	4

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	3
Solitary confinement	6
Classification	N/A
DOC resolutions program	4
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	2
Access to programming/education	N/A
Other	7

Q6

"Other" in Question 5

Investigate Hearing Infraction Specialist because he is bias, he violates prisoners' due process.

#24

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Tuesday, April 23, 2024 6:07:48 PM
Last Modified: Tuesday, April 23, 2024 6:12:25 PM
Time Spent: 00:04:36
IP Address: 198.238.56.13

Page 1

Q1 Respondent skipped this question

How did you hear about the Office of the Corrections Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#25

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 9:33:21 AM
Last Modified: Wednesday, April 24, 2024 9:36:23 AM
Time Spent: 00:03:02
IP Address: 198.239.77.75

Page 1

Q1

How did you hear about the Office of the Corrections Ombuds?

DOC Staff ,
 Other incarcerated person ,
 Posters,
 Family, friend, or loved one,
 OCO Staff

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 6
- More facility visits 1
- Direct contact with case investigator 2
- Kiosk/tablet communication 3
- Simplified language in letters and reports 5
- More information about what the OCO does 4

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 4
- Resolving individual concerns/complaints 2
- Providing information about policies and procedures 3
- Visiting facilities 7
- Operating a confidential, no cost hotline 1
- Negotiating positive outcomes with DOC 5
- Public meetings 6

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	3
TV channels	8
Orientation at reception	9
In-person	4
Reports	5
Public meetings	6
Newsletter	7
Phone	1

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	2
Access to programming/education	N/A
Other	N/A

Q6

"Other" in Question 5

Stop weaponizing of the behavior observation log. Help DOC to obey the policies in place.

#26

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 9:37:41 AM
Last Modified: Wednesday, April 24, 2024 9:43:06 AM
Time Spent: 00:05:24
IP Address: 198.239.77.75

Page 1

Q1 Posters

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	1
More facility visits	N/A
Direct contact with case investigator	2
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	4
Resolving individual concerns/complaints	1
Operating a confidential, no cost hotline	3
Public meetings	7

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	4
TV channels	6
Orientation at reception	2
Phone	5

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	2
Solitary confinement	5
Classification	6

Q6

Respondent skipped this question

"Other" in Question 5

#27

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 9:43:26 AM
Last Modified: Wednesday, April 24, 2024 9:47:38 AM
Time Spent: 00:04:11
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	6
DOC policy recommendations	5
Individual investigations/negotiated outcomes	1
Solitary confinement	9
Classification	4
DOC resolutions program	3
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	2
Access to programming/education	7
Other	10

Q6

Respondent skipped this question

"Other" in Question 5

#28

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 9:48:05 AM
Last Modified: Wednesday, April 24, 2024 9:50:56 AM
Time Spent: 00:02:50
IP Address: 198.239.77.75

Page 1

Q1

How did you hear about the Office of the Corrections Ombuds?

DOC Staff ,
 Other incarcerated person ,
 Posters,
 Tier reps/cultural groups

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	4
More facility visits	2
Direct contact with case investigator	1
Kiosk/tablet communication	3
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	2
Orientation at reception	N/A
In-person	1
Reports	N/A
Public meetings	N/A
Newsletter	3
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	5
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	3
Classification	N/A
DOC resolutions program	1
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	4
Access to programming/education	2
Other	6

Q6

"Other" in Question 5

Something and anything besides excuses.

#29

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 9:51:19 AM
Last Modified: Wednesday, April 24, 2024 9:53:07 AM
Time Spent: 00:01:47
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Posters**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

"Other" in Question 5

In general the service seems inadequate. Need more improvement.

#30

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 9:53:56 AM
Last Modified: Wednesday, April 24, 2024 9:58:45 AM
Time Spent: 00:04:49
IP Address: 198.239.77.75

Page 1

Q1 **Tier reps/cultural groups**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	6
Resolving individual concerns/complaints	7
Providing information about policies and procedures	1
Visiting facilities	5
Operating a confidential, no cost hotline	4
Negotiating positive outcomes with DOC	3
Public meetings	2

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	7
Orientation at reception	4
In-person	3
Reports	6
Public meetings	8
Newsletter	9
Phone	5

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	9
DOC policy recommendations	8
Individual investigations/negotiated outcomes	7
Solitary confinement	10
Classification	5
DOC resolutions program	4
Legislative work (examples: Correctional Industries, building improvements)	1
DOC staff conduct	3
Access to programming/education	2
Other	6

Q6

"Other" in Question 5

You need to investigate better not just take DOC word for it than say sorry.

#31

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 9:59:25 AM
Last Modified: Wednesday, April 24, 2024 10:01:25 AM
Time Spent: 00:01:59
IP Address: 198.239.77.75

Page 1

Q1 Posters

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	1
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	1
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

"Other" in Question 5

Today several staff members came to WCC and not one OCO staff walked around to speak to us. Walk through the units! Not stand outside & look.

#32

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 11:54:47 AM
Last Modified: Wednesday, April 24, 2024 12:09:19 PM
Time Spent: 00:14:32
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

"Other" in Question 5

Disciplinary hearings & the monitoring of hearings to combat false infractions, false findings.

#33

COMPLETE

Collector: Web Link 3 (Web Link)
Started: Tuesday, April 23, 2024 6:00:39 PM
Last Modified: Wednesday, April 24, 2024 12:09:47 PM
Time Spent: 18:09:08
IP Address: 198.238.56.13

Page 1

Q1 Respondent skipped this question

How did you hear about the Office of the Corrections Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	4
More facility visits	5
Direct contact with case investigator	1
Kiosk/tablet communication	2
Simplified language in letters and reports	6
More information about what the OCO does	3

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	3
TV channels	9
Orientation at reception	2
In-person	4
Reports	6
Public meetings	7
Newsletter	8
Phone	5

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	5
DOC policy recommendations	4
Individual investigations/negotiated outcomes	1
Solitary confinement	N/A
Classification	7
DOC resolutions program	3
Legislative work (examples: Correctional Industries, building improvements)	2
DOC staff conduct	6
Access to programming/education	N/A
Other	8

Q6

"Other" in Question 5

Actually include prisoners in the process - instead of excluding us entirely.

#34

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 12:09:26 PM
Last Modified: Wednesday, April 24, 2024 12:10:55 PM
Time Spent: 00:01:28
IP Address: 198.239.77.75

Page 1

Q1 **OCO Staff**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	1
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	1
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	1
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#35

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 12:11:11 PM
Last Modified: Wednesday, April 24, 2024 12:14:53 PM
Time Spent: 00:03:41
IP Address: 198.239.77.75

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	1
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	1
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	1
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	1

Q6

"Other" in Question 5

More approve (workable) governmental authorities within dealing with some of those practicing (DOC) policies that seems to intend to do more harm than good toward us herein DOC.

#36

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 12:15:07 PM
Last Modified: Wednesday, April 24, 2024 12:16:37 PM
Time Spent: 00:01:30
IP Address: 198.239.77.75

Page 1

Q1 Posters

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	1
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	1
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	1

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#37

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 12:12:16 PM
Last Modified: Wednesday, April 24, 2024 12:16:38 PM
Time Spent: 00:04:21
IP Address: 198.238.56.13

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	4
More facility visits	1
Direct contact with case investigator	2
Kiosk/tablet communication	3
Simplified language in letters and reports	6
More information about what the OCO does	5

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	7
Resolving individual concerns/complaints	1
Providing information about policies and procedures	6
Visiting facilities	3
Operating a confidential, no cost hotline	4
Negotiating positive outcomes with DOC	2
Public meetings	5

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	3
TV channels	5
Orientation at reception	9
In-person	4
Reports	7
Public meetings	6
Newsletter	8
Phone	1

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	5
DOC policy recommendations	4
Individual investigations/negotiated outcomes	2
Solitary confinement	10
Classification	3
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	8
Access to programming/education	9
Other	1

Q6

"Other" in Question 5

Hold DOC Accountable for violations, lies, and deceit against inmates.

#38

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 12:16:48 PM
Last Modified: Wednesday, April 24, 2024 12:18:03 PM
Time Spent: 00:01:15
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	1
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	1
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#39

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 12:18:24 PM
Last Modified: Wednesday, April 24, 2024 12:20:17 PM
Time Spent: 00:01:53
IP Address: 198.239.77.75

Page 1

Q1 **OCO Staff**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	6
Resolving individual concerns/complaints	2
Providing information about policies and procedures	5
Visiting facilities	4
Operating a confidential, no cost hotline	3
Negotiating positive outcomes with DOC	1
Public meetings	7

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	9
Orientation at reception	7
In-person	4
Reports	5
Public meetings	6
Newsletter	8
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	3
DOC policy recommendations	2
Individual investigations/negotiated outcomes	1
Solitary confinement	7
Classification	9
DOC resolutions program	5
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	4
Access to programming/education	6
Other	10

Q6

"Other" in Question 5

When an investigation is open status update or something in 60 days would be nice.

#40

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 12:16:40 PM
Last Modified: Wednesday, April 24, 2024 12:20:43 PM
Time Spent: 00:04:03
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Posters**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|------------|
| Extended hotline hours | 4 |
| More facility visits | 5 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 2 |
| Simplified language in letters and reports | N/A |
| More information about what the OCO does | 3 |

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 2 |
| Resolving individual concerns/complaints | 1 |
| Providing information about policies and procedures | 3 |
| Visiting facilities | 7 |
| Operating a confidential, no cost hotline | 4 |
| Negotiating positive outcomes with DOC | 5 |
| Public meetings | 6 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	3
TV channels	8
Orientation at reception	4
In-person	1
Reports	6
Public meetings	5
Newsletter	9
Phone	7

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	5
Solitary confinement	10
Classification	6
DOC resolutions program	8
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	2
Access to programming/education	3
Other	9

Q6

"Other" in Question 5

Overturning infractions when there's no due process taking place....

#41

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 12:20:37 PM
Last Modified: Wednesday, April 24, 2024 12:22:11 PM
Time Spent: 00:01:34
IP Address: 198.239.77.75

Page 1

Q1 **DOC Staff ,**
 How did you hear about the Office of the Corrections **Posters**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	5
DOC policy recommendations	9
Individual investigations/negotiated outcomes	1
Solitary confinement	8
Classification	7
DOC resolutions program	2
Legislative work (examples: Correctional Industries, building improvements)	3
DOC staff conduct	4
Access to programming/education	6
Other	10

Q6

"Other" in Question 5

Assist with lawsuit filing.

#42

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 12:20:45 PM
Last Modified: Wednesday, April 24, 2024 12:24:00 PM
Time Spent: 00:03:14
IP Address: 198.238.56.13

Page 1

Q1 **DOC Staff**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	4
More facility visits	3
Direct contact with case investigator	1
Kiosk/tablet communication	5
Simplified language in letters and reports	6
More information about what the OCO does	2

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	6
Resolving individual concerns/complaints	1
Providing information about policies and procedures	N/A
Visiting facilities	4
Operating a confidential, no cost hotline	3
Negotiating positive outcomes with DOC	2
Public meetings	5

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	4
Mail	2
TV channels	3
Orientation at reception	5
In-person	6
Reports	7
Public meetings	8
Newsletter	9
Phone	1

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	4
Solitary confinement	5
Classification	6
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	2
Access to programming/education	9
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#43

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 12:22:46 PM
Last Modified: Wednesday, April 24, 2024 12:24:56 PM
Time Spent: 00:02:10
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Family, friend, or loved one**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	5
Resolving individual concerns/complaints	1
Providing information about policies and procedures	7
Visiting facilities	3
Operating a confidential, no cost hotline	4
Negotiating positive outcomes with DOC	2
Public meetings	6

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	8
TV channels	9
Orientation at reception	7
In-person	2
Reports	6
Public meetings	4
Newsletter	5
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	6
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	1
Classification	9
DOC resolutions program	4
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	7
Access to programming/education	8
Other	10

Q6

"Other" in Question 5

So many of these go hand in hand, hard to rate.

#44

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 12:25:00 PM
Last Modified: Wednesday, April 24, 2024 12:30:34 PM
Time Spent: 00:05:34
IP Address: 198.239.77.75

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	3
Resolving individual concerns/complaints	2
Providing information about policies and procedures	1
Visiting facilities	7
Operating a confidential, no cost hotline	5
Negotiating positive outcomes with DOC	6
Public meetings	4

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	8
Orientation at reception	9
In-person	3
Reports	7
Public meetings	6
Newsletter	5
Phone	4

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	4
DOC policy recommendations	5
Individual investigations/negotiated outcomes	6
Solitary confinement	7
Classification	2
DOC resolutions program	1
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	3
Access to programming/education	9
Other	10

Q6

"Other" in Question 5

Family based resolutions of misconduct about family from DOC inmates and staff. And from sexual harassment conduct from inmates staff.

#45

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 12:30:43 PM
Last Modified: Wednesday, April 24, 2024 12:32:40 PM
Time Spent: 00:01:56
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	1
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

"Other" in Question 5

I need help getting my wife on my visiting list.

#46

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 12:24:11 PM
Last Modified: Wednesday, April 24, 2024 12:34:32 PM
Time Spent: 00:10:20
IP Address: 198.238.56.13

Page 1

Q1 **DOC Staff**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|---|
| Extended hotline hours | 4 |
| More facility visits | 1 |
| Direct contact with case investigator | 2 |
| Kiosk/tablet communication | 3 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 5 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|---|
| Publishing reports | 7 |
| Resolving individual concerns/complaints | 1 |
| Providing information about policies and procedures | 5 |
| Visiting facilities | 2 |
| Operating a confidential, no cost hotline | 4 |
| Negotiating positive outcomes with DOC | 6 |
| Public meetings | 3 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	8
Mail	1
TV channels	7
Orientation at reception	2
In-person	3
Reports	6
Public meetings	5
Newsletter	4
Phone	9

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	10
DOC policy recommendations	5
Individual investigations/negotiated outcomes	4
Solitary confinement	9
Classification	6
DOC resolutions program	3
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	2
Access to programming/education	7
Other	1

Q6

"Other" in Question 5

Tell DOC employees that the way they treat us is how we will treat them, and their families, when we get released Most of us are not LWOP!

#47

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 12:32:49 PM
Last Modified: Wednesday, April 24, 2024 12:34:50 PM
Time Spent: 00:02:01
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	1
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

"Other" in Question 5

Direct contact with case investigator. The last time OCO investigation OCO got it all wrong.

#48

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 12:34:38 PM
Last Modified: Wednesday, April 24, 2024 12:37:13 PM
Time Spent: 00:02:34
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|---|
| Extended hotline hours | 4 |
| More facility visits | 2 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 3 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 5 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|---|
| Publishing reports | 3 |
| Resolving individual concerns/complaints | 4 |
| Providing information about policies and procedures | 2 |
| Visiting facilities | 5 |
| Operating a confidential, no cost hotline | 1 |
| Negotiating positive outcomes with DOC | 7 |
| Public meetings | 6 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	4
TV channels	9
Orientation at reception	8
In-person	3
Reports	7
Public meetings	6
Newsletter	5
Phone	2

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	9
Individual investigations/negotiated outcomes	2
Solitary confinement	6
Classification	7
DOC resolutions program	8
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	4
Access to programming/education	3
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#49

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 12:35:03 PM
Last Modified: Wednesday, April 24, 2024 12:37:46 PM
Time Spent: 00:02:43
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **OCO Staff**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	1
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

"Other" in Question 5

Please coordinate with WA Disability rights attorneys represent ADA handling blind provisions.

#50

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 12:37:16 PM
Last Modified: Wednesday, April 24, 2024 12:39:44 PM
Time Spent: 00:02:28
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|---|
| Extended hotline hours | 4 |
| More facility visits | 5 |
| Direct contact with case investigator | 3 |
| Kiosk/tablet communication | 1 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 2 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|---|
| Publishing reports | 7 |
| Resolving individual concerns/complaints | 1 |
| Providing information about policies and procedures | 6 |
| Visiting facilities | 2 |
| Operating a confidential, no cost hotline | 4 |
| Negotiating positive outcomes with DOC | 5 |
| Public meetings | 3 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	7
Orientation at reception	5
In-person	6
Reports	8
Public meetings	9
Newsletter	4
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	9
Individual investigations/negotiated outcomes	7
Solitary confinement	3
Classification	8
DOC resolutions program	4
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	10
Access to programming/education	6
Other	2

Q6

"Other" in Question 5

Dental Care

#51

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 12:38:05 PM
Last Modified: Wednesday, April 24, 2024 12:41:41 PM
Time Spent: 00:03:36
IP Address: 198.239.77.75

Page 1

Q1 **DOC Staff ,**
 How did you hear about the Office of the Corrections **Other incarcerated person ,**
 Ombuds? **Posters,**
OCO Staff

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

"Other" in Question 5

All porn back on tablets, "No" children or teens under 18. Better PREA reports with "No" infraction from staff or investigators if no evidence. Better food. Also transfer inmates to the prisons they request to be transferred to. (Accept protective custody)

#52

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 12:39:46 PM
Last Modified: Wednesday, April 24, 2024 12:43:20 PM
Time Spent: 00:03:33
IP Address: 198.238.56.13

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	6
More facility visits	5
Direct contact with case investigator	1
Kiosk/tablet communication	2
Simplified language in letters and reports	3
More information about what the OCO does	4

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	5
Resolving individual concerns/complaints	2
Providing information about policies and procedures	7
Visiting facilities	6
Operating a confidential, no cost hotline	1
Negotiating positive outcomes with DOC	3
Public meetings	4

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	5
Mail	1
TV channels	4
Orientation at reception	7
In-person	2
Reports	6
Public meetings	8
Newsletter	9
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	3
DOC policy recommendations	1
Individual investigations/negotiated outcomes	9
Solitary confinement	7
Classification	6
DOC resolutions program	8
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	4
Access to programming/education	2
Other	N/A

Q6

"Other" in Question 5

Hart to choose

#53

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 12:43:22 PM
Last Modified: Wednesday, April 24, 2024 12:46:00 PM
Time Spent: 00:02:37
IP Address: 198.238.56.13

Page 1

Q1 Posters

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	2
More facility visits	3
Direct contact with case investigator	4
Kiosk/tablet communication	5
Simplified language in letters and reports	6
More information about what the OCO does	1

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	6
Resolving individual concerns/complaints	4
Providing information about policies and procedures	5
Visiting facilities	2
Operating a confidential, no cost hotline	7
Negotiating positive outcomes with DOC	3
Public meetings	1

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	4
Mail	5
TV channels	6
Orientation at reception	7
In-person	1
Reports	3
Public meetings	2
Newsletter	8
Phone	9

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	4
Classification	9
DOC resolutions program	8
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	6
Access to programming/education	5
Other	N/A

Q6

"Other" in Question 5

The people in all

#54

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 12:46:02 PM
Last Modified: Wednesday, April 24, 2024 12:48:15 PM
Time Spent: 00:02:12
IP Address: 198.238.56.13

Page 1

Q1 Posters

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	3
More facility visits	4
Direct contact with case investigator	2
Kiosk/tablet communication	1
Simplified language in letters and reports	6
More information about what the OCO does	5

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	6
Resolving individual concerns/complaints	1
Providing information about policies and procedures	5
Visiting facilities	3
Operating a confidential, no cost hotline	4
Negotiating positive outcomes with DOC	2
Public meetings	7

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	3
Orientation at reception	6
In-person	4
Reports	7
Public meetings	9
Newsletter	8
Phone	5

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	9
DOC policy recommendations	4
Individual investigations/negotiated outcomes	1
Solitary confinement	8
Classification	7
DOC resolutions program	2
Legislative work (examples: Correctional Industries, building improvements)	3
DOC staff conduct	5
Access to programming/education	6
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#55

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 12:41:57 PM
Last Modified: Wednesday, April 24, 2024 12:49:34 PM
Time Spent: 00:07:36
IP Address: 198.239.77.75

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	3
Direct contact with case investigator	2
Kiosk/tablet communication	1
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	1
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	2

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	4
DOC policy recommendations	5
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	3
Legislative work (examples: Correctional Industries, building improvements)	2
DOC staff conduct	1
Access to programming/education	N/A
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#56

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 12:48:22 PM
Last Modified: Wednesday, April 24, 2024 12:50:40 PM
Time Spent: 00:02:17
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|---|
| Extended hotline hours | 4 |
| More facility visits | 2 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 3 |
| Simplified language in letters and reports | 5 |
| More information about what the OCO does | 6 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|---|
| Publishing reports | 5 |
| Resolving individual concerns/complaints | 1 |
| Providing information about policies and procedures | 6 |
| Visiting facilities | 2 |
| Operating a confidential, no cost hotline | 3 |
| Negotiating positive outcomes with DOC | 7 |
| Public meetings | 4 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	3
TV channels	4
Orientation at reception	9
In-person	1
Reports	8
Public meetings	6
Newsletter	7
Phone	5

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	6
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	4
Classification	5
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	1
Access to programming/education	8
Other	10

Q6

"Other" in Question 5

Changing law that holds DOC/staff accountable.

#57

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 12:49:44 PM
Last Modified: Wednesday, April 24, 2024 12:51:10 PM
Time Spent: 00:01:26
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	1
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	1

Q6

"Other" in Question 5

Respond in a timely manor tablet, mail.

#58

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 12:51:24 PM
Last Modified: Wednesday, April 24, 2024 12:53:38 PM
Time Spent: 00:02:14
IP Address: 198.239.77.75

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 1 |
| More facility visits | 2 |
| Direct contact with case investigator | 3 |
| Kiosk/tablet communication | 4 |
| Simplified language in letters and reports | 5 |
| More information about what the OCO does | 6 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 2 |
| Resolving individual concerns/complaints | 1 |
| Providing information about policies and procedures | 6 |
| Visiting facilities | 3 |
| Operating a confidential, no cost hotline | 4 |
| Negotiating positive outcomes with DOC | 5 |
| Public meetings | 7 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#59

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 12:50:48 PM
Last Modified: Wednesday, April 24, 2024 12:54:18 PM
Time Spent: 00:03:30
IP Address: 198.238.56.13

Page 1

Q1 Respondent skipped this question

How did you hear about the Office of the Corrections Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|---|
| Extended hotline hours | 4 |
| More facility visits | 2 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 3 |
| Simplified language in letters and reports | 5 |
| More information about what the OCO does | 6 |

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|---|
| Publishing reports | 6 |
| Resolving individual concerns/complaints | 1 |
| Providing information about policies and procedures | 5 |
| Visiting facilities | 2 |
| Operating a confidential, no cost hotline | 3 |
| Negotiating positive outcomes with DOC | 4 |
| Public meetings | 7 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	4
TV channels	9
Orientation at reception	6
In-person	1
Reports	7
Public meetings	8
Newsletter	5
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	8
DOC policy recommendations	4
Individual investigations/negotiated outcomes	3
Solitary confinement	10
Classification	9
DOC resolutions program	2
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	1
Access to programming/education	6
Other	5

Q6

"Other" in Question 5

Infractions Hearings process (Mickey Mouse Court) Everyone is guilty - unfair outcomes

#60

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 12:54:25 PM
Last Modified: Wednesday, April 24, 2024 12:56:31 PM
Time Spent: 00:02:06
IP Address: 198.238.56.13

Page 1

Q1 **Posters,**
 How did you hear about the Office of the Corrections **Family, friend, or loved one**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours **4**
- More facility visits **3**
- Direct contact with case investigator **2**
- Kiosk/tablet communication **1**
- Simplified language in letters and reports **6**
- More information about what the OCO does **5**

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports **1**
- Resolving individual concerns/complaints **2**
- Providing information about policies and procedures **3**
- Visiting facilities **6**
- Operating a confidential, no cost hotline **4**
- Negotiating positive outcomes with DOC **5**
- Public meetings **7**

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	6
TV channels	2
Orientation at reception	3
In-person	4
Reports	8
Public meetings	9
Newsletter	7
Phone	5

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	9
Individual investigations/negotiated outcomes	6
Solitary confinement	4
Classification	3
DOC resolutions program	8
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	7
Access to programming/education	2
Other	10

Q6

"Other" in Question 5

Prison Violence & Drugs

#61

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 12:54:11 PM
Last Modified: Wednesday, April 24, 2024 12:57:31 PM
Time Spent: 00:03:19
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	5
Resolving individual concerns/complaints	1
Providing information about policies and procedures	3
Visiting facilities	4
Operating a confidential, no cost hotline	2
Negotiating positive outcomes with DOC	6
Public meetings	7

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	9
Orientation at reception	5
In-person	6
Reports	4
Public meetings	8
Newsletter	3
Phone	7

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	7
DOC policy recommendations	8
Individual investigations/negotiated outcomes	5
Solitary confinement	4
Classification	6
DOC resolutions program	9
Legislative work (examples: Correctional Industries, building improvements)	10
DOC staff conduct	3
Access to programming/education	2
Other	1

Q6

"Other" in Question 5

Promote a shift from the captor/captive power dynamic with its levels of deprivation, degradation and discomfort to a psychological growth based approach to the prison experience.

#62

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 12:56:37 PM
Last Modified: Wednesday, April 24, 2024 12:59:09 PM
Time Spent: 00:02:32
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Posters**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 1 |
| More facility visits | 2 |
| Direct contact with case investigator | 3 |
| Kiosk/tablet communication | 4 |
| Simplified language in letters and reports | 5 |
| More information about what the OCO does | 6 |

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 5 |
| Resolving individual concerns/complaints | 4 |
| Providing information about policies and procedures | 7 |
| Visiting facilities | 2 |
| Operating a confidential, no cost hotline | 1 |
| Negotiating positive outcomes with DOC | 3 |
| Public meetings | 6 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	6
Orientation at reception	9
In-person	3
Reports	7
Public meetings	5
Newsletter	8
Phone	4

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	3
DOC policy recommendations	9
Individual investigations/negotiated outcomes	1
Solitary confinement	4
Classification	6
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	2
Access to programming/education	10
Other	5

Q6

"Other" in Question 5

Abuse of Mental Health

#63

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 12:59:24 PM
Last Modified: Wednesday, April 24, 2024 1:01:28 PM
Time Spent: 00:02:04
IP Address: 198.238.56.13

Page 1

Q1 **DOC Staff**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 3 |
| More facility visits | 5 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 2 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 4 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 3 |
| Resolving individual concerns/complaints | 2 |
| Providing information about policies and procedures | 4 |
| Visiting facilities | 7 |
| Operating a confidential, no cost hotline | 5 |
| Negotiating positive outcomes with DOC | 1 |
| Public meetings | 6 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	5
TV channels	9
Orientation at reception	1
In-person	8
Reports	3
Public meetings	7
Newsletter	4
Phone	6

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	3
DOC policy recommendations	2
Individual investigations/negotiated outcomes	4
Solitary confinement	9
Classification	7
DOC resolutions program	5
Legislative work (examples: Correctional Industries, building improvements)	6
DOC staff conduct	1
Access to programming/education	8
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#64

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 12:57:52 PM
Last Modified: Wednesday, April 24, 2024 1:01:34 PM
Time Spent: 00:03:41
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	3
More facility visits	1
Direct contact with case investigator	6
Kiosk/tablet communication	2
Simplified language in letters and reports	4
More information about what the OCO does	5

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	N/A
Orientation at reception	5
In-person	4
Reports	N/A
Public meetings	N/A
Newsletter	6
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	2
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	1

Q6

"Other" in Question 5

OCO should have authority over DOC, the ability to obligate DOC to comply with and follow not only the conclusion of investigation, but also (in many cases) force DOC to comply with court orders and JnS. OCO should govern DOC, not just sit by and watch.

#65

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 1:01:30 PM
Last Modified: Wednesday, April 24, 2024 1:03:41 PM
Time Spent: 00:02:11
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 4
- More facility visits 1
- Direct contact with case investigator 3
- Kiosk/tablet communication 2
- Simplified language in letters and reports 6
- More information about what the OCO does 5

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 5
- Resolving individual concerns/complaints 4
- Providing information about policies and procedures 6
- Visiting facilities 2
- Operating a confidential, no cost hotline 1
- Negotiating positive outcomes with DOC 3
- Public meetings 7

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	4
Mail	3
TV channels	7
Orientation at reception	6
In-person	1
Reports	9
Public meetings	5
Newsletter	8
Phone	2

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	2
DOC policy recommendations	3
Individual investigations/negotiated outcomes	8
Solitary confinement	5
Classification	4
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	6
DOC staff conduct	1
Access to programming/education	9
Other	10

Q6

"Other" in Question 5

Food Quality

#66

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 1:02:38 PM
Last Modified: Wednesday, April 24, 2024 1:04:15 PM
Time Spent: 00:01:36
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Tier reps/cultural groups**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	1
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	1
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	1
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

"Other" in Question 5

Stop helping incarcerated people pass there release dates....

#67

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 1:04:45 PM
Last Modified: Wednesday, April 24, 2024 1:05:46 PM
Time Spent: 00:01:01
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Tier reps/cultural groups**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	1
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#68

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 1:03:54 PM
Last Modified: Wednesday, April 24, 2024 1:06:29 PM
Time Spent: 00:02:35
IP Address: 198.238.56.13

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	5
More facility visits	3
Direct contact with case investigator	2
Kiosk/tablet communication	1
Simplified language in letters and reports	6
More information about what the OCO does	4

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	4
Resolving individual concerns/complaints	1
Providing information about policies and procedures	3
Visiting facilities	5
Operating a confidential, no cost hotline	7
Negotiating positive outcomes with DOC	2
Public meetings	6

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	5
Mail	1
TV channels	8
Orientation at reception	9
In-person	6
Reports	3
Public meetings	4
Newsletter	7
Phone	2

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	7
DOC policy recommendations	3
Individual investigations/negotiated outcomes	1
Solitary confinement	6
Classification	8
DOC resolutions program	2
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	4
Access to programming/education	9
Other	10

Q6

"Other" in Question 5

Na

#69

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 1:06:03 PM
Last Modified: Wednesday, April 24, 2024 1:07:39 PM
Time Spent: 00:01:36
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Posters,**
 Ombuds? **Tier reps/cultural groups,**
OCO Staff

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours **5**
- More facility visits **3**
- Direct contact with case investigator **1**
- Kiosk/tablet communication **2**
- Simplified language in letters and reports **6**
- More information about what the OCO does **4**

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports **4**
- Resolving individual concerns/complaints **1**
- Providing information about policies and procedures **2**
- Visiting facilities **3**
- Operating a confidential, no cost hotline **5**
- Negotiating positive outcomes with DOC **6**
- Public meetings **7**

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	3
Mail	4
TV channels	5
Orientation at reception	9
In-person	1
Reports	7
Public meetings	6
Newsletter	8
Phone	2

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#70

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 1:07:58 PM
Last Modified: Wednesday, April 24, 2024 1:08:55 PM
Time Spent: 00:00:56
IP Address: 198.239.77.75

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	1
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	1
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	1
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#71

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 1:06:31 PM
Last Modified: Wednesday, April 24, 2024 1:08:57 PM
Time Spent: 00:02:26
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 1
- More facility visits 4
- Direct contact with case investigator 2
- Kiosk/tablet communication 3
- Simplified language in letters and reports 5
- More information about what the OCO does 6

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 6
- Resolving individual concerns/complaints 7
- Providing information about policies and procedures 5
- Visiting facilities 3
- Operating a confidential, no cost hotline 1
- Negotiating positive outcomes with DOC 4
- Public meetings 2

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	8
Mail	7
TV channels	6
Orientation at reception	9
In-person	1
Reports	5
Public meetings	3
Newsletter	4
Phone	2

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	4
DOC policy recommendations	10
Individual investigations/negotiated outcomes	7
Solitary confinement	6
Classification	5
DOC resolutions program	9
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	3
Access to programming/education	2
Other	1

Q6

"Other" in Question 5

Implementation of the Norway prison system with facility staff.

#72

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 1:09:09 PM
Last Modified: Wednesday, April 24, 2024 1:11:16 PM
Time Spent: 00:02:07
IP Address: 198.238.56.13

Page 1

Q1 **OCO Staff**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 1 |
| More facility visits | 4 |
| Direct contact with case investigator | 5 |
| Kiosk/tablet communication | 2 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 3 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 5 |
| Resolving individual concerns/complaints | 4 |
| Providing information about policies and procedures | 6 |
| Visiting facilities | 1 |
| Operating a confidential, no cost hotline | 2 |
| Negotiating positive outcomes with DOC | 3 |
| Public meetings | 7 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	4
Mail	2
TV channels	1
Orientation at reception	8
In-person	3
Reports	6
Public meetings	7
Newsletter	9
Phone	5

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	3
DOC policy recommendations	4
Individual investigations/negotiated outcomes	1
Solitary confinement	7
Classification	2
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	5
Access to programming/education	9
Other	10

Q6

"Other" in Question 5

PREA - accountability elimination act

#73

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 1:09:12 PM
Last Modified: Wednesday, April 24, 2024 1:11:48 PM
Time Spent: 00:02:36
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Posters**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	3
Direct contact with case investigator	2
Kiosk/tablet communication	1
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	3
Resolving individual concerns/complaints	1
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	2
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	N/A
Orientation at reception	N/A
In-person	3
Reports	N/A
Public meetings	N/A
Newsletter	4
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	2
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	3
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	4

Q6

"Other" in Question 5

Fairness! We committed a crime & were sentenced. Now rehabilitation starts, not more punishment.

#74

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 1:12:00 PM
Last Modified: Wednesday, April 24, 2024 1:13:10 PM
Time Spent: 00:01:09
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	1
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	1
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	1
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#75

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 1:16:33 PM
Last Modified: Wednesday, April 24, 2024 1:19:28 PM
Time Spent: 00:02:55
IP Address: 198.238.56.13

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	4
More facility visits	6
Direct contact with case investigator	3
Kiosk/tablet communication	1
Simplified language in letters and reports	5
More information about what the OCO does	2

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	5
Resolving individual concerns/complaints	2
Providing information about policies and procedures	1
Visiting facilities	6
Operating a confidential, no cost hotline	4
Negotiating positive outcomes with DOC	3
Public meetings	7

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	7
Orientation at reception	8
In-person	4
Reports	5
Public meetings	9
Newsletter	6
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	3
DOC policy recommendations	7
Individual investigations/negotiated outcomes	5
Solitary confinement	9
Classification	8
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	4
DOC staff conduct	1
Access to programming/education	2
Other	10

Q6

"Other" in Question 5

Access to competent legal system. Not the crooked one ran by Washington State!

#76

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 1:29:39 PM
Last Modified: Wednesday, April 24, 2024 1:31:45 PM
Time Spent: 00:02:05
IP Address: 198.239.77.75

Page 1

Q1 **DOC Staff ,**
 How did you hear about the Office of the Corrections **Posters**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|---|
| Extended hotline hours | 2 |
| More facility visits | 5 |
| Direct contact with case investigator | 4 |
| Kiosk/tablet communication | 3 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 1 |

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|---|
| Publishing reports | 7 |
| Resolving individual concerns/complaints | 2 |
| Providing information about policies and procedures | 1 |
| Visiting facilities | 3 |
| Operating a confidential, no cost hotline | 5 |
| Negotiating positive outcomes with DOC | 4 |
| Public meetings | 6 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	3
Mail	6
TV channels	4
Orientation at reception	5
In-person	1
Reports	9
Public meetings	7
Newsletter	8
Phone	2

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	7
DOC policy recommendations	3
Individual investigations/negotiated outcomes	1
Solitary confinement	2
Classification	9
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	5
Access to programming/education	4

Q6

Respondent skipped this question

"Other" in Question 5

#77

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 1:19:30 PM
Last Modified: Wednesday, April 24, 2024 1:32:43 PM
Time Spent: 00:13:13
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Posters,**
 Ombuds? **Tier reps/cultural groups**

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours **5**
- More facility visits **2**
- Direct contact with case investigator **3**
- Kiosk/tablet communication **1**
- Simplified language in letters and reports **4**
- More information about what the OCO does **6**

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports **2**
- Resolving individual concerns/complaints **3**
- Providing information about policies and procedures **4**
- Visiting facilities **5**
- Operating a confidential, no cost hotline **6**
- Negotiating positive outcomes with DOC **1**
- Public meetings **7**

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	5
Orientation at reception	9
In-person	2
Reports	4
Public meetings	7
Newsletter	6
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	6
DOC policy recommendations	3
Individual investigations/negotiated outcomes	10
Solitary confinement	9
Classification	8
DOC resolutions program	2
Legislative work (examples: Correctional Industries, building improvements)	4
DOC staff conduct	1
Access to programming/education	7
Other	5

Q6

"Other" in Question 5

Property Issues

#78

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 1:32:10 PM
Last Modified: Wednesday, April 24, 2024 1:33:10 PM
Time Spent: 00:00:59
IP Address: 198.239.77.75

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#79

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 1:32:59 PM
Last Modified: Wednesday, April 24, 2024 1:35:32 PM
Time Spent: 00:02:33
IP Address: 198.238.56.13

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 1 |
| More facility visits | 2 |
| Direct contact with case investigator | 3 |
| Kiosk/tablet communication | 6 |
| Simplified language in letters and reports | 5 |
| More information about what the OCO does | 4 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 6 |
| Resolving individual concerns/complaints | 1 |
| Providing information about policies and procedures | 7 |
| Visiting facilities | 4 |
| Operating a confidential, no cost hotline | 2 |
| Negotiating positive outcomes with DOC | 3 |
| Public meetings | 5 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	8
Mail	1
TV channels	9
Orientation at reception	6
In-person	2
Reports	5
Public meetings	7
Newsletter	3
Phone	4

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	7
DOC policy recommendations	4
Individual investigations/negotiated outcomes	5
Solitary confinement	1
Classification	6
DOC resolutions program	8
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	2
Access to programming/education	10
Other	3

Q6

"Other" in Question 5

Administrative Segregation (Tolling Time spent so i get credit Ad-Seg is "dead time" toward infractions we get no credit for it)

#80

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 1:33:28 PM
Last Modified: Wednesday, April 24, 2024 1:36:56 PM
Time Spent: 00:03:27
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	6
More facility visits	4
Direct contact with case investigator	1
Kiosk/tablet communication	3
Simplified language in letters and reports	2
More information about what the OCO does	5

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	1
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	5
Individual investigations/negotiated outcomes	6
Solitary confinement	7
Classification	8
DOC resolutions program	4
Legislative work (examples: Correctional Industries, building improvements)	3
DOC staff conduct	2
Access to programming/education	9

Q6

"Other" in Question 5

Better response time. Thank you.

#81

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 1:35:42 PM
Last Modified: Wednesday, April 24, 2024 1:37:45 PM
Time Spent: 00:02:02
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 3 |
| More facility visits | 5 |
| Direct contact with case investigator | 2 |
| Kiosk/tablet communication | 1 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 4 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 7 |
| Resolving individual concerns/complaints | 3 |
| Providing information about policies and procedures | 4 |
| Visiting facilities | 6 |
| Operating a confidential, no cost hotline | 1 |
| Negotiating positive outcomes with DOC | 2 |
| Public meetings | 5 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	3
TV channels	9
Orientation at reception	5
In-person	8
Reports	7
Public meetings	6
Newsletter	4
Phone	2

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	2
DOC policy recommendations	8
Individual investigations/negotiated outcomes	3
Solitary confinement	6
Classification	9
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	4
Access to programming/education	1
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#82

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 1:38:01 PM
Last Modified: Wednesday, April 24, 2024 1:39:47 PM
Time Spent: 00:01:46
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 4
- More facility visits 2
- Direct contact with case investigator 1
- Kiosk/tablet communication 3
- Simplified language in letters and reports 6
- More information about what the OCO does 5

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 6
- Resolving individual concerns/complaints 2
- Providing information about policies and procedures 3
- Visiting facilities 5
- Operating a confidential, no cost hotline 4
- Negotiating positive outcomes with DOC 1
- Public meetings 7

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	3
Mail	4
TV channels	9
Orientation at reception	1
In-person	5
Reports	7
Public meetings	6
Newsletter	2
Phone	8

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	2
DOC policy recommendations	6
Individual investigations/negotiated outcomes	5
Solitary confinement	4
Classification	9
DOC resolutions program	1
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	3
Access to programming/education	8
Other	10

Q6

Respondent skipped this question

"Other" in Question 5

#83

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 1:37:56 PM
Last Modified: Wednesday, April 24, 2024 1:40:00 PM
Time Spent: 00:02:04
IP Address: 198.239.77.75

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	5
Individual investigations/negotiated outcomes	4
Solitary confinement	7
Classification	8
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	2
DOC staff conduct	N/A
Access to programming/education	3

Q6

"Other" in Question 5

ISRB removal modification external accountability

#84

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 1:40:32 PM
Last Modified: Wednesday, April 24, 2024 1:42:19 PM
Time Spent: 00:01:47
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	2
Direct contact with case investigator	1
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	1
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	2
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	1

Q6

"Other" in Question 5

Body cameras. All being #1

#85

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 1:40:04 PM
Last Modified: Wednesday, April 24, 2024 1:42:42 PM
Time Spent: 00:02:37
IP Address: 198.238.56.13

Page 1

Q1 **Family, friend, or loved one**

How did you hear about the Office of the Corrections Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|---|
| Extended hotline hours | 2 |
| More facility visits | 4 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 3 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 5 |

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|---|
| Publishing reports | 5 |
| Resolving individual concerns/complaints | 3 |
| Providing information about policies and procedures | 4 |
| Visiting facilities | 7 |
| Operating a confidential, no cost hotline | 6 |
| Negotiating positive outcomes with DOC | 1 |
| Public meetings | 2 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	6
Mail	7
TV channels	8
Orientation at reception	9
In-person	5
Reports	3
Public meetings	2
Newsletter	1
Phone	4

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	5
DOC policy recommendations	6
Individual investigations/negotiated outcomes	7
Solitary confinement	1
Classification	2
DOC resolutions program	3
Legislative work (examples: Correctional Industries, building improvements)	4
DOC staff conduct	8
Access to programming/education	9
Other	N/A

Q6

"Other" in Question 5

Stop cookie cutter decision on safety!

#86

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 1:42:44 PM
Last Modified: Wednesday, April 24, 2024 1:45:31 PM
Time Spent: 00:02:47
IP Address: 198.238.56.13

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	3
More facility visits	4
Direct contact with case investigator	2
Kiosk/tablet communication	1
Simplified language in letters and reports	5
More information about what the OCO does	6

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	5
Resolving individual concerns/complaints	1
Providing information about policies and procedures	7
Visiting facilities	6
Operating a confidential, no cost hotline	2
Negotiating positive outcomes with DOC	3
Public meetings	4

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	3
TV channels	8
Orientation at reception	4
In-person	2
Reports	5
Public meetings	9
Newsletter	6
Phone	7

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	7
DOC policy recommendations	4
Individual investigations/negotiated outcomes	3
Solitary confinement	5
Classification	6
DOC resolutions program	8
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	2
Access to programming/education	10
Other	1

Q6

"Other" in Question 5

Make it a requirement for custody staff, counselors, CIS, CIA to wear body cameras at all times and to retain all video for a minimum of 6 months

#87

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 1:45:50 PM
Last Modified: Wednesday, April 24, 2024 1:47:53 PM
Time Spent: 00:02:02
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 1 |
| More facility visits | 5 |
| Direct contact with case investigator | 4 |
| Kiosk/tablet communication | 2 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 3 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 7 |
| Resolving individual concerns/complaints | 2 |
| Providing information about policies and procedures | 4 |
| Visiting facilities | 5 |
| Operating a confidential, no cost hotline | 3 |
| Negotiating positive outcomes with DOC | 1 |
| Public meetings | 6 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	3
Mail	4
TV channels	6
Orientation at reception	9
In-person	1
Reports	7
Public meetings	8
Newsletter	5
Phone	2

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	6
DOC policy recommendations	7
Individual investigations/negotiated outcomes	4
Solitary confinement	5
Classification	8
DOC resolutions program	1
Legislative work (examples: Correctional Industries, building improvements)	2
DOC staff conduct	3
Access to programming/education	9
Other	10

Q6

"Other" in Question 5

Try to make people feel like you really care about what they are going through

#88

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 1:45:06 PM
Last Modified: Wednesday, April 24, 2024 1:48:59 PM
Time Spent: 00:03:52
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 3 |
| More facility visits | 4 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 2 |
| Simplified language in letters and reports | 5 |
| More information about what the OCO does | 6 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 4 |
| Resolving individual concerns/complaints | 2 |
| Providing information about policies and procedures | 5 |
| Visiting facilities | 6 |
| Operating a confidential, no cost hotline | 3 |
| Negotiating positive outcomes with DOC | 1 |
| Public meetings | 7 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	3
TV channels	7
Orientation at reception	5
In-person	1
Reports	6
Public meetings	9
Newsletter	8
Phone	4

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	3
DOC policy recommendations	4
Individual investigations/negotiated outcomes	7
Solitary confinement	10
Classification	5
DOC resolutions program	6
DOC staff conduct	2
Access to programming/education	8
Other	1

Q6

"Other" in Question 5

Restricting DOC employees "access" to personal case related information on inmates.

#89

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 1:48:07 PM
Last Modified: Wednesday, April 24, 2024 1:50:24 PM
Time Spent: 00:02:17
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Posters**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours **1**
- More facility visits **4**
- Direct contact with case investigator **3**
- Kiosk/tablet communication **2**
- Simplified language in letters and reports **5**
- More information about what the OCO does **6**

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports **3**
- Resolving individual concerns/complaints **1**
- Providing information about policies and procedures **2**
- Visiting facilities **7**
- Operating a confidential, no cost hotline **4**
- Negotiating positive outcomes with DOC **5**
- Public meetings **6**

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	4
TV channels	9
Orientation at reception	6
In-person	1
Reports	5
Public meetings	8
Newsletter	7
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

DOC policy recommendations	6
Individual investigations/negotiated outcomes	5
Solitary confinement	4
Classification	3
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	10
Access to programming/education	9
Other	2

Q6

"Other" in Question 5

Sports

#90

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 1:49:15 PM
Last Modified: Wednesday, April 24, 2024 1:50:51 PM
Time Spent: 00:01:36
IP Address: 198.239.77.75

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	4
More facility visits	3
Direct contact with case investigator	1
Kiosk/tablet communication	2
Simplified language in letters and reports	5
More information about what the OCO does	6

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	3
Resolving individual concerns/complaints	7
Providing information about policies and procedures	4
Visiting facilities	2
Operating a confidential, no cost hotline	1
Negotiating positive outcomes with DOC	6
Public meetings	5

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	3
TV channels	5
Orientation at reception	4
In-person	1
Reports	7
Public meetings	6
Newsletter	8
Phone	9

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	3
DOC policy recommendations	4
Individual investigations/negotiated outcomes	5
Solitary confinement	6
Classification	7
DOC resolutions program	2
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	1
Access to programming/education	9

Q6

Respondent skipped this question

"Other" in Question 5

#91

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 1:51:34 PM
Last Modified: Wednesday, April 24, 2024 1:54:00 PM
Time Spent: 00:02:25
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	1
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	1
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	1

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	1
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#92

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 1:50:33 PM
Last Modified: Wednesday, April 24, 2024 1:54:33 PM
Time Spent: 00:04:00
IP Address: 198.238.56.13

Page 1

Q1 **DOC Staff ,**
 How did you hear about the Office of the Corrections **Other incarcerated person**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|---|
| Extended hotline hours | 4 |
| More facility visits | 3 |
| Direct contact with case investigator | 2 |
| Kiosk/tablet communication | 1 |
| Simplified language in letters and reports | 5 |
| More information about what the OCO does | 6 |

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|---|
| Publishing reports | 5 |
| Resolving individual concerns/complaints | 2 |
| Providing information about policies and procedures | 7 |
| Visiting facilities | 3 |
| Operating a confidential, no cost hotline | 4 |
| Negotiating positive outcomes with DOC | 1 |
| Public meetings | 6 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	3
TV channels	9
Orientation at reception	8
In-person	2
Reports	6
Public meetings	7
Newsletter	5
Phone	4

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	2
DOC policy recommendations	7
Individual investigations/negotiated outcomes	3
Solitary confinement	8
Classification	9
DOC resolutions program	5
Legislative work (examples: Correctional Industries, building improvements)	4
DOC staff conduct	1
Access to programming/education	6
Other	10

Q6

"Other" in Question 5

Not parroting what resolutions tells you; actually investigate individual concerns instead of just taking facility's word for it

#93

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 1:54:35 PM
Last Modified: Wednesday, April 24, 2024 1:56:49 PM
Time Spent: 00:02:14
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 4
- More facility visits 3
- Direct contact with case investigator 1
- Kiosk/tablet communication 2
- Simplified language in letters and reports 6
- More information about what the OCO does 5

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 7
- Resolving individual concerns/complaints 1
- Providing information about policies and procedures 5
- Visiting facilities 4
- Operating a confidential, no cost hotline 3
- Negotiating positive outcomes with DOC 2
- Public meetings 6

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	6
TV channels	1
Orientation at reception	9
In-person	3
Reports	7
Public meetings	4
Newsletter	8
Phone	5

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	2
DOC policy recommendations	6
Individual investigations/negotiated outcomes	3
Solitary confinement	4
Classification	7
DOC resolutions program	5
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	1
Access to programming/education	9
Other	10

Q6

"Other" in Question 5

Have help for innocent people wrongly convicted. Like me!

#94

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 1:56:51 PM
Last Modified: Wednesday, April 24, 2024 1:58:57 PM
Time Spent: 00:02:06
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 6
- More facility visits 5
- Direct contact with case investigator 2
- Kiosk/tablet communication 1
- Simplified language in letters and reports 4
- More information about what the OCO does 3

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 5
- Resolving individual concerns/complaints 1
- Providing information about policies and procedures 2
- Visiting facilities 7
- Operating a confidential, no cost hotline 3
- Negotiating positive outcomes with DOC 4
- Public meetings 6

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	6
Orientation at reception	7
In-person	3
Reports	8
Public meetings	9
Newsletter	5
Phone	4

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	7
Individual investigations/negotiated outcomes	2
Solitary confinement	8
Classification	9
DOC resolutions program	5
Legislative work (examples: Correctional Industries, building improvements)	4
DOC staff conduct	6
Access to programming/education	3
Other	10

Q6

Respondent skipped this question

"Other" in Question 5

#95

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 1:54:48 PM
Last Modified: Wednesday, April 24, 2024 2:03:46 PM
Time Spent: 00:08:58
IP Address: 198.239.77.75

Page 1

Q1 **OCO Staff**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	9
DOC policy recommendations	8
Individual investigations/negotiated outcomes	1
Solitary confinement	2
Classification	3
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	6
Access to programming/education	5

Q6

"Other" in Question 5

All are 10

#96

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 2:03:55 PM
Last Modified: Wednesday, April 24, 2024 2:05:33 PM
Time Spent: 00:01:38
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	5
Mail	4
TV channels	9
Orientation at reception	6
In-person	1
Reports	7
Public meetings	2
Newsletter	8
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#97

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 2:06:52 PM
Last Modified: Wednesday, April 24, 2024 2:07:52 PM
Time Spent: 00:01:00
IP Address: 198.239.77.75

Page 1

Q1 **Family, friend, or loved one**

How did you hear about the Office of the Corrections Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#98

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 2:04:56 PM
Last Modified: Wednesday, April 24, 2024 2:07:59 PM
Time Spent: 00:03:02
IP Address: 198.238.56.13

Page 1

Q1 **OCO Staff**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 5
- More facility visits 4
- Direct contact with case investigator 1
- Kiosk/tablet communication 2
- Simplified language in letters and reports 6
- More information about what the OCO does 3

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 3
- Resolving individual concerns/complaints 2
- Providing information about policies and procedures 7
- Visiting facilities 5
- Operating a confidential, no cost hotline 4
- Negotiating positive outcomes with DOC 1
- Public meetings 6

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	5
Orientation at reception	6
In-person	3
Reports	4
Public meetings	7
Newsletter	8
Phone	9

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	2
DOC policy recommendations	3
Individual investigations/negotiated outcomes	9
Solitary confinement	8
Classification	10
DOC resolutions program	4
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	5
Access to programming/education	6
Other	1

Q6

"Other" in Question 5

Media/Mail censorship we are all older than 18 and we can only get PG rated Movies on tablet for example

#99

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 2:08:33 PM
Last Modified: Wednesday, April 24, 2024 2:10:28 PM
Time Spent: 00:01:55
IP Address: 198.239.77.75

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	2
Direct contact with case investigator	3
Kiosk/tablet communication	1
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	1
Providing information about policies and procedures	N/A
Visiting facilities	2
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	N/A
TV channels	N/A
Orientation at reception	4
In-person	1
Reports	N/A
Public meetings	3
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	2
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	1
Access to programming/education	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#100

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 2:08:02 PM
Last Modified: Wednesday, April 24, 2024 2:10:47 PM
Time Spent: 00:02:45
IP Address: 198.238.56.13

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	2
More facility visits	4
Direct contact with case investigator	3
Kiosk/tablet communication	1
Simplified language in letters and reports	5
More information about what the OCO does	6

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	7
Resolving individual concerns/complaints	1
Providing information about policies and procedures	2
Visiting facilities	3
Operating a confidential, no cost hotline	4
Negotiating positive outcomes with DOC	5
Public meetings	6

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	7
Orientation at reception	8
In-person	3
Reports	6
Public meetings	9
Newsletter	4
Phone	5

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	2
Solitary confinement	6
Classification	7
DOC resolutions program	8
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	4
Access to programming/education	9
Other	10

Q6

Respondent skipped this question

"Other" in Question 5

#101

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 2:11:17 PM
Last Modified: Wednesday, April 24, 2024 2:15:22 PM
Time Spent: 00:04:05
IP Address: 198.239.77.75

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	N/A
Resolving individual concerns/complaints	N/A
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	N/A
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	N/A
Mail	N/A
TV channels	N/A
Orientation at reception	N/A
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	N/A
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

"Other" in Question 5

The best way is for you to continue to print the Washington State seal on your letter heads and then insist on your independence. Remember never to force DOC to explain anything e.g. What is a security threat group? What type of stg activities does the stg coordinator coordinate? Remember never to ask questions and never, never get anything in writing.

#102

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 2:15:57 PM
Last Modified: Wednesday, April 24, 2024 2:19:54 PM
Time Spent: 00:03:56
IP Address: 198.239.77.75

Page 1

Q1 **DOC Staff**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	5
Resolving individual concerns/complaints	2
Providing information about policies and procedures	4
Visiting facilities	6
Operating a confidential, no cost hotline	3
Negotiating positive outcomes with DOC	1
Public meetings	7

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	5
TV channels	4
Orientation at reception	3
In-person	N/A
Reports	N/A
Public meetings	6
Newsletter	7
Phone	2

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	N/A
Individual investigations/negotiated outcomes	N/A
Solitary confinement	N/A
Classification	N/A
DOC resolutions program	N/A
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	N/A
Access to programming/education	N/A
Other	N/A

Q6

"Other" in Question 5

Stop directing energy attacks with cybernetics AI "pulsed RF directed energy" and "radio therapy" sexual assault, sleep deprivation

#103

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 2:10:50 PM
Last Modified: Wednesday, April 24, 2024 2:21:52 PM
Time Spent: 00:11:02
IP Address: 198.238.56.13

Page 1

Q1

How did you hear about the Office of the Corrections Ombuds?

Other incarcerated person ,
 Posters,
 Family, friend, or loved one,
 Tier reps/cultural groups,
 OCO Staff

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours **1**
- More facility visits **3**
- Direct contact with case investigator **4**
- Kiosk/tablet communication **2**
- Simplified language in letters and reports **6**
- More information about what the OCO does **5**

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports **5**
- Resolving individual concerns/complaints **3**
- Providing information about policies and procedures **4**
- Visiting facilities **2**
- Operating a confidential, no cost hotline **6**
- Negotiating positive outcomes with DOC **1**
- Public meetings **7**

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	3
TV channels	4
Orientation at reception	5
In-person	6
Reports	9
Public meetings	7
Newsletter	2
Phone	8

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	6
DOC policy recommendations	5
Individual investigations/negotiated outcomes	8
Solitary confinement	4
Classification	3
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	2
DOC staff conduct	1
Access to programming/education	9
Other	10

Q6

"Other" in Question 5

Accountability for staff

#104

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 2:20:06 PM
Last Modified: Wednesday, April 24, 2024 2:22:58 PM
Time Spent: 00:02:52
IP Address: 198.239.77.75

Page 1

Q1 **DOC Staff ,**
 How did you hear about the Office of the Corrections **Family, friend, or loved one,**
 Ombuds? **Tier reps/cultural groups**

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	N/A
More facility visits	N/A
Direct contact with case investigator	N/A
Kiosk/tablet communication	N/A
Simplified language in letters and reports	N/A
More information about what the OCO does	N/A

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	6
Resolving individual concerns/complaints	2
Providing information about policies and procedures	7
Visiting facilities	1
Operating a confidential, no cost hotline	4
Negotiating positive outcomes with DOC	3
Public meetings	5

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	4
Mail	7
TV channels	3
Orientation at reception	2
In-person	1
Reports	9
Public meetings	8
Newsletter	5
Phone	6

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	4
DOC policy recommendations	5
Individual investigations/negotiated outcomes	9
Solitary confinement	7
Classification	8
DOC resolutions program	2
Legislative work (examples: Correctional Industries, building improvements)	3
DOC staff conduct	1
Access to programming/education	6
Other	10

Q6

"Other" in Question 5

Overuse smaller institutions vigoursly. Harassment from officers.

#105

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 2:23:07 PM
Last Modified: Wednesday, April 24, 2024 2:24:53 PM
Time Spent: 00:01:45
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	5
More facility visits	3
Direct contact with case investigator	2
Kiosk/tablet communication	1
Simplified language in letters and reports	6
More information about what the OCO does	4

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	2
Resolving individual concerns/complaints	1
Providing information about policies and procedures	N/A
Visiting facilities	N/A
Operating a confidential, no cost hotline	3
Negotiating positive outcomes with DOC	N/A
Public meetings	N/A

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	N/A
TV channels	N/A
Orientation at reception	3
In-person	N/A
Reports	N/A
Public meetings	N/A
Newsletter	2
Phone	N/A

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	N/A
DOC policy recommendations	4
Individual investigations/negotiated outcomes	1
Solitary confinement	3
Classification	N/A
DOC resolutions program	5
Legislative work (examples: Correctional Industries, building improvements)	N/A
DOC staff conduct	2
Access to programming/education	N/A
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#106

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 2:21:57 PM
Last Modified: Wednesday, April 24, 2024 2:25:04 PM
Time Spent: 00:03:06
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 4
- More facility visits 5
- Direct contact with case investigator 2
- Kiosk/tablet communication 1
- Simplified language in letters and reports 3
- More information about what the OCO does 6

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 1
- Resolving individual concerns/complaints 2
- Providing information about policies and procedures 3
- Visiting facilities 6
- Operating a confidential, no cost hotline 5
- Negotiating positive outcomes with DOC 4
- Public meetings 7

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	3
TV channels	9
Orientation at reception	5
In-person	4
Reports	6
Public meetings	7
Newsletter	2
Phone	8

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	4
DOC policy recommendations	5
Individual investigations/negotiated outcomes	3
Solitary confinement	8
Classification	2
DOC resolutions program	9
Legislative work (examples: Correctional Industries, building improvements)	6
DOC staff conduct	7
Access to programming/education	10
Other	1

Q6

"Other" in Question 5

make jobs available for everyone

#107

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 2:25:08 PM
Last Modified: Wednesday, April 24, 2024 2:29:05 PM
Time Spent: 00:03:57
IP Address: 198.239.77.75

Page 1

Q1 **DOC Staff**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 4 |
| More facility visits | 3 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 2 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 5 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 3 |
| Resolving individual concerns/complaints | 1 |
| Providing information about policies and procedures | 5 |
| Visiting facilities | 4 |
| Operating a confidential, no cost hotline | 7 |
| Negotiating positive outcomes with DOC | 2 |
| Public meetings | 6 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	3
TV channels	4
Orientation at reception	8
In-person	1
Reports	6
Public meetings	7
Newsletter	5
Phone	9

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	2
Individual investigations/negotiated outcomes	4
Solitary confinement	9
Classification	8
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	10
DOC staff conduct	6
Access to programming/education	3
Other	1

Q6

"Other" in Question 5

I need a computer in my room with the ability to purchase real software; Microsoft visual studio; Adobe etc. etc. etc.
 P.S. I still have not received a response from your office about my complaint regarding soft soled boots and real rain jacket.

#108

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 2:25:08 PM
Last Modified: Wednesday, April 24, 2024 2:29:34 PM
Time Spent: 00:04:25
IP Address: 198.238.56.13

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	6
More facility visits	2
Direct contact with case investigator	1
Kiosk/tablet communication	3
Simplified language in letters and reports	5
More information about what the OCO does	4

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	5
Resolving individual concerns/complaints	2
Providing information about policies and procedures	6
Visiting facilities	3
Operating a confidential, no cost hotline	7
Negotiating positive outcomes with DOC	1
Public meetings	4

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	5
TV channels	9
Orientation at reception	6
In-person	1
Reports	8
Public meetings	4
Newsletter	3
Phone	7

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	6
Solitary confinement	10
Classification	4
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	3
Access to programming/education	5
Other	9

Q6

"Other" in Question 5

OCO visit often

#109

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 2:29:41 PM
Last Modified: Wednesday, April 24, 2024 2:32:15 PM
Time Spent: 00:02:33
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 3 |
| More facility visits | 6 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 5 |
| Simplified language in letters and reports | 2 |
| More information about what the OCO does | 4 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 7 |
| Resolving individual concerns/complaints | 3 |
| Providing information about policies and procedures | 4 |
| Visiting facilities | 1 |
| Operating a confidential, no cost hotline | 6 |
| Negotiating positive outcomes with DOC | 2 |
| Public meetings | 5 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	8
Mail	4
TV channels	7
Orientation at reception	2
In-person	1
Reports	6
Public meetings	3
Newsletter	5
Phone	9

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	3
DOC policy recommendations	6
Individual investigations/negotiated outcomes	2
Solitary confinement	10
Classification	4
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	1
Access to programming/education	5
Other	9

Q6

"Other" in Question 5

Healthy diet options w/more fresh vegetables and whole grains.

#110

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 2:32:42 PM
Last Modified: Wednesday, April 24, 2024 2:35:05 PM
Time Spent: 00:02:23
IP Address: 198.239.77.75

Page 1

Q1

How did you hear about the Office of the Corrections Ombuds?

**Posters,
 Family, friend, or loved one,
 OCO Staff**

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	4
More facility visits	2
Direct contact with case investigator	1
Kiosk/tablet communication	3
Simplified language in letters and reports	5
More information about what the OCO does	6

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	7
Resolving individual concerns/complaints	1
Providing information about policies and procedures	5
Visiting facilities	3
Operating a confidential, no cost hotline	4
Negotiating positive outcomes with DOC	2
Public meetings	6

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	5
TV channels	9
Orientation at reception	4
In-person	1
Reports	8
Public meetings	6
Newsletter	7
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	7
DOC policy recommendations	8
Individual investigations/negotiated outcomes	5
Solitary confinement	2
Classification	4
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	1
Access to programming/education	3
Other	10

Q6

"Other" in Question 5

Nude picture should come back! Bring these back please.

#111

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 2:29:36 PM
Last Modified: Wednesday, April 24, 2024 2:36:44 PM
Time Spent: 00:07:08
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Posters,**
 Ombuds? **Family, friend, or loved one**

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours **4**
- More facility visits **5**
- Direct contact with case investigator **2**
- Kiosk/tablet communication **1**
- Simplified language in letters and reports **6**
- More information about what the OCO does **3**

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports **7**
- Resolving individual concerns/complaints **2**
- Providing information about policies and procedures **4**
- Visiting facilities **5**
- Operating a confidential, no cost hotline **3**
- Negotiating positive outcomes with DOC **1**
- Public meetings **6**

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	3
TV channels	6
Orientation at reception	9
In-person	2
Reports	7
Public meetings	8
Newsletter	5
Phone	4

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	2
DOC policy recommendations	8
Individual investigations/negotiated outcomes	5
Solitary confinement	9
Classification	10
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	3
Access to programming/education	4
Other	1

Q6

"Other" in Question 5

creating a private legal and O.C.O. and P.R.E.A. contact for the tablet e-messages for the ease of communication

#112

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 2:35:17 PM
Last Modified: Wednesday, April 24, 2024 2:37:57 PM
Time Spent: 00:02:40
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Posters**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 3
- More facility visits 5
- Direct contact with case investigator 1
- Kiosk/tablet communication 2
- Simplified language in letters and reports 4
- More information about what the OCO does 6

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 4
- Resolving individual concerns/complaints 5
- Providing information about policies and procedures 3
- Visiting facilities 2
- Operating a confidential, no cost hotline 7
- Negotiating positive outcomes with DOC 1
- Public meetings 6

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	3
Mail	9
TV channels	1
Orientation at reception	4
In-person	5
Reports	6
Public meetings	8
Newsletter	2
Phone	7

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	5
DOC policy recommendations	7
Individual investigations/negotiated outcomes	1
Solitary confinement	2
Classification	3
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	4
Access to programming/education	9

Q6

Respondent skipped this question

"Other" in Question 5

#113

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 2:36:47 PM
Last Modified: Wednesday, April 24, 2024 2:41:56 PM
Time Spent: 00:05:09
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 3
- More facility visits 2
- Direct contact with case investigator 1
- Kiosk/tablet communication 4
- Simplified language in letters and reports 6
- More information about what the OCO does 5

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 4
- Resolving individual concerns/complaints 7
- Providing information about policies and procedures 3
- Visiting facilities 1
- Operating a confidential, no cost hotline 2
- Negotiating positive outcomes with DOC 5
- Public meetings 6

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	5
TV channels	4
Orientation at reception	6
In-person	2
Reports	7
Public meetings	8
Newsletter	9
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	4
DOC policy recommendations	1
Individual investigations/negotiated outcomes	2
Solitary confinement	9
Classification	7
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	3
Access to programming/education	8
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#114

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 2:40:31 PM
Last Modified: Wednesday, April 24, 2024 2:42:30 PM
Time Spent: 00:01:58
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 4
- More facility visits 3
- Direct contact with case investigator 1
- Kiosk/tablet communication 2
- Simplified language in letters and reports 6
- More information about what the OCO does 5

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 7
- Resolving individual concerns/complaints 1
- Providing information about policies and procedures 3
- Visiting facilities 4
- Operating a confidential, no cost hotline 6
- Negotiating positive outcomes with DOC 2
- Public meetings 5

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	1
TV channels	9
Orientation at reception	6
In-person	5
Reports	3
Public meetings	4
Newsletter	7
Phone	8

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	3
DOC policy recommendations	4
Individual investigations/negotiated outcomes	2
Solitary confinement	1
Classification	5
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	8
Access to programming/education	9

Q6

Respondent skipped this question

"Other" in Question 5

#115

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 2:42:07 PM
Last Modified: Wednesday, April 24, 2024 2:46:17 PM
Time Spent: 00:04:09
IP Address: 198.238.56.13

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	2
More facility visits	5
Direct contact with case investigator	3
Kiosk/tablet communication	6
Simplified language in letters and reports	1
More information about what the OCO does	4

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	5
Resolving individual concerns/complaints	1
Providing information about policies and procedures	4
Visiting facilities	3
Operating a confidential, no cost hotline	7
Negotiating positive outcomes with DOC	2
Public meetings	6

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	4
TV channels	2
Orientation at reception	9
In-person	3
Reports	6
Public meetings	5
Newsletter	7
Phone	8

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	5
DOC policy recommendations	7
Individual investigations/negotiated outcomes	2
Solitary confinement	3
Classification	4
DOC resolutions program	9
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	1
Access to programming/education	6
Other	10

Q6

"Other" in Question 5

quality and transparent feedback and communications

#116

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 2:46:02 PM
Last Modified: Wednesday, April 24, 2024 2:47:45 PM
Time Spent: 00:01:42
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|---|
| Extended hotline hours | 4 |
| More facility visits | 2 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 3 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 5 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|---|
| Publishing reports | 7 |
| Resolving individual concerns/complaints | 2 |
| Providing information about policies and procedures | 4 |
| Visiting facilities | 5 |
| Operating a confidential, no cost hotline | 3 |
| Negotiating positive outcomes with DOC | 1 |
| Public meetings | 6 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	4
Mail	3
TV channels	9
Orientation at reception	7
In-person	2
Reports	5
Public meetings	8
Newsletter	6
Phone	1

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	9
Classification	6
DOC resolutions program	4
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	5
Access to programming/education	7

Q6

"Other" in Question 5

NON

#117

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 2:47:57 PM
Last Modified: Wednesday, April 24, 2024 2:49:26 PM
Time Spent: 00:01:29
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 4
- More facility visits 3
- Direct contact with case investigator 1
- Kiosk/tablet communication 2
- Simplified language in letters and reports 6
- More information about what the OCO does 5

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 6
- Resolving individual concerns/complaints 2
- Providing information about policies and procedures 7
- Visiting facilities 4
- Operating a confidential, no cost hotline 3
- Negotiating positive outcomes with DOC 1
- Public meetings 5

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	4
TV channels	8
Orientation at reception	9
In-person	5
Reports	7
Public meetings	6
Newsletter	2
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	5
DOC policy recommendations	4
Individual investigations/negotiated outcomes	1
Solitary confinement	8
Classification	9
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	3
DOC staff conduct	6
Access to programming/education	2

Q6

Respondent skipped this question

"Other" in Question 5

#118

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 2:49:43 PM
Last Modified: Wednesday, April 24, 2024 2:51:40 PM
Time Spent: 00:01:57
IP Address: 198.239.77.75

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 1 |
| More facility visits | 2 |
| Direct contact with case investigator | 3 |
| Kiosk/tablet communication | 4 |
| Simplified language in letters and reports | 5 |
| More information about what the OCO does | 6 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 5 |
| Resolving individual concerns/complaints | 4 |
| Providing information about policies and procedures | 1 |
| Visiting facilities | 3 |
| Operating a confidential, no cost hotline | 2 |
| Negotiating positive outcomes with DOC | 6 |
| Public meetings | 7 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	8
Orientation at reception	7
In-person	6
Reports	5
Public meetings	9
Newsletter	4
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	9
Solitary confinement	3
Classification	4
DOC resolutions program	5
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	6
Access to programming/education	7
Other	10

Q6

"Other" in Question 5

n/a

#119

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 2:51:59 PM
Last Modified: Wednesday, April 24, 2024 2:54:53 PM
Time Spent: 00:02:54
IP Address: 198.239.77.75

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	4
More facility visits	2
Direct contact with case investigator	3
Kiosk/tablet communication	1
Simplified language in letters and reports	5
More information about what the OCO does	6

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	6
Resolving individual concerns/complaints	4
Providing information about policies and procedures	5
Visiting facilities	1
Operating a confidential, no cost hotline	2
Negotiating positive outcomes with DOC	3
Public meetings	7

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	3
TV channels	2
Orientation at reception	6
In-person	5
Reports	7
Public meetings	8
Newsletter	4
Phone	9

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	3
Solitary confinement	7
Classification	8
DOC resolutions program	2
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	6
Access to programming/education	9

Q6

Respondent skipped this question

"Other" in Question 5

#120

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 2:55:05 PM
Last Modified: Wednesday, April 24, 2024 2:56:55 PM
Time Spent: 00:01:49
IP Address: 198.239.77.75

Page 1

Q1

How did you hear about the Office of the Corrections Ombuds?

DOC Staff ,
Other incarcerated person ,
Posters,
Tier reps/cultural groups

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	1
More facility visits	4
Direct contact with case investigator	3
Kiosk/tablet communication	2
Simplified language in letters and reports	5
More information about what the OCO does	6

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	4
Resolving individual concerns/complaints	6
Providing information about policies and procedures	7
Visiting facilities	2
Operating a confidential, no cost hotline	1
Negotiating positive outcomes with DOC	5
Public meetings	3

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	7
TV channels	2
Orientation at reception	3
In-person	8
Reports	6
Public meetings	4
Newsletter	5
Phone	9

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	7
DOC policy recommendations	8
Individual investigations/negotiated outcomes	6
Solitary confinement	9
Classification	4
DOC resolutions program	1
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	2
Access to programming/education	3

Q6

Respondent skipped this question

"Other" in Question 5

#121

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 2:57:06 PM
Last Modified: Wednesday, April 24, 2024 2:59:02 PM
Time Spent: 00:01:55
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 3 |
| More facility visits | 4 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 2 |
| Simplified language in letters and reports | 5 |
| More information about what the OCO does | 6 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 5 |
| Resolving individual concerns/complaints | 2 |
| Providing information about policies and procedures | 6 |
| Visiting facilities | 3 |
| Operating a confidential, no cost hotline | 4 |
| Negotiating positive outcomes with DOC | 1 |
| Public meetings | 7 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	5
TV channels	7
Orientation at reception	6
In-person	4
Reports	2
Public meetings	8
Newsletter	9
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	7
Individual investigations/negotiated outcomes	3
Solitary confinement	5
Classification	4
DOC resolutions program	2
Legislative work (examples: Correctional Industries, building improvements)	10
DOC staff conduct	8
Access to programming/education	9

Q6

Respondent skipped this question

"Other" in Question 5

#122

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 2:59:18 PM
Last Modified: Wednesday, April 24, 2024 3:02:21 PM
Time Spent: 00:03:02
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Posters,**
 Ombuds? **Tier reps/cultural groups**

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 4 |
| More facility visits | 1 |
| Direct contact with case investigator | 3 |
| Kiosk/tablet communication | 2 |
| Simplified language in letters and reports | 5 |
| More information about what the OCO does | 6 |

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 2 |
| Resolving individual concerns/complaints | 3 |
| Providing information about policies and procedures | 4 |
| Visiting facilities | 5 |
| Operating a confidential, no cost hotline | 1 |
| Negotiating positive outcomes with DOC | 6 |
| Public meetings | 7 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	6
TV channels	9
Orientation at reception	1
In-person	3
Reports	5
Public meetings	7
Newsletter	8
Phone	4

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	4
DOC policy recommendations	2
Individual investigations/negotiated outcomes	5
Solitary confinement	8
Classification	6
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	3
Access to programming/education	1

Q6

"Other" in Question 5

Alternative resolutions for some infractions (i.e. drug counseling, more discretion/more hear. officials)

#123

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 3:02:37 PM
Last Modified: Wednesday, April 24, 2024 3:05:05 PM
Time Spent: 00:02:27
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|---|
| Extended hotline hours | 2 |
| More facility visits | 4 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 3 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 5 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|---|
| Publishing reports | 7 |
| Resolving individual concerns/complaints | 1 |
| Providing information about policies and procedures | 6 |
| Visiting facilities | 3 |
| Operating a confidential, no cost hotline | 2 |
| Negotiating positive outcomes with DOC | 4 |
| Public meetings | 5 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	3
Mail	4
TV channels	9
Orientation at reception	7
In-person	1
Reports	8
Public meetings	5
Newsletter	6
Phone	2

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	2
DOC policy recommendations	9
Individual investigations/negotiated outcomes	5
Solitary confinement	8
Classification	1
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	6
DOC staff conduct	3
Access to programming/education	4

Q6

"Other" in Question 5

Access help from lawyer

#124

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 3:05:15 PM
Last Modified: Wednesday, April 24, 2024 3:06:57 PM
Time Spent: 00:01:42
IP Address: 198.239.77.75

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 4
- More facility visits 1
- Direct contact with case investigator 2
- Kiosk/tablet communication 3
- Simplified language in letters and reports 6
- More information about what the OCO does 5

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 7
- Resolving individual concerns/complaints 2
- Providing information about policies and procedures 6
- Visiting facilities 3
- Operating a confidential, no cost hotline 5
- Negotiating positive outcomes with DOC 1
- Public meetings 4

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	5
TV channels	9
Orientation at reception	3
In-person	2
Reports	8
Public meetings	6
Newsletter	7
Phone	4

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	8
DOC policy recommendations	7
Individual investigations/negotiated outcomes	6
Solitary confinement	1
Classification	2
DOC resolutions program	5
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	3
Access to programming/education	4

Q6

Respondent skipped this question

"Other" in Question 5

#125

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 3:07:18 PM
Last Modified: Wednesday, April 24, 2024 3:09:38 PM
Time Spent: 00:02:19
IP Address: 198.238.56.13

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	3
More facility visits	2
Direct contact with case investigator	1
Kiosk/tablet communication	4
Simplified language in letters and reports	5
More information about what the OCO does	6

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	2
Resolving individual concerns/complaints	3
Providing information about policies and procedures	5
Visiting facilities	1
Operating a confidential, no cost hotline	4
Negotiating positive outcomes with DOC	6
Public meetings	7

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	5
TV channels	2
Orientation at reception	4
In-person	3
Reports	8
Public meetings	9
Newsletter	7
Phone	6

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	4
DOC policy recommendations	3
Individual investigations/negotiated outcomes	5
Solitary confinement	8
Classification	7
DOC resolutions program	10
Legislative work (examples: Correctional Industries, building improvements)	2
DOC staff conduct	1
Access to programming/education	6
Other	9

Q6

"Other" in Question 5

Better food (as that staff eat well at SCCC)

#126

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 3:09:57 PM
Last Modified: Wednesday, April 24, 2024 3:12:47 PM
Time Spent: 00:02:49
IP Address: 198.238.56.13

Page 1

Q1 **Family, friend, or loved one,**
 How did you hear about the Office of the Corrections **OCO Staff**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 6
- More facility visits 2
- Direct contact with case investigator 1
- Kiosk/tablet communication 3
- Simplified language in letters and reports 4
- More information about what the OCO does 5

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 5
- Resolving individual concerns/complaints 2
- Providing information about policies and procedures 6
- Visiting facilities 1
- Operating a confidential, no cost hotline 4
- Negotiating positive outcomes with DOC 3
- Public meetings 7

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	3
TV channels	7
Orientation at reception	8
In-person	1
Reports	6
Public meetings	9
Newsletter	5
Phone	4

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	8
DOC policy recommendations	7
Individual investigations/negotiated outcomes	1
Solitary confinement	3
Classification	4
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	2
Access to programming/education	6

Q6

"Other" in Question 5

Free access to our electronic file the same as the central file and our classification records which are in the electronic file.

#127

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 3:13:02 PM
Last Modified: Wednesday, April 24, 2024 3:14:51 PM
Time Spent: 00:01:48
IP Address: 198.238.56.13

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	4
More facility visits	3
Direct contact with case investigator	1
Kiosk/tablet communication	2
Simplified language in letters and reports	6
More information about what the OCO does	5

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	7
Resolving individual concerns/complaints	2
Providing information about policies and procedures	5
Visiting facilities	4
Operating a confidential, no cost hotline	1
Negotiating positive outcomes with DOC	3
Public meetings	6

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	4
TV channels	9
Orientation at reception	5
In-person	2
Reports	7
Public meetings	8
Newsletter	6
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	5
DOC policy recommendations	7
Individual investigations/negotiated outcomes	1
Solitary confinement	10
Classification	2
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	8
Access to programming/education	4
Other	3

Q6

"Other" in Question 5

Drugs & gang issues in prison.

#128

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 3:15:02 PM
Last Modified: Wednesday, April 24, 2024 3:17:12 PM
Time Spent: 00:02:10
IP Address: 198.238.56.13

Page 1

Q1 **DOC Staff**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 1 |
| More facility visits | 4 |
| Direct contact with case investigator | 3 |
| Kiosk/tablet communication | 2 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 5 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 5 |
| Resolving individual concerns/complaints | 6 |
| Providing information about policies and procedures | 7 |
| Visiting facilities | 4 |
| Operating a confidential, no cost hotline | 2 |
| Negotiating positive outcomes with DOC | 1 |
| Public meetings | 3 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	3
Mail	1
TV channels	6
Orientation at reception	8
In-person	2
Reports	4
Public meetings	9
Newsletter	7
Phone	5

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	2
DOC policy recommendations	3
Individual investigations/negotiated outcomes	8
Solitary confinement	4
Classification	5
DOC resolutions program	6
DOC staff conduct	1
Access to programming/education	7
Other	N/A

Q6

"Other" in Question 5

Release

#129

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 3:17:57 PM
Last Modified: Wednesday, April 24, 2024 3:20:51 PM
Time Spent: 00:02:54
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 6 |
| More facility visits | 1 |
| Direct contact with case investigator | 3 |
| Kiosk/tablet communication | 2 |
| Simplified language in letters and reports | 5 |
| More information about what the OCO does | 4 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 1 |
| Resolving individual concerns/complaints | 7 |
| Providing information about policies and procedures | 6 |
| Visiting facilities | 2 |
| Operating a confidential, no cost hotline | 3 |
| Negotiating positive outcomes with DOC | 5 |
| Public meetings | 4 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	4
TV channels	8
Orientation at reception	9
In-person	3
Reports	5
Public meetings	6
Newsletter	2
Phone	7

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	6
DOC policy recommendations	3
Individual investigations/negotiated outcomes	2
Solitary confinement	7
Classification	8
DOC resolutions program	4
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	1
Access to programming/education	5
Other	10

Q6

Respondent skipped this question

"Other" in Question 5

#130

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 2:46:35 PM
Last Modified: Wednesday, April 24, 2024 3:22:46 PM
Time Spent: 00:36:11
IP Address: 198.238.56.13

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	5
More facility visits	3
Direct contact with case investigator	1
Kiosk/tablet communication	2
Simplified language in letters and reports	6
More information about what the OCO does	4

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	1
Resolving individual concerns/complaints	2
Providing information about policies and procedures	4
Visiting facilities	5
Operating a confidential, no cost hotline	7
Negotiating positive outcomes with DOC	3
Public meetings	6

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	6
TV channels	7
Orientation at reception	9
In-person	2
Reports	5
Public meetings	4
Newsletter	3
Phone	8

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	5
Solitary confinement	8
Classification	7
DOC resolutions program	3
Legislative work (examples: Correctional Industries, building improvements)	6
DOC staff conduct	2
Access to programming/education	9
Other	10

Q6

"Other" in Question 5

Working directly with other prison/sentencing reform organizations like Look II Justice, Appointing "inmate paid OCO Liaisons".

#131

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 3:21:24 PM
Last Modified: Wednesday, April 24, 2024 3:24:49 PM
Time Spent: 00:03:24
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 6 |
| More facility visits | 4 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 5 |
| Simplified language in letters and reports | 3 |
| More information about what the OCO does | 2 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 5 |
| Resolving individual concerns/complaints | 7 |
| Providing information about policies and procedures | 2 |
| Visiting facilities | 4 |
| Operating a confidential, no cost hotline | 1 |
| Negotiating positive outcomes with DOC | 6 |
| Public meetings | 3 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	3
Mail	1
TV channels	7
Orientation at reception	5
In-person	2
Reports	9
Public meetings	6
Newsletter	8
Phone	4

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	6
Individual investigations/negotiated outcomes	2
Solitary confinement	5
Classification	7
DOC resolutions program	4
Legislative work (examples: Correctional Industries, building improvements)	10
DOC staff conduct	3
Access to programming/education	8
Other	9

Q6

Respondent skipped this question

"Other" in Question 5

#132

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 3:25:07 PM
Last Modified: Wednesday, April 24, 2024 3:27:14 PM
Time Spent: 00:02:06
IP Address: 198.238.56.13

Page 1

Q1 **DOC Staff ,**
 How did you hear about the Office of the Corrections **Other incarcerated person ,**
 Ombuds? **Posters**

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 2
- More facility visits 4
- Direct contact with case investigator 3
- Kiosk/tablet communication 1
- Simplified language in letters and reports 6
- More information about what the OCO does 5

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 2
- Resolving individual concerns/complaints 1
- Providing information about policies and procedures 3
- Visiting facilities 6
- Operating a confidential, no cost hotline 4
- Negotiating positive outcomes with DOC 5
- Public meetings 7

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	5
Orientation at reception	9
In-person	8
Reports	3
Public meetings	6
Newsletter	4
Phone	7

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	2
DOC policy recommendations	5
Individual investigations/negotiated outcomes	4
Solitary confinement	8
Classification	9
DOC resolutions program	3
Legislative work (examples: Correctional Industries, building improvements)	6
DOC staff conduct	1
Access to programming/education	7

Q6

Respondent skipped this question

"Other" in Question 5

#133

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 3:27:25 PM
Last Modified: Wednesday, April 24, 2024 3:34:05 PM
Time Spent: 00:06:40
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 3 |
| More facility visits | 2 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 4 |
| Simplified language in letters and reports | 5 |
| More information about what the OCO does | 6 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 5 |
| Resolving individual concerns/complaints | 7 |
| Providing information about policies and procedures | 3 |
| Visiting facilities | 4 |
| Operating a confidential, no cost hotline | 1 |
| Negotiating positive outcomes with DOC | 6 |
| Public meetings | 2 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	9
Mail	6
TV channels	1
Orientation at reception	4
In-person	7
Reports	3
Public meetings	5
Newsletter	8
Phone	2

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	6
Individual investigations/negotiated outcomes	3
Solitary confinement	8
Classification	5
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	2
DOC staff conduct	9
Access to programming/education	4
Other	10

Q6

Respondent skipped this question

"Other" in Question 5

#134

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 3:34:32 PM
Last Modified: Wednesday, April 24, 2024 3:36:17 PM
Time Spent: 00:01:45
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 4
- More facility visits 3
- Direct contact with case investigator 1
- Kiosk/tablet communication 2
- Simplified language in letters and reports 6
- More information about what the OCO does 5

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 7
- Resolving individual concerns/complaints 1
- Providing information about policies and procedures 2
- Visiting facilities 5
- Operating a confidential, no cost hotline 4
- Negotiating positive outcomes with DOC 3
- Public meetings 6

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	1
TV channels	8
Orientation at reception	5
In-person	6
Reports	9
Public meetings	7
Newsletter	3
Phone	4

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	2
DOC policy recommendations	8
Individual investigations/negotiated outcomes	9
Solitary confinement	3
Classification	1
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	10
DOC staff conduct	5
Access to programming/education	6
Other	4

Q6

"Other" in Question 5

Integrity

#135

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 3:36:43 PM
Last Modified: Wednesday, April 24, 2024 3:38:13 PM
Time Spent: 00:01:30
IP Address: 198.238.56.13

Page 1

Q1 **Tier reps/cultural groups**

How did you hear about the Office of the Corrections Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 6 |
| More facility visits | 1 |
| Direct contact with case investigator | 2 |
| Kiosk/tablet communication | 3 |
| Simplified language in letters and reports | 5 |
| More information about what the OCO does | 4 |

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 6 |
| Resolving individual concerns/complaints | 4 |
| Providing information about policies and procedures | 5 |
| Visiting facilities | 1 |
| Operating a confidential, no cost hotline | 2 |
| Negotiating positive outcomes with DOC | 3 |
| Public meetings | 7 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	7
TV channels	6
Orientation at reception	4
In-person	1
Reports	8
Public meetings	5
Newsletter	9
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	2
DOC policy recommendations	1
Individual investigations/negotiated outcomes	7
Solitary confinement	6
Classification	10
DOC resolutions program	4
Legislative work (examples: Correctional Industries, building improvements)	3
DOC staff conduct	5
Access to programming/education	9

Q6

Respondent skipped this question

"Other" in Question 5

#136

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 3:38:30 PM
Last Modified: Wednesday, April 24, 2024 3:40:34 PM
Time Spent: 00:02:04
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 5
- More facility visits 3
- Direct contact with case investigator 1
- Kiosk/tablet communication 2
- Simplified language in letters and reports 6
- More information about what the OCO does 4

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 3
- Resolving individual concerns/complaints 1
- Providing information about policies and procedures 2
- Visiting facilities 7
- Operating a confidential, no cost hotline 6
- Negotiating positive outcomes with DOC 5
- Public meetings 4

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	7
TV channels	9
Orientation at reception	8
In-person	2
Reports	5
Public meetings	4
Newsletter	3
Phone	6

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	8
DOC policy recommendations	7
Individual investigations/negotiated outcomes	1
Solitary confinement	3
Classification	4
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	2
Access to programming/education	5
Other	10

Q6

"Other" in Question 5

Connection with families member when offender files a complaint with you...

#137

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 3:40:53 PM
Last Modified: Wednesday, April 24, 2024 3:43:02 PM
Time Spent: 00:02:08
IP Address: 198.238.56.13

Page 1

Q1 **Posters,**
 How did you hear about the Office of the Corrections **Tier reps/cultural groups**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours **4**
- More facility visits **3**
- Direct contact with case investigator **1**
- Kiosk/tablet communication **2**
- Simplified language in letters and reports **5**
- More information about what the OCO does **6**

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports **6**
- Resolving individual concerns/complaints **1**
- Providing information about policies and procedures **5**
- Visiting facilities **4**
- Operating a confidential, no cost hotline **3**
- Negotiating positive outcomes with DOC **2**
- Public meetings **7**

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	5
TV channels	6
Orientation at reception	8
In-person	2
Reports	7
Public meetings	4
Newsletter	3
Phone	9

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	2
DOC policy recommendations	7
Individual investigations/negotiated outcomes	6
Solitary confinement	10
Classification	8
DOC resolutions program	5
Legislative work (examples: Correctional Industries, building improvements)	3
DOC staff conduct	4
Access to programming/education	1

Q6

"Other" in Question 5

Note: During the investigation, of my loved ones complaint I found it odd and disappointing that I was not interviewed.

#138

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 3:43:12 PM
Last Modified: Wednesday, April 24, 2024 3:46:23 PM
Time Spent: 00:03:11
IP Address: 198.238.56.13

Page 1

Q1 **OCO Staff**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 2 |
| More facility visits | 3 |
| Direct contact with case investigator | 4 |
| Kiosk/tablet communication | 1 |
| Simplified language in letters and reports | 5 |
| More information about what the OCO does | 6 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 3 |
| Resolving individual concerns/complaints | 2 |
| Providing information about policies and procedures | 6 |
| Visiting facilities | 4 |
| Operating a confidential, no cost hotline | 1 |
| Negotiating positive outcomes with DOC | 7 |
| Public meetings | 5 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	9
Orientation at reception	6
In-person	4
Reports	7
Public meetings	5
Newsletter	8
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	4
DOC policy recommendations	5
Individual investigations/negotiated outcomes	3
Solitary confinement	1
Classification	2
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	7
Access to programming/education	8

Q6

Respondent skipped this question

"Other" in Question 5

#139

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 3:22:50 PM
Last Modified: Wednesday, April 24, 2024 3:46:33 PM
Time Spent: 00:23:43
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 1
- More facility visits 2
- Direct contact with case investigator 6
- Kiosk/tablet communication 3
- Simplified language in letters and reports 5
- More information about what the OCO does 4

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 7
- Resolving individual concerns/complaints 1
- Providing information about policies and procedures 2
- Visiting facilities 6
- Operating a confidential, no cost hotline 3
- Negotiating positive outcomes with DOC 4
- Public meetings 5

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	4
TV channels	5
Orientation at reception	6
In-person	3
Reports	7
Public meetings	8
Newsletter	9
Phone	2

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	7
DOC policy recommendations	6
Individual investigations/negotiated outcomes	1
Solitary confinement	8
Classification	9
DOC resolutions program	2
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	3
Access to programming/education	4
Other	10

Q6

Respondent skipped this question

"Other" in Question 5

#140

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 3:46:36 PM
Last Modified: Wednesday, April 24, 2024 3:48:58 PM
Time Spent: 00:02:22
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 2
- More facility visits 1
- Direct contact with case investigator 3
- Kiosk/tablet communication 4
- Simplified language in letters and reports 5
- More information about what the OCO does 6

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 6
- Resolving individual concerns/complaints 1
- Providing information about policies and procedures 7
- Visiting facilities 2
- Operating a confidential, no cost hotline 4
- Negotiating positive outcomes with DOC 3
- Public meetings 5

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	4
TV channels	6
Orientation at reception	2
In-person	3
Reports	8
Public meetings	9
Newsletter	7
Phone	5

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	7
DOC policy recommendations	8
Individual investigations/negotiated outcomes	9
Solitary confinement	6
Classification	5
DOC resolutions program	4
Legislative work (examples: Correctional Industries, building improvements)	2
DOC staff conduct	1
Access to programming/education	3
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#141

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 3:46:34 PM
Last Modified: Wednesday, April 24, 2024 3:49:43 PM
Time Spent: 00:03:09
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 1 |
| More facility visits | 4 |
| Direct contact with case investigator | 2 |
| Kiosk/tablet communication | 3 |
| Simplified language in letters and reports | 5 |
| More information about what the OCO does | 6 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 4 |
| Resolving individual concerns/complaints | 1 |
| Providing information about policies and procedures | 5 |
| Visiting facilities | 3 |
| Operating a confidential, no cost hotline | 7 |
| Negotiating positive outcomes with DOC | 2 |
| Public meetings | 6 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	9
Orientation at reception	3
In-person	8
Reports	4
Public meetings	5
Newsletter	6
Phone	7

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	8
Individual investigations/negotiated outcomes	7
Solitary confinement	5
Classification	6
DOC resolutions program	9
Legislative work (examples: Correctional Industries, building improvements)	2
DOC staff conduct	3
Access to programming/education	4
Other	10

Q6

"Other" in Question 5

We need limited internet access. Also the kiosk system that has replaced paper kites here limits inmates agency to speak to staff.

#142

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 3:51:07 PM
Last Modified: Wednesday, April 24, 2024 3:52:43 PM
Time Spent: 00:01:36
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 2
- More facility visits 4
- Direct contact with case investigator 1
- Kiosk/tablet communication 3
- Simplified language in letters and reports 6
- More information about what the OCO does 5

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 6
- Resolving individual concerns/complaints 1
- Providing information about policies and procedures 4
- Visiting facilities 5
- Operating a confidential, no cost hotline 2
- Negotiating positive outcomes with DOC 3
- Public meetings 7

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	3
TV channels	5
Orientation at reception	8
In-person	6
Reports	7
Public meetings	9
Newsletter	4
Phone	2

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	3
DOC policy recommendations	2
Individual investigations/negotiated outcomes	1
Solitary confinement	4
Classification	8
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	6
Access to programming/education	9

Q6

"Other" in Question 5

All these are very important!

#143

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 3:52:57 PM
Last Modified: Wednesday, April 24, 2024 3:55:52 PM
Time Spent: 00:02:55
IP Address: 198.238.56.13

Page 1

Q1

How did you hear about the Office of the Corrections Ombuds?

DOC Staff ,
Other incarcerated person ,
Posters,
OCO Staff

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	3
More facility visits	1
Direct contact with case investigator	2
Kiosk/tablet communication	4
Simplified language in letters and reports	5
More information about what the OCO does	6

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	4
Resolving individual concerns/complaints	1
Providing information about policies and procedures	7
Visiting facilities	2
Operating a confidential, no cost hotline	5
Negotiating positive outcomes with DOC	3
Public meetings	6

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	4
Mail	3
TV channels	5
Orientation at reception	6
In-person	1
Reports	7
Public meetings	8
Newsletter	9
Phone	2

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	4
DOC policy recommendations	3
Individual investigations/negotiated outcomes	2
Solitary confinement	6
Classification	7
DOC resolutions program	5
Legislative work (examples: Correctional Industries, building improvements)	10
DOC staff conduct	1
Access to programming/education	8

Q6

Respondent skipped this question

"Other" in Question 5

#144

COMPLETE

Collector: Web Link 4 (Web Link)
Started: Wednesday, April 24, 2024 3:56:10 PM
Last Modified: Wednesday, April 24, 2024 3:58:33 PM
Time Spent: 00:02:23
IP Address: 198.238.56.13

Page 1

Q1 **Family, friend, or loved one**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 2
- More facility visits 3
- Direct contact with case investigator 1
- Kiosk/tablet communication 4
- Simplified language in letters and reports 6
- More information about what the OCO does 5

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 3
- Resolving individual concerns/complaints 2
- Providing information about policies and procedures 7
- Visiting facilities 4
- Operating a confidential, no cost hotline 5
- Negotiating positive outcomes with DOC 1
- Public meetings 6

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	7
Orientation at reception	5
In-person	8
Reports	9
Public meetings	4
Newsletter	3
Phone	6

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	4
DOC policy recommendations	3
Individual investigations/negotiated outcomes	1
Solitary confinement	8
Classification	7
DOC resolutions program	5
Legislative work (examples: Correctional Industries, building improvements)	6
DOC staff conduct	2
Access to programming/education	9
Other	10

Q6

"Other" in Question 5

Many many of us need single man cells. Hell is imposed on people who want to live in peace.

#145

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 3:49:27 PM
Last Modified: Wednesday, April 24, 2024 4:09:55 PM
Time Spent: 00:20:27
IP Address: 198.238.56.13

Page 1

Q1 **Family, friend, or loved one**

How did you hear about the Office of the Corrections Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 3 |
| More facility visits | 2 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 4 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 5 |

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 5 |
| Resolving individual concerns/complaints | 2 |
| Providing information about policies and procedures | 7 |
| Visiting facilities | 3 |
| Operating a confidential, no cost hotline | 4 |
| Negotiating positive outcomes with DOC | 1 |
| Public meetings | 6 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	3
Mail	4
TV channels	8
Orientation at reception	9
In-person	1
Reports	7
Public meetings	6
Newsletter	5
Phone	2

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	7
DOC policy recommendations	5
Individual investigations/negotiated outcomes	3
Solitary confinement	4
Classification	8
DOC resolutions program	1
Legislative work (examples: Correctional Industries, building improvements)	6
DOC staff conduct	2
Access to programming/education	9
Other	10

Q6

"Other" in Question 5

Make DOC Follow Policy & Procedures not just enforce them on inmates but violate them all the time, speed up responds time

#146

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 4:09:57 PM
Last Modified: Wednesday, April 24, 2024 4:12:14 PM
Time Spent: 00:02:16
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Posters**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|---|
| Extended hotline hours | 2 |
| More facility visits | 4 |
| Direct contact with case investigator | 3 |
| Kiosk/tablet communication | 1 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 5 |

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|---|
| Publishing reports | 7 |
| Resolving individual concerns/complaints | 1 |
| Providing information about policies and procedures | 4 |
| Visiting facilities | 5 |
| Operating a confidential, no cost hotline | 3 |
| Negotiating positive outcomes with DOC | 2 |
| Public meetings | 6 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	3
TV channels	5
Orientation at reception	9
In-person	2
Reports	7
Public meetings	8
Newsletter	4
Phone	6

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	8
DOC policy recommendations	7
Individual investigations/negotiated outcomes	6
Solitary confinement	1
Classification	4
DOC resolutions program	9
Legislative work (examples: Correctional Industries, building improvements)	2
DOC staff conduct	5
Access to programming/education	3
Other	10

Q6

"Other" in Question 5

LGBTQ lifestyles and help

#147

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 4:12:29 PM
Last Modified: Wednesday, April 24, 2024 4:14:29 PM
Time Spent: 00:01:59
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 6 |
| More facility visits | 4 |
| Direct contact with case investigator | 3 |
| Kiosk/tablet communication | 1 |
| Simplified language in letters and reports | 5 |
| More information about what the OCO does | 2 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 6 |
| Resolving individual concerns/complaints | 1 |
| Providing information about policies and procedures | 2 |
| Visiting facilities | 3 |
| Operating a confidential, no cost hotline | 5 |
| Negotiating positive outcomes with DOC | 4 |
| Public meetings | 7 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	7
TV channels	8
Orientation at reception	1
In-person	9
Reports	4
Public meetings	6
Newsletter	3
Phone	5

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	5
DOC policy recommendations	6
Individual investigations/negotiated outcomes	7
Solitary confinement	9
Classification	2
DOC resolutions program	8
Legislative work (examples: Correctional Industries, building improvements)	4
DOC staff conduct	1
Access to programming/education	3
Other	10

Q6

Respondent skipped this question

"Other" in Question 5

#148

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 4:14:40 PM
Last Modified: Wednesday, April 24, 2024 4:16:34 PM
Time Spent: 00:01:53
IP Address: 198.238.56.13

Page 1

Q1 **DOC Staff**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|---|
| Extended hotline hours | 2 |
| More facility visits | 4 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 3 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 5 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|---|
| Publishing reports | 5 |
| Resolving individual concerns/complaints | 3 |
| Providing information about policies and procedures | 2 |
| Visiting facilities | 4 |
| Operating a confidential, no cost hotline | 6 |
| Negotiating positive outcomes with DOC | 7 |
| Public meetings | 1 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	3
TV channels	6
Orientation at reception	7
In-person	2
Reports	9
Public meetings	4
Newsletter	8
Phone	5

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	3
DOC policy recommendations	6
Individual investigations/negotiated outcomes	1
Solitary confinement	8
Classification	4
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	2
DOC staff conduct	5
Access to programming/education	9
Other	10

Q6

Respondent skipped this question

"Other" in Question 5

#149

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 4:16:40 PM
Last Modified: Wednesday, April 24, 2024 4:20:52 PM
Time Spent: 00:04:12
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Posters**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 5
- More facility visits 4
- Direct contact with case investigator 1
- Kiosk/tablet communication 2
- Simplified language in letters and reports 6
- More information about what the OCO does 3

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 7
- Resolving individual concerns/complaints 1
- Providing information about policies and procedures 6
- Visiting facilities 4
- Operating a confidential, no cost hotline 3
- Negotiating positive outcomes with DOC 2
- Public meetings 5

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	4
TV channels	7
Orientation at reception	6
In-person	5
Reports	2
Public meetings	8
Newsletter	3
Phone	9

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	4
Solitary confinement	5
Classification	6
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	9
Access to programming/education	10
Other	2

Q6

"Other" in Question 5

Outcome Follow-Through

#150

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 4:21:08 PM
Last Modified: Wednesday, April 24, 2024 4:23:19 PM
Time Spent: 00:02:10
IP Address: 198.238.56.13

Page 1

Q1 **Family, friend, or loved one**

How did you hear about the Office of the Corrections Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|---|
| Extended hotline hours | 4 |
| More facility visits | 3 |
| Direct contact with case investigator | 2 |
| Kiosk/tablet communication | 1 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 5 |

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|---|
| Publishing reports | 3 |
| Resolving individual concerns/complaints | 1 |
| Providing information about policies and procedures | 7 |
| Visiting facilities | 4 |
| Operating a confidential, no cost hotline | 5 |
| Negotiating positive outcomes with DOC | 2 |
| Public meetings | 6 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	3
Mail	1
TV channels	9
Orientation at reception	4
In-person	2
Reports	6
Public meetings	7
Newsletter	5
Phone	8

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	3
DOC policy recommendations	10
Individual investigations/negotiated outcomes	6
Solitary confinement	2
Classification	9
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	4
Access to programming/education	8
Other	1

Q6

"Other" in Question 5

Food - the DIET provided by CI is Abysmal, and the OCO has never fully appreciated this fact.

#151

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 4:23:52 PM
Last Modified: Wednesday, April 24, 2024 4:26:38 PM
Time Spent: 00:02:46
IP Address: 198.238.56.13

Page 1

Q1 **OCO Staff**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 5 |
| More facility visits | 2 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 4 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 3 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|------------|
| Publishing reports | 5 |
| Resolving individual concerns/complaints | 2 |
| Providing information about policies and procedures | N/A |
| Visiting facilities | 3 |
| Operating a confidential, no cost hotline | 4 |
| Negotiating positive outcomes with DOC | 1 |
| Public meetings | 6 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	6
Mail	3
TV channels	7
Orientation at reception	8
In-person	2
Reports	9
Public meetings	5
Newsletter	1
Phone	4

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	5
DOC policy recommendations	4
Individual investigations/negotiated outcomes	3
Solitary confinement	9
Classification	6
DOC resolutions program	1
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	2
Access to programming/education	10
Other	7

Q6

"Other" in Question 5

Reentry plans and reuniting inmates with families, etc..

#152

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 4:26:48 PM
Last Modified: Wednesday, April 24, 2024 4:29:27 PM
Time Spent: 00:02:39
IP Address: 198.238.56.13

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	2
More facility visits	4
Direct contact with case investigator	3
Kiosk/tablet communication	1
Simplified language in letters and reports	6
More information about what the OCO does	5

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	3
Resolving individual concerns/complaints	2
Providing information about policies and procedures	7
Visiting facilities	6
Operating a confidential, no cost hotline	5
Negotiating positive outcomes with DOC	1
Public meetings	4

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	3
TV channels	9
Orientation at reception	7
In-person	6
Reports	5
Public meetings	8
Newsletter	4
Phone	2

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	9
DOC policy recommendations	6
Individual investigations/negotiated outcomes	7
Solitary confinement	3
Classification	4
DOC resolutions program	10
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	8
Access to programming/education	1
Other	2

Q6

"Other" in Question 5

Sentencing Reform

#153

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 4:29:31 PM
Last Modified: Wednesday, April 24, 2024 4:44:27 PM
Time Spent: 00:14:55
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 5
- More facility visits 1
- Direct contact with case investigator 2
- Kiosk/tablet communication 3
- Simplified language in letters and reports 4
- More information about what the OCO does 6

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 6
- Resolving individual concerns/complaints 2
- Providing information about policies and procedures 3
- Visiting facilities 4
- Operating a confidential, no cost hotline 7
- Negotiating positive outcomes with DOC 1
- Public meetings 5

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	3
TV channels	2
Orientation at reception	4
In-person	5
Reports	7
Public meetings	9
Newsletter	8
Phone	6

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	4
DOC policy recommendations	1
Individual investigations/negotiated outcomes	5
Solitary confinement	8
Classification	6
DOC resolutions program	3
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	2
Access to programming/education	9
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#154

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 4:44:30 PM
Last Modified: Wednesday, April 24, 2024 4:46:48 PM
Time Spent: 00:02:18
IP Address: 198.238.56.13

Page 1

Q1 **OCO Staff**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 6 |
| More facility visits | 2 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 3 |
| Simplified language in letters and reports | 5 |
| More information about what the OCO does | 4 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 5 |
| Resolving individual concerns/complaints | 2 |
| Providing information about policies and procedures | 1 |
| Visiting facilities | 3 |
| Operating a confidential, no cost hotline | 4 |
| Negotiating positive outcomes with DOC | 6 |
| Public meetings | 7 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	4
TV channels	9
Orientation at reception	3
In-person	1
Reports	7
Public meetings	6
Newsletter	5
Phone	8

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	2
Solitary confinement	8
Classification	3
DOC resolutions program	9
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	6
Access to programming/education	7
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#155

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 4:46:52 PM
Last Modified: Wednesday, April 24, 2024 4:49:21 PM
Time Spent: 00:02:28
IP Address: 198.238.56.13

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	4
More facility visits	3
Direct contact with case investigator	1
Kiosk/tablet communication	2
Simplified language in letters and reports	5
More information about what the OCO does	6

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	5
Resolving individual concerns/complaints	1
Providing information about policies and procedures	6
Visiting facilities	4
Operating a confidential, no cost hotline	7
Negotiating positive outcomes with DOC	2
Public meetings	3

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	5
TV channels	6
Orientation at reception	9
In-person	1
Reports	7
Public meetings	3
Newsletter	8
Phone	4

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	9
Individual investigations/negotiated outcomes	5
Solitary confinement	6
Classification	7
DOC resolutions program	3
Legislative work (examples: Correctional Industries, building improvements)	4
DOC staff conduct	2
Access to programming/education	8
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#156

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 4:49:31 PM
Last Modified: Wednesday, April 24, 2024 4:54:11 PM
Time Spent: 00:04:40
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 1
- More facility visits 3
- Direct contact with case investigator 4
- Kiosk/tablet communication 2
- Simplified language in letters and reports 6
- More information about what the OCO does 5

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 5
- Resolving individual concerns/complaints 1
- Providing information about policies and procedures 7
- Visiting facilities 4
- Operating a confidential, no cost hotline 2
- Negotiating positive outcomes with DOC 3
- Public meetings 6

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	7
TV channels	3
Orientation at reception	N/A
In-person	4
Reports	5
Public meetings	6
Newsletter	8
Phone	1

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	3
DOC policy recommendations	8
Individual investigations/negotiated outcomes	7
Solitary confinement	2
Classification	5
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	1
Access to programming/education	4
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#157

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 4:54:37 PM
Last Modified: Wednesday, April 24, 2024 4:56:35 PM
Time Spent: 00:01:57
IP Address: 198.238.56.13

Page 1

Q1 **OCO Staff**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 4 |
| More facility visits | 3 |
| Direct contact with case investigator | 2 |
| Kiosk/tablet communication | 1 |
| Simplified language in letters and reports | 5 |
| More information about what the OCO does | 6 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 3 |
| Resolving individual concerns/complaints | 2 |
| Providing information about policies and procedures | 4 |
| Visiting facilities | 5 |
| Operating a confidential, no cost hotline | 7 |
| Negotiating positive outcomes with DOC | 1 |
| Public meetings | 6 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	3
TV channels	9
Orientation at reception	5
In-person	4
Reports	6
Public meetings	8
Newsletter	7
Phone	2

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	3
DOC policy recommendations	9
Individual investigations/negotiated outcomes	4
Solitary confinement	7
Classification	6
DOC resolutions program	10
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	2
Access to programming/education	5
Other	1

Q6

"Other" in Question 5

Mental Health

#158

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 4:56:43 PM
Last Modified: Wednesday, April 24, 2024 4:59:00 PM
Time Spent: 00:02:16
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Posters**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 6 |
| More facility visits | 5 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 3 |
| Simplified language in letters and reports | 2 |
| More information about what the OCO does | 4 |

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 5 |
| Resolving individual concerns/complaints | 1 |
| Providing information about policies and procedures | 2 |
| Visiting facilities | 7 |
| Operating a confidential, no cost hotline | 4 |
| Negotiating positive outcomes with DOC | 3 |
| Public meetings | 6 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	9
Orientation at reception	8
In-person	7
Reports	4
Public meetings	6
Newsletter	3
Phone	5

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	7
DOC policy recommendations	6
Individual investigations/negotiated outcomes	3
Solitary confinement	9
Classification	5
DOC resolutions program	2
Legislative work (examples: Correctional Industries, building improvements)	4
DOC staff conduct	1
Access to programming/education	8
Other	10

Q6

"Other" in Question 5

Responding back

#159

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 4:59:15 PM
Last Modified: Wednesday, April 24, 2024 5:01:45 PM
Time Spent: 00:02:29
IP Address: 198.238.56.13

Page 1

Q1 **OCO Staff**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|---|
| Extended hotline hours | 5 |
| More facility visits | 1 |
| Direct contact with case investigator | 2 |
| Kiosk/tablet communication | 3 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 4 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|---|
| Publishing reports | 7 |
| Resolving individual concerns/complaints | 6 |
| Providing information about policies and procedures | 5 |
| Visiting facilities | 3 |
| Operating a confidential, no cost hotline | 2 |
| Negotiating positive outcomes with DOC | 1 |
| Public meetings | 4 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	5
TV channels	6
Orientation at reception	8
In-person	2
Reports	9
Public meetings	4
Newsletter	7
Phone	3

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	7
DOC policy recommendations	4
Individual investigations/negotiated outcomes	5
Solitary confinement	6
Classification	9
DOC resolutions program	3
Legislative work (examples: Correctional Industries, building improvements)	10
DOC staff conduct	2
Access to programming/education	8
Other	1

Q6

"Other" in Question 5

Stopping staff retaliation! Viewing evidence in person to verify retaliation/coverups.

#160

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 5:01:46 PM
Last Modified: Wednesday, April 24, 2024 5:03:48 PM
Time Spent: 00:02:02
IP Address: 198.238.56.13

Page 1

Q1 **OCO Staff**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 6 |
| More facility visits | 1 |
| Direct contact with case investigator | 2 |
| Kiosk/tablet communication | 5 |
| Simplified language in letters and reports | 3 |
| More information about what the OCO does | 4 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 5 |
| Resolving individual concerns/complaints | 1 |
| Providing information about policies and procedures | 6 |
| Visiting facilities | 3 |
| Operating a confidential, no cost hotline | 4 |
| Negotiating positive outcomes with DOC | 2 |
| Public meetings | 7 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	7
Mail	2
TV channels	9
Orientation at reception	3
In-person	1
Reports	4
Public meetings	8
Newsletter	5
Phone	6

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	5
DOC policy recommendations	9
Individual investigations/negotiated outcomes	4
Solitary confinement	8
Classification	6
DOC resolutions program	3
Legislative work (examples: Correctional Industries, building improvements)	10
DOC staff conduct	2
Access to programming/education	7
Other	1

Q6

"Other" in Question 5

DOC staff being honest!

#161

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 5:03:50 PM
Last Modified: Wednesday, April 24, 2024 5:05:39 PM
Time Spent: 00:01:48
IP Address: 198.238.56.13

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 2 |
| More facility visits | 3 |
| Direct contact with case investigator | 4 |
| Kiosk/tablet communication | 1 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 5 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 3 |
| Resolving individual concerns/complaints | 2 |
| Providing information about policies and procedures | 7 |
| Visiting facilities | 5 |
| Operating a confidential, no cost hotline | 4 |
| Negotiating positive outcomes with DOC | 1 |
| Public meetings | 6 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	9
Orientation at reception	5
In-person	6
Reports	4
Public meetings	7
Newsletter	3
Phone	8

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	6
DOC policy recommendations	1
Individual investigations/negotiated outcomes	4
Solitary confinement	3
Classification	2
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	8
Access to programming/education	9
Other	N/A

Q6

Respondent skipped this question

"Other" in Question 5

#162

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 5:05:52 PM
Last Modified: Wednesday, April 24, 2024 5:08:10 PM
Time Spent: 00:02:18
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Posters**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|---|
| Extended hotline hours | 5 |
| More facility visits | 1 |
| Direct contact with case investigator | 2 |
| Kiosk/tablet communication | 3 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 4 |

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|---|
| Publishing reports | 5 |
| Resolving individual concerns/complaints | 2 |
| Providing information about policies and procedures | 3 |
| Visiting facilities | 1 |
| Operating a confidential, no cost hotline | 7 |
| Negotiating positive outcomes with DOC | 6 |
| Public meetings | 4 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	4
Orientation at reception	7
In-person	3
Reports	5
Public meetings	9
Newsletter	8
Phone	6

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	6
Individual investigations/negotiated outcomes	4
Solitary confinement	9
Classification	8
DOC resolutions program	2
Legislative work (examples: Correctional Industries, building improvements)	3
DOC staff conduct	5
Access to programming/education	7
Other	10

Q6

"Other" in Question 5

2nd Chance Bill (Parole)

#163

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 5:08:25 PM
Last Modified: Wednesday, April 24, 2024 5:10:33 PM
Time Spent: 00:02:07
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person ,**
 How did you hear about the Office of the Corrections **Posters**
 Ombuds?

Q2
 What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 3 |
| More facility visits | 5 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 2 |
| Simplified language in letters and reports | 4 |
| More information about what the OCO does | 6 |

Q3
 What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 7 |
| Resolving individual concerns/complaints | 2 |
| Providing information about policies and procedures | 4 |
| Visiting facilities | 5 |
| Operating a confidential, no cost hotline | 3 |
| Negotiating positive outcomes with DOC | 1 |
| Public meetings | 6 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	2
TV channels	3
Orientation at reception	7
In-person	6
Reports	8
Public meetings	9
Newsletter	4
Phone	5

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	5
Individual investigations/negotiated outcomes	6
Solitary confinement	10
Classification	9
DOC resolutions program	4
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	3
Access to programming/education	7
Other	2

Q6

"Other" in Question 5

Community custody supervision oversight.

#164

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 5:10:39 PM
Last Modified: Wednesday, April 24, 2024 5:12:36 PM
Time Spent: 00:01:57
IP Address: 198.238.56.13

Page 1

Q1 **Family, friend, or loved one**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|---|
| Extended hotline hours | 4 |
| More facility visits | 2 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 3 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 5 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|---|
| Publishing reports | 5 |
| Resolving individual concerns/complaints | 7 |
| Providing information about policies and procedures | 3 |
| Visiting facilities | 4 |
| Operating a confidential, no cost hotline | 1 |
| Negotiating positive outcomes with DOC | 6 |
| Public meetings | 2 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	7
TV channels	9
Orientation at reception	8
In-person	2
Reports	6
Public meetings	3
Newsletter	5
Phone	4

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	7
DOC policy recommendations	6
Individual investigations/negotiated outcomes	5
Solitary confinement	10
Classification	9
DOC resolutions program	8
Legislative work (examples: Correctional Industries, building improvements)	4
DOC staff conduct	3
Access to programming/education	2
Other	1

Q6

"Other" in Question 5

Single man cell living

#165

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 5:12:47 PM
Last Modified: Wednesday, April 24, 2024 5:15:26 PM
Time Spent: 00:02:38
IP Address: 198.238.56.13

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	4
More facility visits	3
Direct contact with case investigator	1
Kiosk/tablet communication	2
Simplified language in letters and reports	5
More information about what the OCO does	6

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	3
Resolving individual concerns/complaints	5
Providing information about policies and procedures	2
Visiting facilities	7
Operating a confidential, no cost hotline	4
Negotiating positive outcomes with DOC	6
Public meetings	1

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	2
Mail	3
TV channels	9
Orientation at reception	8
In-person	1
Reports	5
Public meetings	7
Newsletter	6
Phone	4

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	4
DOC policy recommendations	7
Individual investigations/negotiated outcomes	1
Solitary confinement	10
Classification	9
DOC resolutions program	5
Legislative work (examples: Correctional Industries, building improvements)	2
DOC staff conduct	3
Access to programming/education	6
Other	8

Q6

"Other" in Question 5

Food, Better

#166

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 5:15:47 PM
Last Modified: Wednesday, April 24, 2024 5:17:48 PM
Time Spent: 00:02:01
IP Address: 198.238.56.13

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 1 |
| More facility visits | 4 |
| Direct contact with case investigator | 2 |
| Kiosk/tablet communication | 3 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 5 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 4 |
| Resolving individual concerns/complaints | 5 |
| Providing information about policies and procedures | 7 |
| Visiting facilities | 6 |
| Operating a confidential, no cost hotline | 3 |
| Negotiating positive outcomes with DOC | 1 |
| Public meetings | 2 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	3
TV channels	8
Orientation at reception	9
In-person	4
Reports	7
Public meetings	5
Newsletter	6
Phone	2

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	6
DOC policy recommendations	5
Individual investigations/negotiated outcomes	7
Solitary confinement	1
Classification	2
DOC resolutions program	8
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	3
Access to programming/education	4
Other	10

Q6

"Other" in Question 5

fast response/targeted outcome

#167

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 5:18:03 PM
Last Modified: Wednesday, April 24, 2024 5:20:40 PM
Time Spent: 00:02:36
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 6 |
| More facility visits | 1 |
| Direct contact with case investigator | 3 |
| Kiosk/tablet communication | 4 |
| Simplified language in letters and reports | 5 |
| More information about what the OCO does | 2 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 1 |
| Resolving individual concerns/complaints | 2 |
| Providing information about policies and procedures | 6 |
| Visiting facilities | 5 |
| Operating a confidential, no cost hotline | 7 |
| Negotiating positive outcomes with DOC | 3 |
| Public meetings | 4 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	7
Mail	4
TV channels	1
Orientation at reception	8
In-person	5
Reports	3
Public meetings	2
Newsletter	6
Phone	9

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	4
DOC policy recommendations	8
Individual investigations/negotiated outcomes	7
Solitary confinement	10
Classification	5
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	3
DOC staff conduct	2
Access to programming/education	9
Other	1

Q6

"Other" in Question 5

Exposing hostile staff, counselors all the way up to administration at MCC-TRU. Thank you for all your work.

#168

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 5:21:00 PM
Last Modified: Wednesday, April 24, 2024 5:23:00 PM
Time Spent: 00:02:00
IP Address: 198.238.56.13

Page 1

Q1 **Tier reps/cultural groups**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- | | |
|--|----------|
| Extended hotline hours | 5 |
| More facility visits | 2 |
| Direct contact with case investigator | 1 |
| Kiosk/tablet communication | 3 |
| Simplified language in letters and reports | 6 |
| More information about what the OCO does | 4 |

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- | | |
|---|----------|
| Publishing reports | 1 |
| Resolving individual concerns/complaints | 2 |
| Providing information about policies and procedures | 7 |
| Visiting facilities | 4 |
| Operating a confidential, no cost hotline | 5 |
| Negotiating positive outcomes with DOC | 6 |
| Public meetings | 3 |

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	7
TV channels	8
Orientation at reception	9
In-person	5
Reports	2
Public meetings	3
Newsletter	4
Phone	6

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	7
DOC policy recommendations	1
Individual investigations/negotiated outcomes	4
Solitary confinement	9
Classification	6
DOC resolutions program	5
Legislative work (examples: Correctional Industries, building improvements)	2
DOC staff conduct	8
Access to programming/education	3
Other	10

Q6

"Other" in Question 5

Internet access for education

#169

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 5:23:03 PM
Last Modified: Wednesday, April 24, 2024 5:25:10 PM
Time Spent: 00:02:07
IP Address: 198.238.56.13

Page 1

Q1 **Other incarcerated person**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

- Extended hotline hours 4
- More facility visits 3
- Direct contact with case investigator 1
- Kiosk/tablet communication 2
- Simplified language in letters and reports 5
- More information about what the OCO does 6

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

- Publishing reports 3
- Resolving individual concerns/complaints 4
- Providing information about policies and procedures 5
- Visiting facilities 6
- Operating a confidential, no cost hotline 1
- Negotiating positive outcomes with DOC 7
- Public meetings 2

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	3
Mail	4
TV channels	5
Orientation at reception	9
In-person	1
Reports	6
Public meetings	2
Newsletter	7
Phone	8

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	1
DOC policy recommendations	5
Individual investigations/negotiated outcomes	4
Solitary confinement	7
Classification	8
DOC resolutions program	2
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	3
Access to programming/education	6
Other	10

Q6

"Other" in Question 5

Family get updates

#170

COMPLETE

Collector: Web Link 5 (Web Link)
Started: Wednesday, April 24, 2024 5:25:30 PM
Last Modified: Wednesday, April 24, 2024 5:27:37 PM
Time Spent: 00:02:06
IP Address: 198.238.56.13

Page 1

Q1 **Posters**

How did you hear about the Office of the Corrections Ombuds?

Q2

What would make working with the OCO easier? (Please rank the following options 1-6 in order of priority with 1 being the highest priority to you.)

Extended hotline hours	4
More facility visits	3
Direct contact with case investigator	1
Kiosk/tablet communication	2
Simplified language in letters and reports	5
More information about what the OCO does	6

Q3

What does the OCO do that is most helpful? (Please rank the following options 1-7 in order of priority with 1 being the highest priority to you.)

Publishing reports	4
Resolving individual concerns/complaints	3
Providing information about policies and procedures	5
Visiting facilities	2
Operating a confidential, no cost hotline	6
Negotiating positive outcomes with DOC	1
Public meetings	7

Q4

What is the most effective way to communicate to you or other incarcerated individuals about the services we offer? (Please rank the following options 1-9 in order of priority with 1 being the highest priority to you.)

Tablets	1
Mail	4
TV channels	3
Orientation at reception	5
In-person	6
Reports	7
Public meetings	8
Newsletter	9
Phone	2

Q5

The OCO's vision is "A more humane Washington corrections system". To reach our vision, what is most important we work on first? (Please rank the following options 1-10 in order of priority with 1 being the highest priority to you.)

Healthcare access and quality	7
DOC policy recommendations	6
Individual investigations/negotiated outcomes	1
Solitary confinement	2
Classification	3
DOC resolutions program	8
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	5
Access to programming/education	4
Other	10

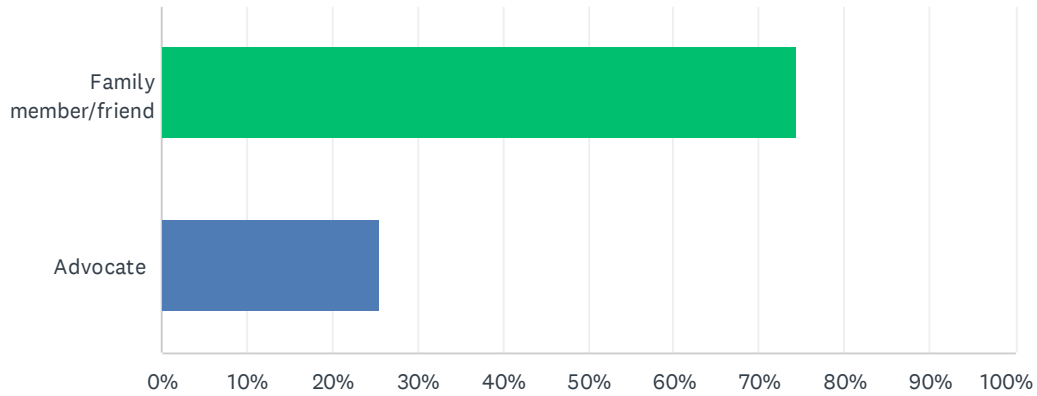
Q6

"Other" in Question 5

Violation Hearings

Q1 How would you best describe your relationship with the OCO?

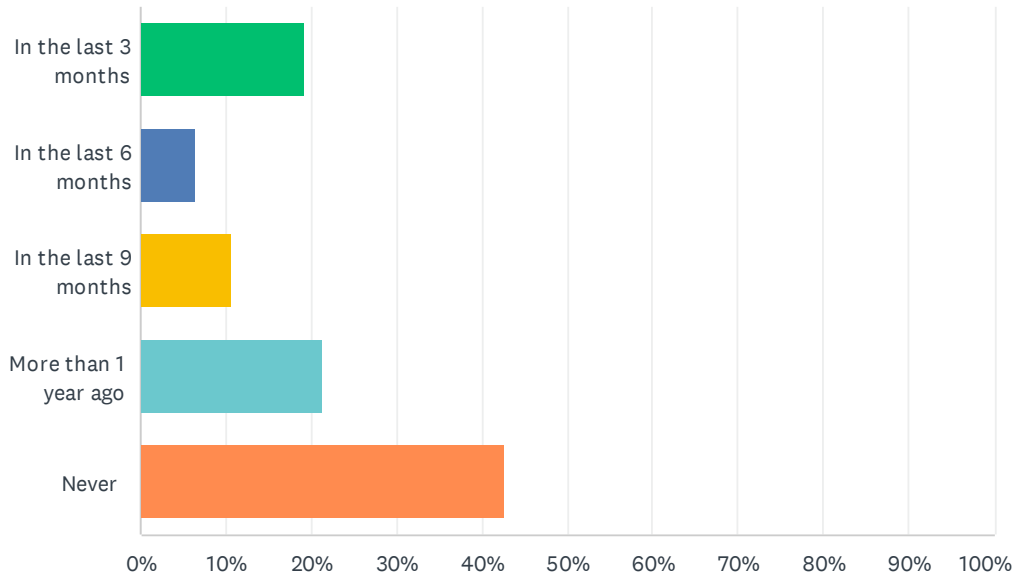
Answered: 47 Skipped: 1



ANSWER CHOICES	RESPONSES	
Family member/friend	74.47%	35
Advocate	25.53%	12
TOTAL		47

Q2 When was the last time you contacted the OCO?

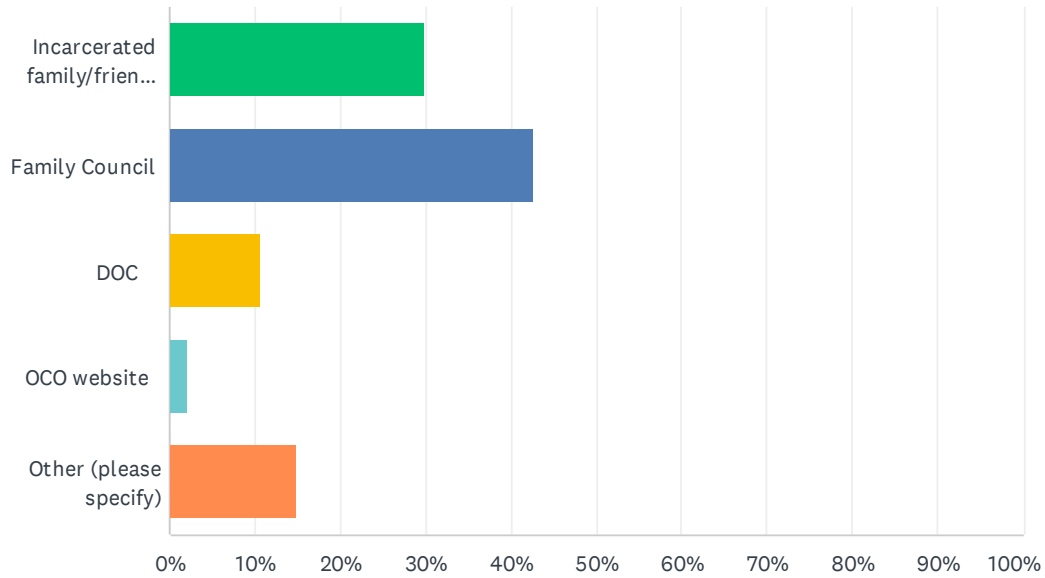
Answered: 47 Skipped: 1



ANSWER CHOICES	RESPONSES	
In the last 3 months	19.15%	9
In the last 6 months	6.38%	3
In the last 9 months	10.64%	5
More than 1 year ago	21.28%	10
Never	42.55%	20
TOTAL		47

Q3 How did you hear about us?

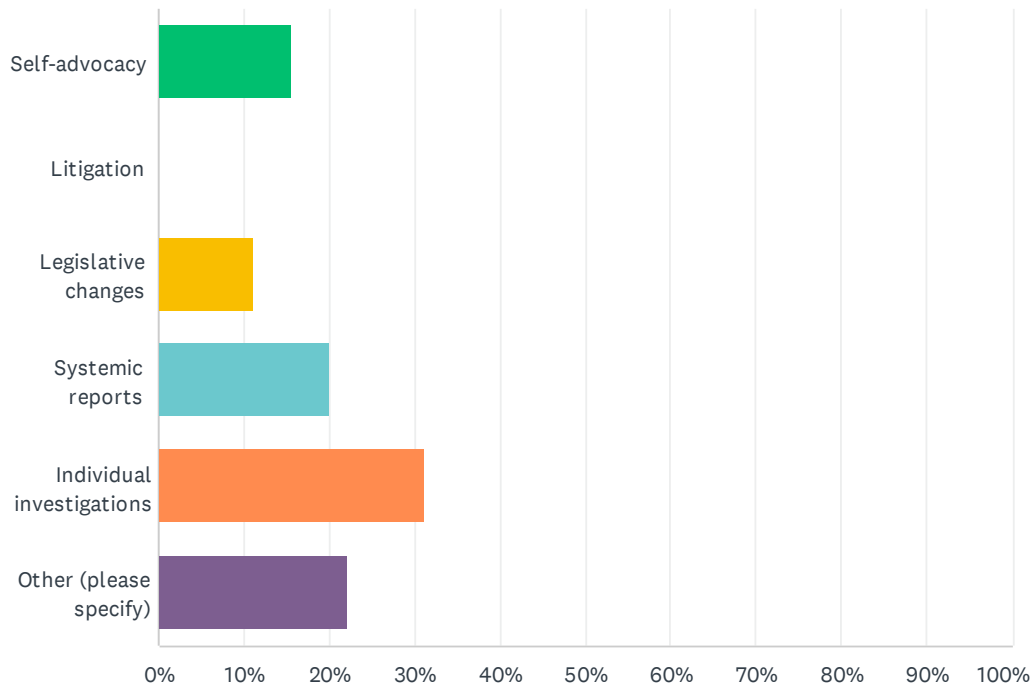
Answered: 47 Skipped: 1



ANSWER CHOICES	RESPONSES	
Incarcerated family/friend/loved one	29.79%	14
Family Council	42.55%	20
DOC	10.64%	5
OCO website	2.13%	1
Other (please specify)	14.89%	7
TOTAL		47

Q4 In what ways does the OCO's work support you or your organization?

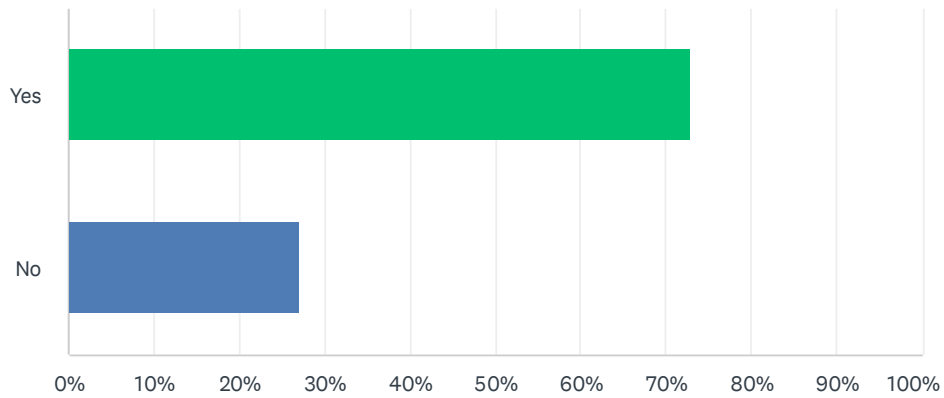
Answered: 45 Skipped: 3



ANSWER CHOICES	RESPONSES
Self-advocacy	15.56% 7
Litigation	0.00% 0
Legislative changes	11.11% 5
Systemic reports	20.00% 9
Individual investigations	31.11% 14
Other (please specify)	22.22% 10
TOTAL	45

Q5 Have you visited our website?www.oco.wa.gov

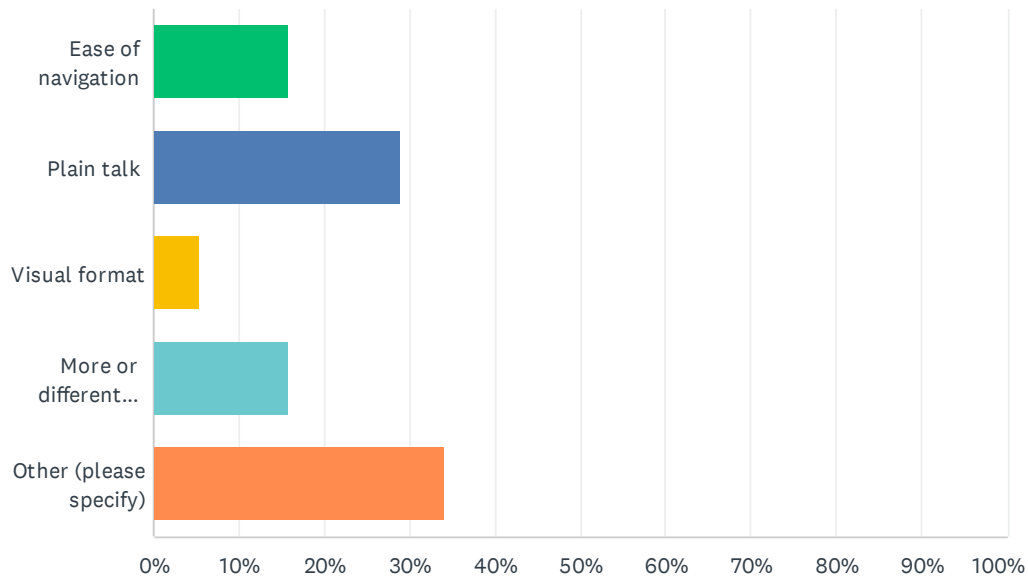
Answered: 48 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	72.92%	35
No	27.08%	13
TOTAL		48

Q6 What improvements should we make to our website?www.oco.wa.gov

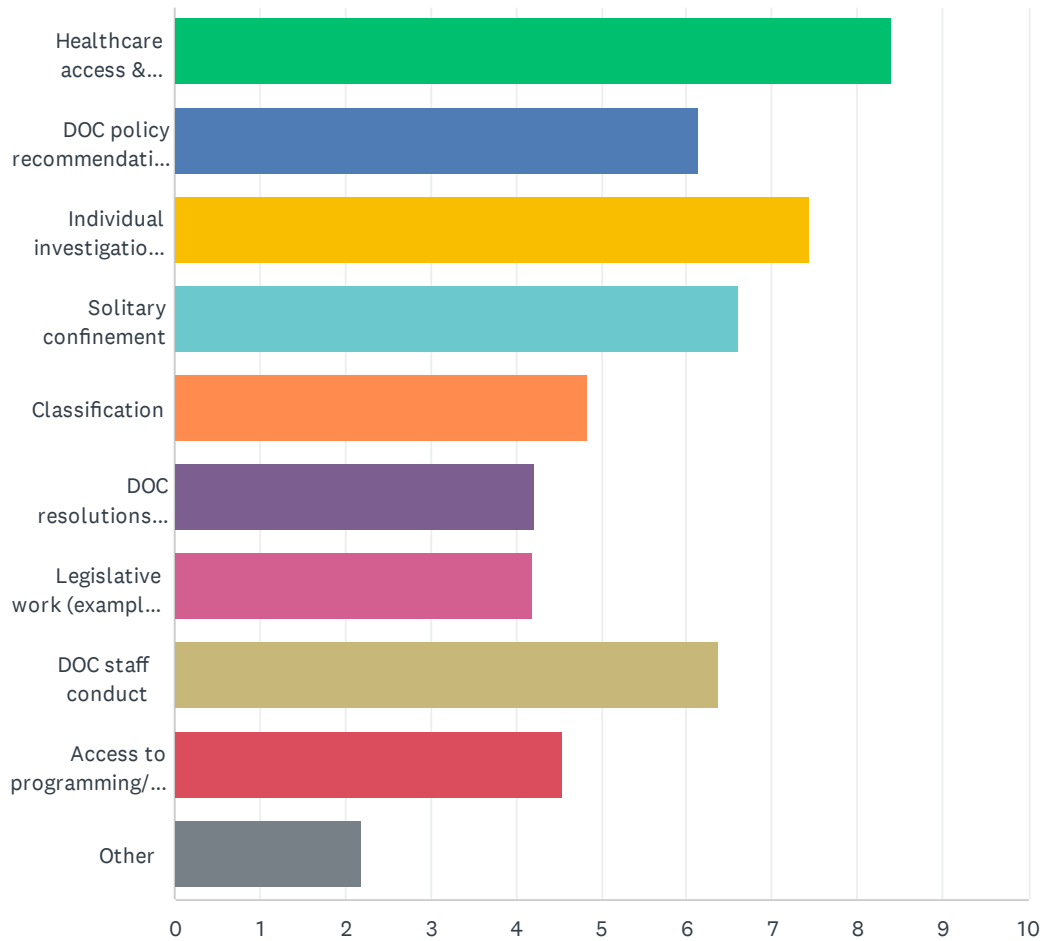
Answered: 38 Skipped: 10



ANSWER CHOICES	RESPONSES
Ease of navigation	15.79% 6
Plain talk	28.95% 11
Visual format	5.26% 2
More or different content	15.79% 6
Other (please specify)	34.21% 13
TOTAL	38

Q7 The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Answered: 47 Skipped: 1



OCO Strategic Planning Survey - Community

	1	2	3	4	5	6	7	8	9	10
Healthcare access & quality	42.55% 20	14.89% 7	17.02% 8	14.89% 7	0.00% 0	4.26% 2	2.13% 1	2.13% 1	2.13% 1	0.00% 0
DOC policy recommendations	8.51% 4	12.77% 6	12.77% 6	19.15% 9	8.51% 4	6.38% 3	12.77% 6	8.51% 4	8.51% 4	2.13% 1
Individual investigations/negotiated outcomes	12.77% 6	25.53% 12	17.02% 8	12.77% 6	17.02% 8	2.13% 1	10.64% 5	2.13% 1	0.00% 0	0.00% 0
Solitary confinement	10.64% 5	12.77% 6	14.89% 7	17.02% 8	17.02% 8	8.51% 4	8.51% 4	2.13% 1	8.51% 4	0.00% 0
Classification	2.13% 1	4.26% 2	8.51% 4	4.26% 2	14.89% 7	21.28% 10	10.64% 5	21.28% 10	10.64% 5	2.13% 1
DOC resolutions program	2.13% 1	0.00% 0	2.13% 1	12.77% 6	8.51% 4	17.02% 8	19.15% 9	12.77% 6	19.15% 9	6.38% 3
Legislative work (examples: Correctional Industries, building improvements)	0.00% 0	4.26% 2	8.51% 4	4.26% 2	2.13% 1	14.89% 7	25.53% 12	19.15% 9	14.89% 7	6.38% 3
DOC staff conduct	17.02% 8	14.89% 7	6.38% 3	6.38% 3	14.89% 7	14.89% 7	4.26% 2	14.89% 7	6.38% 3	0.00% 0
Access to programming/education	0.00% 0	8.51% 4	10.64% 5	6.38% 3	14.89% 7	6.38% 3	6.38% 3	14.89% 7	25.53% 12	6.38% 3
Other	4.26% 2	2.13% 1	2.13% 1	2.13% 1	2.13% 1	4.26% 2	0.00% 0	2.13% 1	4.26% 2	76.60% 36

Q8 If you answered "Other" in question 7, please specify.

Answered: 20 Skipped: 28

#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, August 12, 2023 12:38:00 PM
Last Modified: Saturday, August 12, 2023 12:40:27 PM
Time Spent: 00:02:27
IP Address: 73.181.239.81

Page 1

Q1 **Advocate**

How would you best describe your relationship with the OCO?

Q2 **In the last 6 months**

When was the last time you contacted the OCO?

Q3 **Incarcerated family/friend/loved one**

How did you hear about us?

Q4 **Systemic reports**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website? www.oco.wa.gov

Q6 **Plain talk**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	1
Individual investigations/negotiated outcomes	3
Solitary confinement	4
Classification	5
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	8
Access to programming/education	10
Other	9

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#2

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, August 12, 2023 3:33:58 PM
Last Modified: Saturday, August 12, 2023 3:39:17 PM
Time Spent: 00:05:19
IP Address: 174.235.190.194

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **Never**

When was the last time you contacted the OCO?

Q3 **Family Council**

How did you hear about us?

Q4 **Individual investigations**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website? www.oco.wa.gov

Q6 **More or different content**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	8
Individual investigations/negotiated outcomes	6
Solitary confinement	3
Classification	9
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	4
DOC staff conduct	5
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#3

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, August 13, 2023 9:15:16 AM
Last Modified: Sunday, August 13, 2023 9:26:32 AM
Time Spent: 00:11:15
IP Address: 24.17.35.226

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **More than 1 year ago**

When was the last time you contacted the OCO?

Q3 **Other (please specify):**
How did you hear about us? **Quaker Voice Criminal Justice team (I think)**

Q4 **Other (please specify):**
In what ways does the OCO's work support you or your organization? **aeveral of these--the site did not allow multiple choices. legislative advocacy, understanding the system better, systemic reports**

Q5 **Yes**
Have you visited our website? **www.oco.wa.gov**

Q6 **Other (please specify):**
What improvements should we make to our website? **beware of acronyms. mostly it is good.**
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	4
Individual investigations/negotiated outcomes	7
Solitary confinement	1
Classification	8
DOC resolutions program	9
Legislative work (examples: Correctional Industries, building improvements)	3
DOC staff conduct	5
Access to programming/education	10
Other	6

Q8

If you answered "Other" in question 7, please specify.

demonstrating and encouraging a collaborative approach to systemic change, rather than ineffective ranting and starting complaints with an adversarial approach, blaming, and angry helplessness. Culture change is slow, but family members and incarcerated people need to support it by their behavior too.

#4

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 6:53:21 AM
Last Modified: Monday, August 14, 2023 7:00:46 AM
Time Spent: 00:07:24
IP Address: 47.211.241.111

Page 1

Q1 **Family member/friend**
How would you best describe your relationship with the OCO?

Q2 **Never**
When was the last time you contacted the OCO?

Q3 **Family Council**
How did you hear about us?

Q4 **Legislative changes**
In what ways does the OCO's work support you or your organization?

Q5 **Yes**
Have you visited our website? www.oco.wa.gov

Q6 **Plain talk**
What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	5
Individual investigations/negotiated outcomes	2
Solitary confinement	3
Classification	8
DOC resolutions program	9
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	6
Access to programming/education	4
Other	10

Q8

If you answered "Other" in question 7, please specify.

The DOC consistently gaslights the families and legislators when it comes to the REAL environment in prisons. No real education/programming and the AMEND program is bare bones. SCCC is ignoring Dr. Curl's recommendations and her report of the paid vacation to Norway that some higher ups participated in.

#5

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 11:14:23 AM
Last Modified: Monday, August 14, 2023 11:22:45 AM
Time Spent: 00:08:22
IP Address: 98.97.33.170

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **More than 1 year ago**

When was the last time you contacted the OCO?

Q3 **Incarcerated family/friend/loved one**

How did you hear about us?

Q4 **Individual investigations**

In what ways does the OCO's work support you or your organization?

Q5 **No**

Have you visited our website? www.oco.wa.gov

Q6 **Other (please specify):**
I have not visited the website, n/a

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	6
DOC policy recommendations	3
Individual investigations/negotiated outcomes	2
Solitary confinement	7
Classification	10
DOC resolutions program	4
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	1
Access to programming/education	8
Other	5

Q8

If you answered "Other" in question 7, please specify.

Food quality. Healthy whole food options at visiting and resolving the issue of moldy food. My loved one has had four instances in the last month or so where their food and a number of other peoples food were molding. I believe some paperwork was filled out, but thus far no action has been taken.

Also, removing staff from access to inmates that have been suspected / reported as misusing their power. If there are multiple women saying a male officer has been sexually inappropriate with them, that officer should not be able to return to working with vulnerable populations.

#6

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 1:04:43 PM
Last Modified: Monday, August 14, 2023 1:18:32 PM
Time Spent: 00:13:48
IP Address: 38.100.234.174

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **In the last 9 months**

When was the last time you contacted the OCO?

Q3 **Other (please specify):**
 How did you hear about us? **Another individual with an incarcerated loved one**

Q4 **Other (please specify):**
 In what ways does the OCO's work support you or your organization? **Frankly, just making sure issues are documented for potential use later if needed. The "investigations" are one-sided. An issue is accepted, DOC is the only one they talk with, the reports document DOCs response. The person filing the complaint or concern is not part of the process or "investigation."**

Q5 **Yes**
 Have you visited our website? www.oco.wa.gov

Q6 **Other (please specify):**
 What improvements should we make to our website? **No feedback**
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	8
Individual investigations/negotiated outcomes	2
Solitary confinement	7
Classification	6
DOC resolutions program	9
Legislative work (examples: Correctional Industries, building improvements)	10
DOC staff conduct	4
Access to programming/education	5
Other	1

Q8

If you answered "Other" in question 7, please specify.

Including the incarcerated individuals as part of the process. "Investigations" are made through conversations with staff and the facility only. If the facility or staff say it is not a problem, that is taken as fact. If it were, would there be a request for support in the first place? The person raising the concern needs to be part of the process.

#7

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 1:38:25 PM
Last Modified: Monday, August 14, 2023 1:40:47 PM
Time Spent: 00:02:21
IP Address: 174.164.117.105

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **In the last 3 months**

When was the last time you contacted the OCO?

Q3 **Incarcerated family/friend/loved one**

How did you hear about us?

Q4 **Individual investigations**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website?www.oco.wa.gov

Q6 **Other (please specify):**

What improvements should we make to our website?
www.oco.wa.gov Communication

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	7
DOC policy recommendations	1
Individual investigations/negotiated outcomes	2
Solitary confinement	9
Classification	8
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	3
DOC staff conduct	4
Access to programming/education	5
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#8

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 1:39:02 PM
Last Modified: Monday, August 14, 2023 1:42:53 PM
Time Spent: 00:03:50
IP Address: 198.239.78.28

Page 1

Q1 **Advocate**

How would you best describe your relationship with the OCO?

Q2 **More than 1 year ago**

When was the last time you contacted the OCO?

Q3 **DOC**

How did you hear about us?

Q4 **Legislative changes**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website? www.oco.wa.gov

Q6 **Respondent skipped this question**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	6
Individual investigations/negotiated outcomes	1
Solitary confinement	7
Classification	8
DOC resolutions program	9
Legislative work (examples: Correctional Industries, building improvements)	10
DOC staff conduct	5
Access to programming/education	2
Other	3

Q8

If you answered "Other" in question 7, please specify.

Domestic Violence Treatment Programming while incarcerated.

#9

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 1:37:52 PM
Last Modified: Monday, August 14, 2023 1:45:37 PM
Time Spent: 00:07:44
IP Address: 50.38.45.131

Page 1

Q1 **Family member/friend**
How would you best describe your relationship with the OCO?

Q2 **In the last 3 months**
When was the last time you contacted the OCO?

Q3 **Family Council**
How did you hear about us?

Q4 **Self-advocacy**
In what ways does the OCO's work support you or your organization?

Q5 **Yes**
Have you visited our website? www.oco.wa.gov

Q6 **Ease of navigation**
What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	4
Classification	5
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	7
Access to programming/education	8
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#10

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 1:50:37 PM
Last Modified: Monday, August 14, 2023 1:53:55 PM
Time Spent: 00:03:18
IP Address: 71.171.112.113

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **Never**

When was the last time you contacted the OCO?

Q3 **Family Council**

How did you hear about us?

Q4 **Respondent skipped this question**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website? www.oco.wa.gov

Q6 **Respondent skipped this question**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	4
Individual investigations/negotiated outcomes	5
Solitary confinement	7
Classification	9
DOC resolutions program	3
Legislative work (examples: Correctional Industries, building improvements)	6
DOC staff conduct	1
Access to programming/education	8
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#11

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 2:46:44 PM
Last Modified: Monday, August 14, 2023 2:51:34 PM
Time Spent: 00:04:49
IP Address: 73.225.163.116

Page 1

Q1 **Advocate**

How would you best describe your relationship with the OCO?

Q2 **Never**

When was the last time you contacted the OCO?

Q3 **Other (please specify):**

How did you hear about us?

Facebook Group

Q4 **Individual investigations**

In what ways does the OCO's work support you or your organization?

Q5 **No**

Have you visited our website?www.oco.wa.gov

Q6 **Other (please specify):**

What improvements should we make to our website?
www.oco.wa.gov

Update so it's the Prior month on website as I looked at it and it says June and its August.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	7
Individual investigations/negotiated outcomes	1
Solitary confinement	9
Classification	8
DOC resolutions program	5
Legislative work (examples: Correctional Industries, building improvements)	3
DOC staff conduct	6
Access to programming/education	2
Other	10

Q8

If you answered "Other" in question 7, please specify.

Not sure as I would need to view and look over the page and know more about this to give a better understanding.

#12

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 3:16:16 PM
Last Modified: Monday, August 14, 2023 3:25:30 PM
Time Spent: 00:09:14
IP Address: 137.83.248.112

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **Never**

When was the last time you contacted the OCO?

Q3 **Family Council**

How did you hear about us?

Q4 **Other (please specify):**
I am unsure as I have not utilized the service.

In what ways does the OCO's work support you or your organization?

Q5 **No**

Have you visited our website? www.oco.wa.gov

Q6 **Other (please specify):**
I am so out of my element, I'm not sure what exactly it is that you do and my son has only been in the system at AHCC since February 2022. Ironically yesterday he was notified of a minor infraction. He wore his hat for a video visit and was in the day room where they are not allow. He was unaware he could not wear the hat while on a video visit. In any event, it was very stressful for him and myself not knowing what I might be able to do to help him. He has a hearing on Wednesday, August 16th and will find out his punishment then. Honestly, why are they allowed to buy hats (or have them bought via Union Supply) if they are not allowed to wear them freely. I understand while eating a meal but this makes no sense to me.

What improvements should we make to our website? www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	9
Classification	7
DOC resolutions program	8
Legislative work (examples: Correctional Industries, building improvements)	6
DOC staff conduct	1
Access to programming/education	5
Other	10

Q8

If you answered "Other" in question 7, please specify.

Other for me would fall into the category of programming and education. My son has the ability to get a free Associates Degree through an on-line college. I'd like to see him be able to use his time while incarcerated achieving this. He currently is in programming for a business management certificate but I'm not sure the courses he is taking are challenging enough.

#13

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 3:48:09 PM
Last Modified: Monday, August 14, 2023 3:51:55 PM
Time Spent: 00:03:45
IP Address: 216.196.88.231

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **More than 1 year ago**

When was the last time you contacted the OCO?

Q3 **Incarcerated family/friend/loved one**

How did you hear about us?

Q4 **Individual investigations**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website?www.oco.wa.gov

Q6 **Plain talk**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	5
Solitary confinement	6
Classification	7
DOC resolutions program	8
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	2
Access to programming/education	4
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#14

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 4:48:34 PM
Last Modified: Monday, August 14, 2023 4:50:38 PM
Time Spent: 00:02:04
IP Address: 47.12.177.18

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **In the last 9 months**

When was the last time you contacted the OCO?

Q3 **Incarcerated family/friend/loved one**

How did you hear about us?

Q4 **Self-advocacy**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website? www.oco.wa.gov

Q6 **Ease of navigation**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	3
Solitary confinement	5
Classification	6
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	2
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#15

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 6:14:34 PM
Last Modified: Monday, August 14, 2023 6:18:06 PM
Time Spent: 00:03:31
IP Address: 76.146.251.189

Page 1

Q1 **Family member/friend**
 How would you best describe your relationship with the OCO?

Q2 **Never**
 When was the last time you contacted the OCO?

Q3 **Other (please specify):**
 How did you hear about us? **Foti**

Q4 **Other (please specify):**
 In what ways does the OCO's work support you or your organization? **Unknown**

Q5 **No**
 Have you visited our website? www.oco.wa.gov

Q6 **Other (please specify):**
 What improvements should we make to our website? **Never visited**
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	2
Individual investigations/negotiated outcomes	1
Solitary confinement	9
Classification	6
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	5
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#16

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:30:12 PM
Last Modified: Monday, August 14, 2023 7:35:18 PM
Time Spent: 00:05:05
IP Address: 104.221.4.42

Page 1

Q1 **Family member/friend**
How would you best describe your relationship with the OCO?

Q2 **Never**
When was the last time you contacted the OCO?

Q3 **Family Council**
How did you hear about us?

Q4 **Systemic reports**
In what ways does the OCO's work support you or your organization?

Q5 **Yes**
Have you visited our website? www.oco.wa.gov

Q6 **More or different content**
What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	5
Solitary confinement	3
Classification	6
DOC resolutions program	10
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	2
Access to programming/education	8
Other	9

Q8

If you answered "Other" in question 7, please specify.

They are all important

#17

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 9:13:50 PM
Last Modified: Monday, August 14, 2023 9:16:39 PM
Time Spent: 00:02:49
IP Address: 24.19.31.34

Page 1

Q1 **Family member/friend**
How would you best describe your relationship with the OCO?

Q2 **Never**
When was the last time you contacted the OCO?

Q3 **Family Council**
How did you hear about us?

Q4 **Individual investigations**
In what ways does the OCO's work support you or your organization?

Q5 **Yes**
Have you visited our website?www.oco.wa.gov

Q6 **Plain talk**
What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	7
Individual investigations/negotiated outcomes	4
Solitary confinement	1
Classification	8
DOC resolutions program	9
Legislative work (examples: Correctional Industries, building improvements)	6
DOC staff conduct	2
Access to programming/education	5
Other	10

Q8

If you answered "Other" in question 7, please specify.

Food and nutrition

#18

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 9:25:40 PM
Last Modified: Monday, August 14, 2023 9:30:39 PM
Time Spent: 00:04:59
IP Address: 73.239.144.163

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **Never**

When was the last time you contacted the OCO?

Q3 **Family Council**

How did you hear about us?

Q4 **Self-advocacy**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website? www.oco.wa.gov

Q6 **Plain talk**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	2
Solitary confinement	3
Classification	5
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	8
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#19

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 10:32:45 PM
Last Modified: Monday, August 14, 2023 10:42:11 PM
Time Spent: 00:09:26
IP Address: 172.56.153.243

Page 1

Q1 **Family member/friend**
How would you best describe your relationship with the OCO?

Q2 **In the last 3 months**
When was the last time you contacted the OCO?

Q3 **Family Council**
How did you hear about us?

Q4 **Other (please specify):**
In what ways does the OCO's work support you or your organization? Giving a voice to the voiceless; an avenue for change

Q5 **Yes**
Have you visited our website?www.oco.wa.gov

Q6 **More or different content**
What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	7
Individual investigations/negotiated outcomes	1
Solitary confinement	5
Classification	8
DOC resolutions program	10
Legislative work (examples: Correctional Industries, building improvements)	6
DOC staff conduct	2
Access to programming/education	9
Other	4

Q8

If you answered "Other" in question 7, please specify.

People who are in PC protected custody need to have a designation that identifies them as such, so when they are placed in the hole "for their protection" it doesn't show on their file as "threat to security". They also need a separate path to re-entry, separate from general population, a PC path to re-entry so they're not assaulted by gen pop while at camp/work release

#20

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 6:11:03 AM
Last Modified: Tuesday, August 15, 2023 6:14:42 AM
Time Spent: 00:03:39
IP Address: 47.211.241.111

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **Never**

When was the last time you contacted the OCO?

Q3 **Family Council**

How did you hear about us?

Q4 **Individual investigations**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website? www.oco.wa.gov

Q6 **Ease of navigation**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	6
Individual investigations/negotiated outcomes	2
Solitary confinement	3
Classification	5
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	8
Access to programming/education	4
Other	10

Q8

If you answered "Other" in question 7, please specify.

The Amend Program IS not being given a priority...Tax payers money is being wasted..WALK THE TALK..STOP JUST TALKING

#21

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 9:53:21 AM
Last Modified: Tuesday, August 15, 2023 9:56:39 AM
Time Spent: 00:03:18
IP Address: 67.171.30.70

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **In the last 3 months**

When was the last time you contacted the OCO?

Q3 **Family Council**

How did you hear about us?

Q4 **Legislative changes**

In what ways does the OCO's work support you or your organization?

Q5 **No**

Have you visited our website? www.oco.wa.gov

Q6 **Ease of navigation**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	7
Individual investigations/negotiated outcomes	8
Solitary confinement	2
Classification	4
DOC resolutions program	9
Legislative work (examples: Correctional Industries, building improvements)	5
DOC staff conduct	6
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#22

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 9:52:53 AM
Last Modified: Tuesday, August 15, 2023 10:06:47 AM
Time Spent: 00:13:54
IP Address: 208.127.82.155

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **Never**

When was the last time you contacted the OCO?

Q3 **Family Council**

How did you hear about us?

Q4 **Other (please specify):**
Shinning light on issues that have traditionally been hidden

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website?www.oco.wa.gov

Q6 **More or different content**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	4
Solitary confinement	5
Classification	6
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	9
Access to programming/education	10
Other	2

Q8

If you answered "Other" in question 7, please specify.

- Access to toilet and sink 24/7- unrestricted access
 - Air conditioning in all living and work spaces
 - Fresh air and sunlight for all inmates
-

#23

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 10:36:40 AM
Last Modified: Tuesday, August 15, 2023 10:38:59 AM
Time Spent: 00:02:19
IP Address: 166.198.252.73

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **In the last 3 months**

When was the last time you contacted the OCO?

Q3 **Family Council**

How did you hear about us?

Q4 **Systemic reports**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website?www.oco.wa.gov

Q6 **Plain talk**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	2
Individual investigations/negotiated outcomes	4
Solitary confinement	5
Classification	6
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	1
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#24

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 10:30:50 AM
Last Modified: Tuesday, August 15, 2023 10:48:43 AM
Time Spent: 00:17:52
IP Address: 67.183.197.251

Page 1

Q1 **Advocate**

How would you best describe your relationship with the OCO?

Q2 **In the last 3 months**

When was the last time you contacted the OCO?

Q3 **Incarcerated family/friend/loved one**

How did you hear about us?

Q4 **Systemic reports**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website? www.oco.wa.gov

Q6 **More or different content**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	3
Individual investigations/negotiated outcomes	2
Solitary confinement	5
Classification	9
DOC resolutions program	8
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	1
Access to programming/education	6
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#25

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 12:59:20 PM
Last Modified: Tuesday, August 15, 2023 1:06:03 PM
Time Spent: 00:06:42
IP Address: 54.213.17.212

Page 1

Q1 **Family member/friend**
How would you best describe your relationship with the OCO?

Q2 **In the last 6 months**
When was the last time you contacted the OCO?

Q3 **Family Council**
How did you hear about us?

Q4 **Self-advocacy**
In what ways does the OCO's work support you or your organization?

Q5 **Yes**
Have you visited our website? www.oco.wa.gov

Q6 **Other (please specify):**
What improvements should we make to our website? www.oco.wa.gov
Actually truly investigating issues that are brought to them

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	5
Individual investigations/negotiated outcomes	3
Solitary confinement	6
Classification	4
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	1
Access to programming/education	9
Other	10

Q8

If you answered "Other" in question 7, please specify.

Staff conduct is unacceptable. Our loved ones are treated horribly by most of the staff. How does the prison system expect abused men to come out of prison and be model citizens. I realize there is the Amend Program but truly most of the staff refuse to follow the dictates of said program and no one seems to care. Very sad

#26

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 10:13:44 PM
Last Modified: Tuesday, August 15, 2023 10:19:53 PM
Time Spent: 00:06:08
IP Address: 72.107.187.170

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **More than 1 year ago**

When was the last time you contacted the OCO?

Q3 **Incarcerated family/friend/loved one**

How did you hear about us?

Q4 **Systemic reports**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website? www.oco.wa.gov

Q6 **Ease of navigation**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	5
Individual investigations/negotiated outcomes	4
Solitary confinement	6
Classification	7
DOC resolutions program	9
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	3
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#27

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 10:50:43 PM
Last Modified: Tuesday, August 15, 2023 10:56:14 PM
Time Spent: 00:05:31
IP Address: 172.56.105.14

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **Never**

When was the last time you contacted the OCO?

Q3 **Family Council**

How did you hear about us?

Q4 **Legislative changes**

In what ways does the OCO's work support you or your organization?

Q5 **No**

Have you visited our website? www.oco.wa.gov

Q6 **Respondent skipped this question**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	9
DOC policy recommendations	8
Individual investigations/negotiated outcomes	2
Solitary confinement	4
Classification	5
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	6
DOC staff conduct	1
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#28

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, August 16, 2023 7:15:04 AM
Last Modified: Wednesday, August 16, 2023 7:21:41 AM
Time Spent: 00:06:37
IP Address: 107.77.201.124

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **More than 1 year ago**

When was the last time you contacted the OCO?

Q3 **Incarcerated family/friend/loved one**

How did you hear about us?

Q4 **Individual investigations**

In what ways does the OCO's work support you or your organization?

Q5 **No**

Have you visited our website?www.oco.wa.gov

Q6 **Plain talk**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	1
Individual investigations/negotiated outcomes	2
Solitary confinement	8
Classification	6
DOC resolutions program	4
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	5
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#29

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, August 16, 2023 9:40:05 AM
Last Modified: Wednesday, August 16, 2023 9:43:55 AM
Time Spent: 00:03:49
IP Address: 174.61.239.36

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **Never**

When was the last time you contacted the OCO?

Q3 **Family Council**

How did you hear about us?

Q4 **Respondent skipped this question**

In what ways does the OCO's work support you or your organization?

Q5 **No**

Have you visited our website?www.oco.wa.gov

Q6 **Respondent skipped this question**

What improvements should we make to our website?
www.oco.wa.gov

Q7 **Respondent skipped this question**

The OCO's vision is: A more humane Washington corrections system.To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Q8 **Respondent skipped this question**

If you answered "Other" in question 7, please specify.

#30

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, August 16, 2023 11:00:15 AM
Last Modified: Wednesday, August 16, 2023 11:04:20 AM
Time Spent: 00:04:05
IP Address: 98.97.33.160

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **In the last 3 months**

When was the last time you contacted the OCO?

Q3 **Other (please specify):**
How did you hear about us? I was part of the original coalition group that established the OCO

Q4 **Individual investigations**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website? www.oco.wa.gov

Q6 **Other (please specify):**
What improvements should we make to our website? www.oco.wa.gov Email signup for announcements (add a quick signup button)

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	4
Individual investigations/negotiated outcomes	5
Solitary confinement	1
Classification	7
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	3
Access to programming/education	9
Other	10

Q8

If you answered "Other" in question 7, please specify.

Expanded access to normal family experiences for prisoners (yes, this includes the neglected and lookeddown upon topic of expanding access to EFVs for married prisoner, which DOC and every other entity seem to have disdain for)

#31

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, August 16, 2023 5:59:40 PM
Last Modified: Wednesday, August 16, 2023 6:06:04 PM
Time Spent: 00:06:23
IP Address: 198.239.78.3

Page 1

Q1 Respondent skipped this question

How would you best describe your relationship with the OCO?

Q2 Respondent skipped this question

When was the last time you contacted the OCO?

Q3 Respondent skipped this question

How did you hear about us?

Q4 Other (please specify):
Partnering on unexpected fatality reviews

In what ways does the OCO's work support you or your organization?

Q5 Yes

Have you visited our website? www.oco.wa.gov

Q6 Visual format

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	7
Individual investigations/negotiated outcomes	5
Solitary confinement	2
Classification	6
DOC resolutions program	1
Legislative work (examples: Correctional Industries, building improvements)	4
DOC staff conduct	8
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#32

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, August 16, 2023 6:15:11 PM
Last Modified: Wednesday, August 16, 2023 6:17:30 PM
Time Spent: 00:02:18
IP Address: 73.225.122.163

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **More than 1 year ago**

When was the last time you contacted the OCO?

Q3 **Incarcerated family/friend/loved one**

How did you hear about us?

Q4 **Individual investigations**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website? www.oco.wa.gov

Q6 **Plain talk**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	7
Individual investigations/negotiated outcomes	2
Solitary confinement	4
Classification	3
DOC resolutions program	5
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	6
Access to programming/education	8
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#33

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, August 16, 2023 6:14:01 PM
Last Modified: Wednesday, August 16, 2023 6:21:18 PM
Time Spent: 00:07:17
IP Address: 198.239.78.2

Page 1

Q1 **Advocate**

How would you best describe your relationship with the OCO?

Q2 **Never**

When was the last time you contacted the OCO?

Q3 **DOC**

How did you hear about us?

Q4 **Legislative changes**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website? www.oco.wa.gov

Q6 **Plain talk**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	5
Individual investigations/negotiated outcomes	7
Solitary confinement	2
Classification	9
DOC resolutions program	8
Legislative work (examples: Correctional Industries, building improvements)	6
DOC staff conduct	1
Access to programming/education	3
Other	10

Q8

If you answered "Other" in question 7, please specify.

Toxic work environment trickles down to the people living in prison. Staff and people living in prison all prisons should take Anti Violence Prevention and work on the Amend program in core and also in MAX.

#34

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, August 16, 2023 6:18:03 PM
Last Modified: Wednesday, August 16, 2023 6:21:36 PM
Time Spent: 00:03:32
IP Address: 148.74.103.28

Page 1

Q1 **Advocate**

How would you best describe your relationship with the OCO?

Q2 **Never**

When was the last time you contacted the OCO?

Q3 **DOC**

How did you hear about us?

Q4 **Systemic reports**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website? www.oco.wa.gov

Q6 **Plain talk**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	8
DOC policy recommendations	2
Individual investigations/negotiated outcomes	7
Solitary confinement	1
Classification	3
DOC resolutions program	4
Legislative work (examples: Correctional Industries, building improvements)	6
DOC staff conduct	9
Access to programming/education	5
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#35

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, August 16, 2023 6:23:43 PM
Last Modified: Wednesday, August 16, 2023 6:26:47 PM
Time Spent: 00:03:03
IP Address: 97.113.8.110

Page 1

Q1 **Advocate**
 How would you best describe your relationship with the OCO?

Q2 **Never**
 When was the last time you contacted the OCO?

Q3 **DOC**
 How did you hear about us?

Q4 **Other (please specify): doesn't**
 In what ways does the OCO's work support you or your organization?

Q5 **No**
 Have you visited our website?www.oco.wa.gov

Q6 **Other (please specify): no need**
 What improvements should we make to our website?
 www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	4
Classification	5
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	8
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#36

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, August 16, 2023 6:57:19 PM
Last Modified: Wednesday, August 16, 2023 7:06:05 PM
Time Spent: 00:08:46
IP Address: 208.70.50.51

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **In the last 3 months**

When was the last time you contacted the OCO?

Q3 **Incarcerated family/friend/loved one**

How did you hear about us?

Q4 **Other (please specify):**
In what ways does the OCO's work support you or your organization? They didn't help us

Q5 **No**

Have you visited our website?www.oco.wa.gov

Q6 **Respondent skipped this question**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	9
Individual investigations/negotiated outcomes	1
Solitary confinement	4
Classification	8
DOC resolutions program	10
Legislative work (examples: Correctional Industries, building improvements)	2
DOC staff conduct	5
Access to programming/education	7
Other	6

Q8

If you answered "Other" in question 7, please specify.

Drug program

#37

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, August 16, 2023 7:34:36 PM
Last Modified: Wednesday, August 16, 2023 7:39:51 PM
Time Spent: 00:05:15
IP Address: 216.177.135.63

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **In the last 9 months**

When was the last time you contacted the OCO?

Q3 **Family Council**

How did you hear about us?

Q4 **Individual investigations**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website? www.oco.wa.gov

Q6 **Plain talk**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	1
Individual investigations/negotiated outcomes	7
Solitary confinement	4
Classification	8
DOC resolutions program	9
Legislative work (examples: Correctional Industries, building improvements)	2
DOC staff conduct	6
Access to programming/education	5
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#38

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, August 16, 2023 9:08:20 PM
Last Modified: Wednesday, August 16, 2023 9:13:42 PM
Time Spent: 00:05:22
IP Address: 50.34.167.74

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **Never**

When was the last time you contacted the OCO?

Q3 **Incarcerated family/friend/loved one**

How did you hear about us?

Q4 **Individual investigations**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website? www.oco.wa.gov

Q6 **Ease of navigation**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	2
Solitary confinement	5
Classification	6
DOC resolutions program	4
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	7
Access to programming/education	8
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#39

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, August 17, 2023 12:29:30 AM
Last Modified: Thursday, August 17, 2023 12:31:42 AM
Time Spent: 00:02:11
IP Address: 35.151.16.81

Page 1

Q1 **Advocate**

How would you best describe your relationship with the OCO?

Q2 **Never**

When was the last time you contacted the OCO?

Q3 **OCO website**

How did you hear about us?

Q4 **Systemic reports**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website? www.oco.wa.gov

Q6 **More or different content**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	6
DOC policy recommendations	3
Individual investigations/negotiated outcomes	1
Solitary confinement	5
Classification	2
DOC resolutions program	4
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	9
Access to programming/education	8
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#40

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, August 17, 2023 8:24:57 AM
Last Modified: Thursday, August 17, 2023 8:32:35 AM
Time Spent: 00:07:38
IP Address: 192.173.166.194

Page 1

Q1 **Advocate**

How would you best describe your relationship with the OCO?

Q2 **More than 1 year ago**

When was the last time you contacted the OCO?

Q3 **Family Council**

How did you hear about us?

Q4 **Other (please specify):**
 In what ways does the OCO's work support you or your organization? OCO needs to separate themselves from DOC. You are not seen as advocates; more like the Governor's cleanup and shush crew.

Q5 **No**

Have you visited our website?www.oco.wa.gov

Q6 **Respondent skipped this question**

What improvements should we make to our website?
 www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	8
Individual investigations/negotiated outcomes	7
Solitary confinement	2
Classification	3
DOC resolutions program	9
Legislative work (examples: Correctional Industries, building improvements)	10
DOC staff conduct	5
Access to programming/education	6
Other	1

Q8

If you answered "Other" in question 7, please specify.

All issues related specifically to women. It's too easy to check through that list and never consider the needs of the women who are incarcerated. They are invisible.

#41

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, August 17, 2023 9:23:57 AM
Last Modified: Thursday, August 17, 2023 9:39:50 AM
Time Spent: 00:15:53
IP Address: 174.243.178.114

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **Never**

When was the last time you contacted the OCO?

Q3 **Incarcerated family/friend/loved one**

How did you hear about us?

Q4 **Respondent skipped this question**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website? www.oco.wa.gov

Q6 **Respondent skipped this question**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	10
Individual investigations/negotiated outcomes	5
Solitary confinement	4
Classification	2
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	9
DOC staff conduct	3
Access to programming/education	7
Other	8

Q8

If you answered "Other" in question 7, please specify.

Nutritional, organic food with flavor. Counselors who will actually assist incarcerated individuals. Hire additional, qualified medical staff who can respond to the needs of incarcerated individuals in a timely manner. The vast majority of correction staff are poorly trained to deal with incarcerated people. It is not safe to try to talk with corrections staff.

#42

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, August 17, 2023 9:47:39 AM
Last Modified: Thursday, August 17, 2023 9:49:29 AM
Time Spent: 00:01:49
IP Address: 71.227.138.144

Page 1

Q1 **Advocate**

How would you best describe your relationship with the OCO?

Q2 **In the last 9 months**

When was the last time you contacted the OCO?

Q3 **Other (please specify):**

How did you hear about us?

DRW

Q4 **Systemic reports**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website? www.oco.wa.gov

Q6 **Respondent skipped this question**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	3
Solitary confinement	2
Classification	6
DOC resolutions program	5
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	8
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#43

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, August 17, 2023 3:41:38 PM
Last Modified: Thursday, August 17, 2023 3:43:39 PM
Time Spent: 00:02:00
IP Address: 162.120.164.40

Page 1

Q1 **Advocate**

How would you best describe your relationship with the OCO?

Q2 **More than 1 year ago**

When was the last time you contacted the OCO?

Q3 **Incarcerated family/friend/loved one**

How did you hear about us?

Q4 **Self-advocacy**

In what ways does the OCO's work support you or your organization?

Q5 **No**

Have you visited our website? www.oco.wa.gov

Q6 **Respondent skipped this question**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	4
Individual investigations/negotiated outcomes	5
Solitary confinement	3
Classification	1
DOC resolutions program	6
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	8
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#44

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, August 17, 2023 3:55:45 PM
Last Modified: Thursday, August 17, 2023 4:10:57 PM
Time Spent: 00:15:11
IP Address: 147.185.126.91

Page 1

Q1 **Family member/friend**
How would you best describe your relationship with the OCO?

Q2 **More than 1 year ago**
When was the last time you contacted the OCO?

Q3 **Family Council**
How did you hear about us?

Q4 **Systemic reports**
In what ways does the OCO's work support you or your organization?

Q5 **Yes**
Have you visited our website? www.oco.wa.gov

Q6 **Respondent skipped this question**
What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	9
Individual investigations/negotiated outcomes	5
Solitary confinement	2
Classification	3
DOC resolutions program	8
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	4
Access to programming/education	6
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#45

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, August 18, 2023 7:11:45 AM
Last Modified: Friday, August 18, 2023 7:13:02 AM
Time Spent: 00:01:17
IP Address: 71.193.163.177

Page 1

Q1 **Advocate**

How would you best describe your relationship with the OCO?

Q2 **In the last 9 months**

When was the last time you contacted the OCO?

Q3 **Incarcerated family/friend/loved one**

How did you hear about us?

Q4 **Self-advocacy**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website? www.oco.wa.gov

Q6 **Visual format**

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	2
Solitary confinement	3
Classification	5
DOC resolutions program	7
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	6
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#46

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, August 18, 2023 8:47:59 AM
Last Modified: Friday, August 18, 2023 9:02:06 AM
Time Spent: 00:14:07
IP Address: 97.113.56.29

Page 1

Q1 **Family member/friend**

How would you best describe your relationship with the OCO?

Q2 **In the last 6 months**

When was the last time you contacted the OCO?

Q3 **Other (please specify):**
Participated in advocating for OCO

How did you hear about us?

Q4 **Individual investigations**

In what ways does the OCO's work support you or your organization?

Q5 **Yes**

Have you visited our website? www.oco.wa.gov

Q6 **Other (please specify):**
For the incarcerated, there is no easy way to search OCO.

What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	9
Individual investigations/negotiated outcomes	3
Solitary confinement	6
Classification	7
DOC resolutions program	4
Legislative work (examples: Correctional Industries, building improvements)	8
DOC staff conduct	2
Access to programming/education	5
Other	10

Q8

If you answered "Other" in question 7, please specify.

All of the issues above are important. What is happening is healthcare (dental) is being denied if an individual refuses a Covid test. Even at the hospital and dental surgery out here, testing is not required. Staff conduct is out of control. There is a sense of hopelessness among individuals and family and friends. Nothing seems to make a long-lasting change.

#47

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, August 18, 2023 7:42:33 PM
Last Modified: Friday, August 18, 2023 8:09:51 PM
Time Spent: 00:27:18
IP Address: 74.82.228.49

Page 1

Q1 **Family member/friend**
 How would you best describe your relationship with the OCO?

Q2 **Never**
 When was the last time you contacted the OCO?

Q3 **Family Council**
 How did you hear about us?

Q4 **Self-advocacy**
 In what ways does the OCO's work support you or your organization?

Q5 **No**
 Have you visited our website? www.oco.wa.gov

Q6 **Other (please specify):**
N/A
 What improvements should we make to our website?
www.oco.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	6
Individual investigations/negotiated outcomes	4
Solitary confinement	5
Classification	9
DOC resolutions program	8
Legislative work (examples: Correctional Industries, building improvements)	7
DOC staff conduct	2
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#48

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, August 19, 2023 8:24:10 AM
Last Modified: Saturday, August 19, 2023 9:48:55 AM
Time Spent: 01:24:45
IP Address: 71.95.225.3

Page 1

Q1 **Family member/friend**
 How would you best describe your relationship with the OCO?

Q2 **In the last 3 months**
 When was the last time you contacted the OCO?

Q3 **DOC**
 How did you hear about us?

Q4 **Individual investigations**
 In what ways does the OCO's work support you or your organization?

Q5 **Yes**
 Have you visited our website? www.oco.wa.gov

Q6 **Other (please specify):**
 What improvements should we make to our website? www.oco.wa.gov
 Quicker response time regarding urgent matters for inmates.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	9
Individual investigations/negotiated outcomes	4
Solitary confinement	1
Classification	8
DOC resolutions program	5
Legislative work (examples: Correctional Industries, building improvements)	3
DOC staff conduct	6
Access to programming/education	7
Other	10

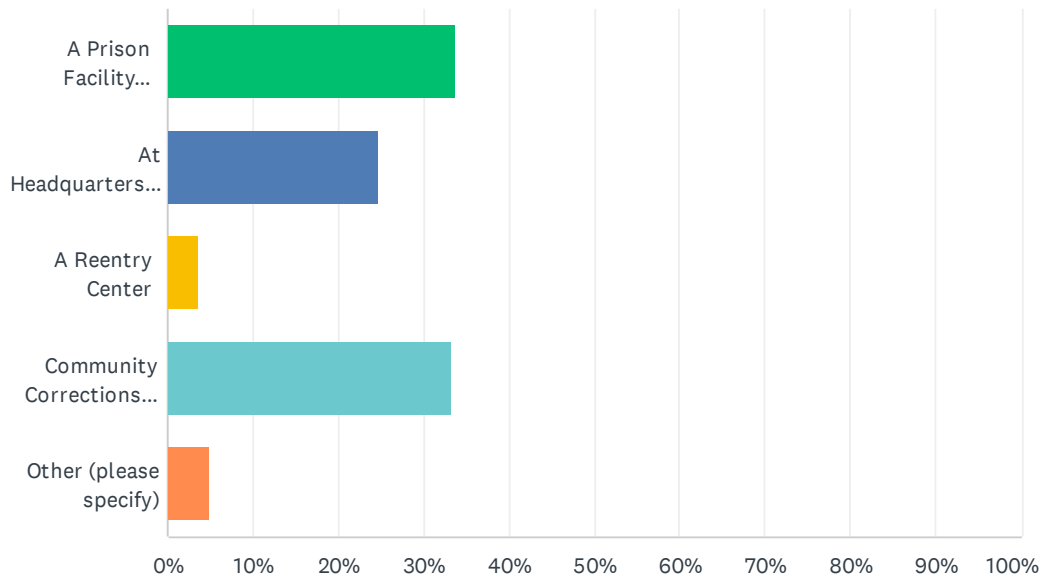
Q8

If you answered "Other" in question 7, please specify.

Providing inmates with a program plan within 48 hours, of unnecessary transfer and to not use imu as a holding cell for inmates who are infraction free as a remedy. Better communication within department and have proper placement arrangements prior to transfer. Not throw them in the hole til we figure out what to do. Instead transfer and place per classification and let inmates work within the facility. Find them work, Instead of sitting in a cell for 23 hours a day. I think there is a lot of mental cruelty going on by the powers that be. Simply because it's allowed.

Q1 What area of DOC do you work?

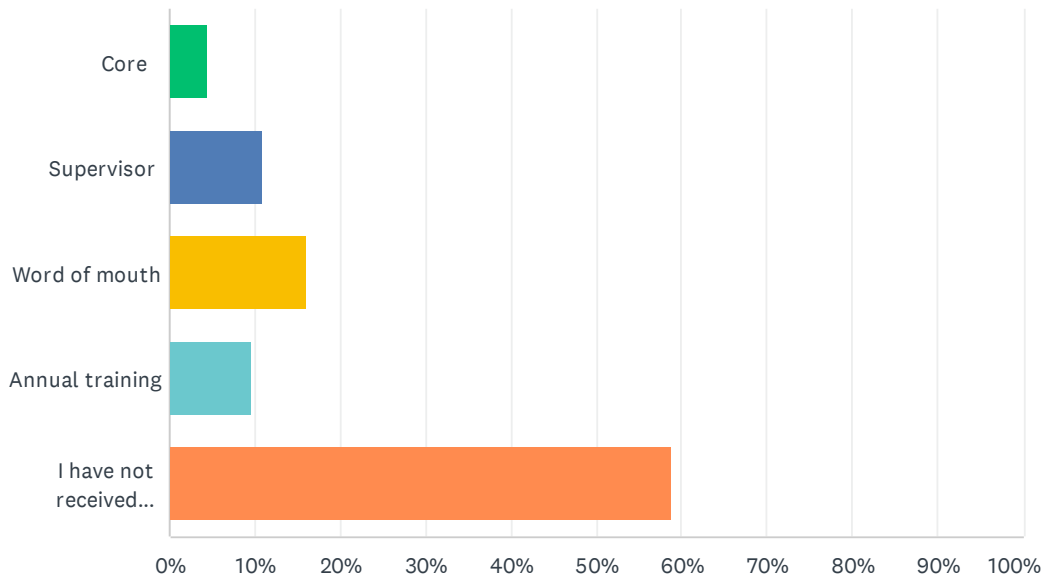
Answered: 223 Skipped: 0



ANSWER CHOICES	RESPONSES	
A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)	33.63%	75
At Headquarters (includes remote/hybrid)	24.66%	55
A Reentry Center	3.59%	8
Community Corrections Division	33.18%	74
Other (please specify)	4.93%	11
TOTAL		223

Q2 Where did you receive training about the Office of the Corrections Ombuds (OCO)?

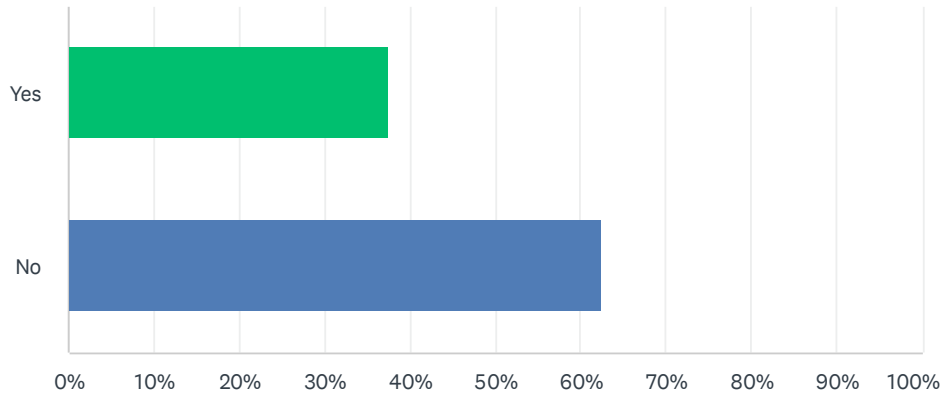
Answered: 219 Skipped: 4



ANSWER CHOICES	RESPONSES	
Core	4.57%	10
Supervisor	10.96%	24
Word of mouth	15.98%	35
Annual training	9.59%	21
I have not received training about the OCO	58.90%	129
TOTAL		219

Q3 Do you feel clear about what is expected when the OCO contacts you?

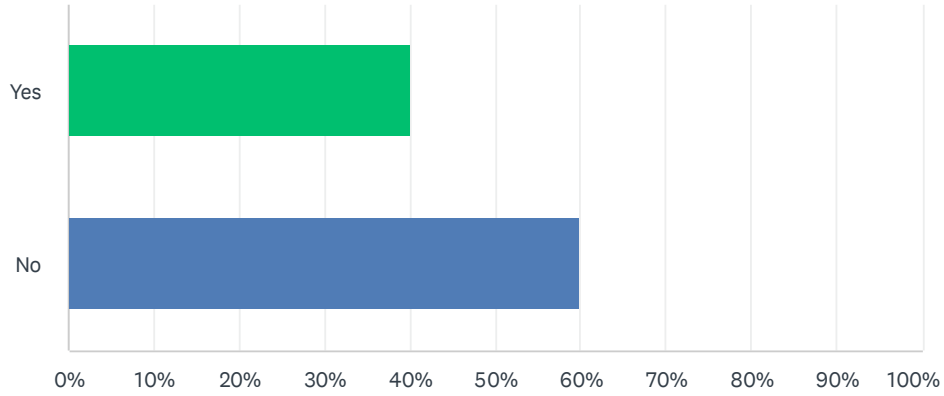
Answered: 221 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	37.56%	83
No	62.44%	138
TOTAL		221

Q4 Do you feel your past contact with the OCO led to a successful and positive outcome?

Answered: 190 Skipped: 33



ANSWER CHOICES	RESPONSES	
Yes	40.00%	76
No	60.00%	114
TOTAL		190

Q5 If yes, what did the OCO do to contribute to a successful and positive outcome?

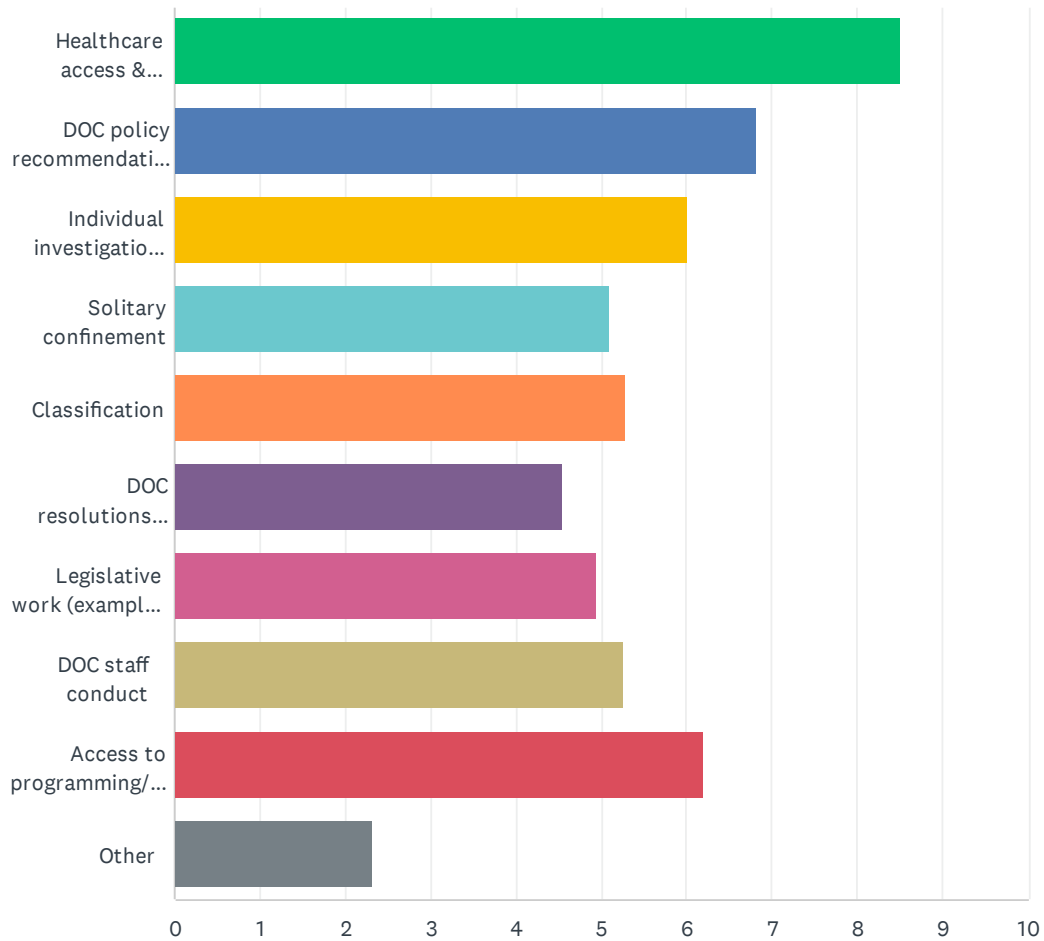
Answered: 85 Skipped: 138

Q6 If no, how could we have collaborated better with you?

Answered: 110 Skipped: 113

Q7 The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Answered: 209 Skipped: 14



Office of the Corrections Ombuds (OCO) Strategic Planning Survey for DOC Staff

	1	2	3	4	5	6	7	8	9	10
Healthcare access & quality	40.67% 85	22.49% 47	12.44% 26	11.48% 24	6.70% 14	1.91% 4	1.44% 3	0.48% 1	1.91% 4	0.48% 1
DOC policy recommendations	6.22% 13	20.57% 43	15.79% 33	14.35% 30	16.27% 34	11.96% 25	8.13% 17	4.78% 10	1.44% 3	0.48% 1
Individual investigations/negotiated outcomes	3.35% 7	5.74% 12	19.62% 41	17.70% 37	12.44% 26	14.83% 31	14.35% 30	7.18% 15	2.87% 6	1.91% 4
Solitary confinement	2.87% 6	5.74% 12	8.61% 18	14.83% 31	14.35% 30	10.05% 21	10.53% 22	16.75% 35	11.96% 25	4.31% 9
Classification	4.31% 9	5.26% 11	6.70% 14	12.92% 27	14.83% 31	15.79% 33	15.31% 32	14.35% 30	10.53% 22	0.00% 0
DOC resolutions program	3.35% 7	6.22% 13	2.39% 5	4.31% 9	7.66% 16	21.53% 45	18.66% 39	19.62% 41	12.92% 27	3.35% 7
Legislative work (examples: CI, building improvements)	3.35% 7	5.74% 12	11.00% 23	10.53% 22	11.48% 24	7.66% 16	14.35% 30	13.40% 28	21.05% 44	1.44% 3
DOC staff conduct	11.48% 24	8.13% 17	9.57% 20	7.18% 15	7.66% 16	8.61% 18	9.09% 19	14.83% 31	17.70% 37	5.74% 12
Access to programming/education	15.31% 32	15.79% 33	13.88% 29	6.70% 14	8.13% 17	7.66% 16	5.74% 12	8.13% 17	13.88% 29	4.78% 10
Other	9.09% 19	4.31% 9	0.00% 0	0.00% 0	0.48% 1	0.00% 0	2.39% 5	0.48% 1	5.74% 12	77.51% 162

Q8 If you answered "Other" in question 7, please specify.

Answered: 50 Skipped: 173

#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, August 12, 2023 6:12:03 PM
Last Modified: Saturday, August 12, 2023 6:14:45 PM
Time Spent: 00:02:41
IP Address: 174.231.129.52

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
Haven't personally called the OCO

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	5
Solitary confinement	8
Classification	7
DOC resolutions program	4
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	3
Access to programming/education	6
Other	10

Q8

If you answered "Other" in question 7, please specify.

Na

#2

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, August 12, 2023 6:14:09 PM
Last Modified: Saturday, August 12, 2023 6:17:21 PM
Time Spent: 00:03:11
IP Address: 174.204.67.175

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
No contact

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	4
Individual investigations/negotiated outcomes	3
Solitary confinement	5
Classification	6
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	9
Access to programming/education	10
Other	1

Q8

If you answered "Other" in question 7, please specify.

None of this is important to me as a staff member

#3

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, August 12, 2023 6:51:52 PM
Last Modified: Saturday, August 12, 2023 6:55:59 PM
Time Spent: 00:04:06
IP Address: 50.46.192.149

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

Never had contact.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	5
Individual investigations/negotiated outcomes	10
Solitary confinement	6
Classification	7
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	9
Access to programming/education	1
Other	2

Q8

If you answered "Other" in question 7, please specify.

We need resources to refer these individuals to. We lack appropriate resources in more rural areas, however, we're expected to supply as larger more central offices do. It's not feasible.

#4

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, August 12, 2023 6:43:38 PM
Last Modified: Saturday, August 12, 2023 7:05:36 PM
Time Spent: 00:21:58
IP Address: 174.204.71.237

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

N/A

Q6
If no, how could we have collaborated better with you?

N/A

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	4
Solitary confinement	5
Classification	2
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	10
Access to programming/education	8
Other	9

Q8

If you answered "Other" in question 7, please specify.

Reducing staff workload. Being transparent with staff about upcoming changes which always impacts workload without warning. A recent example is the new probable cause training and rules that go into effect on 08/25/23. I know no one that believes "Staff is our greatest asset" when Headquarters recites that phrase. If we are a transparent agency, involving many stakeholders, why is it that the public is never informed about all the increasing percs that we deliver to offenders, both incarcerated and supervised. Also, it appears to me that victims' concerns have been lost in the continuing and confusing process of putting felons first.

#5

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, August 12, 2023 7:04:49 PM
Last Modified: Saturday, August 12, 2023 7:06:35 PM
Time Spent: 00:01:46
IP Address: 98.203.136.164

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Supervisor**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

OCO always says DOC is wrong

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	10
Individual investigations/negotiated outcomes	5
Solitary confinement	7
Classification	6
DOC resolutions program	2
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	8
Access to programming/education	3
Other	9

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#6

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, August 12, 2023 7:48:18 PM
Last Modified: Saturday, August 12, 2023 7:53:30 PM
Time Spent: 00:05:12
IP Address: 198.239.78.3

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
The level of respect. Willingness to ask questions and allow staff to answer them. Early on, I felt that OCO thought negatively of me and the department and did not want to have honest conversations. In recent years, I do not feel that way at all. I actually enjoy working collaboratively with the OCO in order to improve our work and the impacts of it on the lives of the incarcerated and their loved ones.

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	8
Individual investigations/negotiated outcomes	6
Solitary confinement	3
Classification	5
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	4
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#7

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, August 12, 2023 8:51:25 PM
Last Modified: Saturday, August 12, 2023 9:01:30 PM
Time Spent: 00:10:04
IP Address: 198.239.78.28

Page 1

Q1 **A Reentry Center**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

Not applicable, no prior contact with OCO

Q6
If no, how could we have collaborated better with you?

Not applicable, no prior contact with OCO

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	6
Individual investigations/negotiated outcomes	3
Solitary confinement	7
Classification	4
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	9
Access to programming/education	10
Other	2

Q8

If you answered "Other" in question 7, please specify.

OCO needs to communicate more with the floor staff when visiting living units, while we understand the purpose behind your mission, Officers are responsible for the safety and security of the living unit and to have someone walking through taking pictures without any identification of who they are or what they are doing with a camera in an area that camera's are not authorized undermines the authority of the staff on the living unit and causes unnecessary additional stress to the teams/staff doing the job

#8

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, August 12, 2023 9:15:03 PM
Last Modified: Saturday, August 12, 2023 9:18:18 PM
Time Spent: 00:03:14
IP Address: 174.204.67.64

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

Not come at the issue as if it is a direct result of staff. Finger pointing and blaming will never help to solve a problem and cultivate best practices.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	8
Individual investigations/negotiated outcomes	6
Solitary confinement	4
Classification	5
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	7
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#9

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, August 12, 2023 8:26:05 PM
Last Modified: Saturday, August 12, 2023 9:23:47 PM
Time Spent: 00:57:42
IP Address: 73.35.177.154

Page 1

Q1 **A Reentry Center**

What area of DOC do you work?

Q2 **Respondent skipped this question**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6

If no, how could we have collaborated better with you?

About four years ago when someone else was running the OCO the investigation was unethical. The person conducting our investigation was a previous volunteer at my facility who i had known for many years, she was familiar with how we operated. She was not comfortable with what she was made to do and seeing my lack of support from administration. She quit after the experience. A Department is only as good as the person running it. She is no longer running the OCO so what we went through does not matter anymore.

I know the OCO is necessary. I am in full support of most of the changes made, and feel their needs to be many more changes to protect those incarcerated who do not deserve to be shamed and traumatized.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	7
Individual investigations/negotiated outcomes	9
Solitary confinement	2
Classification	5
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	8
Access to programming/education	1
Other	10

Q8

If you answered "Other" in question 7, please specify.

Not sure how you expect me to list priorities. Not enough description and they can mean anything for somebody who has worked for the department for 25 years.

#10

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, August 12, 2023 10:02:06 PM
Last Modified: Saturday, August 12, 2023 10:28:29 PM
Time Spent: 00:26:22
IP Address: 67.183.200.126

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Respondent skipped this question**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

The RDA team provides data to the OCO. We'd be interested in more context on why the data was needed, how the data was used, and what the outcomes were. This helps us ensure that the data we're providing is responsive to the needs. At present, we don't know whether the data we've provided was useful or not. You can contact RDA at DOCRDA@doc.wa.gov

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	3
Individual investigations/negotiated outcomes	6
Solitary confinement	7
Classification	8
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	1
DOC staff conduct	2
Access to programming/education	5
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#11

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, August 13, 2023 3:20:21 AM
Last Modified: Sunday, August 13, 2023 3:21:08 AM
Time Spent: 00:00:47
IP Address: 73.140.197.0

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Word of mouth**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7 **Respondent skipped this question**
The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#12

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, August 13, 2023 6:20:46 AM
Last Modified: Sunday, August 13, 2023 6:25:42 AM
Time Spent: 00:04:55
IP Address: 198.239.78.2

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	6
Individual investigations/negotiated outcomes	3
Solitary confinement	7
Classification	4
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	9
Access to programming/education	2
Other	10

Q8

If you answered "Other" in question 7, please specify.

Why is there so many new staff positions created that "work from home" but don't really seem to provide any benefit to the offenders or the field staff. These seem to be position for those that were not capable of doing the actual job of a CCO but haven't figured out a way to get hired in HQ. Why does DOC continue to hire and promote staff that were dysfunctional in other agencies to be in charge of stuff at DOC? Why does DOC roll out new mandatory training that uses examples of situations that violate current policy or are not consistent with "best practices"?

#13

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, August 13, 2023 7:24:36 AM
Last Modified: Sunday, August 13, 2023 7:28:38 AM
Time Spent: 00:04:01
IP Address: 198.239.78.19

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
I have only observed Ombuds deal with the incarcerated, I have never seen them really work with staff within the prisons.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	5
DOC policy recommendations	3
Individual investigations/negotiated outcomes	4
Solitary confinement	9
Classification	2
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	1
Access to programming/education	8
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#14

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, August 13, 2023 7:33:05 AM
Last Modified: Sunday, August 13, 2023 7:36:25 AM
Time Spent: 00:03:20
IP Address: 198.239.78.3

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

I was able to work with them to successfully get a participant permission to get married. He has been denied by the senior administrator. I told him to call you all and they called me for more info. They were able to get him permission.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	8
DOC policy recommendations	1
Individual investigations/negotiated outcomes	2
Solitary confinement	5
Classification	3
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	7
Access to programming/education	10
Other	9

Q8

If you answered "Other" in question 7, please specify.

Eaiser Access to alternative sentencing programs such as GRE

#15

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, August 13, 2023 7:47:05 AM
Last Modified: Sunday, August 13, 2023 7:50:48 AM
Time Spent: 00:03:43
IP Address: 198.239.78.4

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
I have not had contact with OCO.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	7
Solitary confinement	9
Classification	6
DOC resolutions program	4
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	3
Access to programming/education	5
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#16

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, August 13, 2023 8:38:23 AM
Last Modified: Sunday, August 13, 2023 8:51:31 AM
Time Spent: 00:13:08
IP Address: 198.239.78.27

Page 1

Q1 **A Reentry Center**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	6
Classification	4
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	5
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#17

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, August 13, 2023 8:59:25 AM
Last Modified: Sunday, August 13, 2023 9:46:05 AM
Time Spent: 00:46:39
IP Address: 198.239.78.6

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
As the Shift Lieutenant at CRCC the OCO member that was in the facility for the day came and spoke with me regarding a negative interaction they had with an officer. By coming to me I was able to get their version of the events which allowed me to review video and speak with the officer and ensure the issue was addressed in the appropriate manner.

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	5
Classification	7
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	8
Access to programming/education	4
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#18

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, August 13, 2023 10:24:36 AM
Last Modified: Sunday, August 13, 2023 10:30:28 AM
Time Spent: 00:05:51
IP Address: 73.181.210.69

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

Having past Prison experience, many staff felt as the only goal of the OCO is to criticize DOC. OCO does not value staff input. The goal of the OCO is to advocate for incarcerated individuals and place their needs over staff safety. The only way to get DOC support from staff is to give the impression that you value DOC staff members and our safety almost as much as the incarcerated.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	5
Individual investigations/negotiated outcomes	4
Solitary confinement	8
Classification	1
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	6
DOC staff conduct	9
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#19

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, August 13, 2023 11:00:38 AM
Last Modified: Sunday, August 13, 2023 11:07:08 AM
Time Spent: 00:06:30
IP Address: 198.239.78.8

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Annual training**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
OCO made contact with me directly. Gave me an opportunity to get further information and work together for a positive outcome.

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	3
Solitary confinement	5
Classification	9
DOC resolutions program	2
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	6
Access to programming/education	8
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#20

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, August 13, 2023 2:51:49 PM
Last Modified: Sunday, August 13, 2023 2:54:49 PM
Time Spent: 00:02:59
IP Address: 198.239.78.27

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **Annual training**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	10
Solitary confinement	4
Classification	5
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	9
Access to programming/education	6
Other	2

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#21

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, August 13, 2023 5:24:16 PM
Last Modified: Sunday, August 13, 2023 5:25:39 PM
Time Spent: 00:01:22
IP Address: 198.239.78.29

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7 **Respondent skipped this question**

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#22

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, August 13, 2023 5:50:30 PM
Last Modified: Sunday, August 13, 2023 5:54:33 PM
Time Spent: 00:04:02
IP Address: 198.239.78.27

Page 1

Q1 Other (please specify):
What area of DOC do you work? ISRB

Q2 **Supervisor**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	7
Individual investigations/negotiated outcomes	6
Solitary confinement	4
Classification	3
DOC resolutions program	5
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	9
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#23

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 5:17:52 AM
Last Modified: Monday, August 14, 2023 5:21:56 AM
Time Spent: 00:04:03
IP Address: 198.239.78.27

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Core**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

No past contact

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	4
Solitary confinement	3
Classification	6
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	5
Access to programming/education	8
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#24

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 5:49:39 AM
Last Modified: Monday, August 14, 2023 5:54:12 AM
Time Spent: 00:04:33
IP Address: 198.239.78.3

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
 What area of DOC do you work?

Q2 **I have not received training about the OCO**
 Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
 Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
 Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
 If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
 If no, how could we have collaborated better with you?

This is a bit hard to answer as it really falls in between a yes and no. Quite often we are directed to confirm actions that we have already taken by dropping everything we are doing. The word of the incarcerated is often taken as gospel and usually paints a poor picture of the care they claim they have been denied.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	2
Solitary confinement	9
Classification	7
DOC resolutions program	3
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	6
Access to programming/education	8
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#25

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 5:53:05 AM
Last Modified: Monday, August 14, 2023 5:56:40 AM
Time Spent: 00:03:34
IP Address: 198.239.78.28

Page 1

Q1 **A Reentry Center**

What area of DOC do you work?

Q2 **Annual training**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

???????

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	5
Individual investigations/negotiated outcomes	6
Solitary confinement	8
Classification	4
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	3
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#26

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 5:55:47 AM
Last Modified: Monday, August 14, 2023 5:59:17 AM
Time Spent: 00:03:29
IP Address: 198.239.78.29

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

Focus on the humanity side of things

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	5
Individual investigations/negotiated outcomes	7
Solitary confinement	8
Classification	4
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	6
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#27

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 6:08:12 AM
Last Modified: Monday, August 14, 2023 6:13:50 AM
Time Spent: 00:05:38
IP Address: 198.239.78.3

Page 1

Q1 Other (please specify):
What area of DOC do you work? Reentry Division

Q2 I have not received training about the OCO
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 No
Do you feel clear about what is expected when the OCO contacts you?

Q4 No
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 Respondent skipped this question
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
I have no understanding of what your office does

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	2
Individual investigations/negotiated outcomes	4
Solitary confinement	5
Classification	6
DOC resolutions program	1
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	8
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#28

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 6:15:49 AM
Last Modified: Monday, August 14, 2023 6:17:22 AM
Time Spent: 00:01:33
IP Address: 198.239.78.4

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

N/A

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	3
Individual investigations/negotiated outcomes	4
Solitary confinement	5
Classification	8
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	9
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#29

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 6:16:29 AM
Last Modified: Monday, August 14, 2023 6:18:54 AM
Time Spent: 00:02:25
IP Address: 198.239.78.28

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
never talked to them

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	7
Individual investigations/negotiated outcomes	8
Solitary confinement	9
Classification	5
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	2
DOC staff conduct	4
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#30

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 6:16:05 AM
Last Modified: Monday, August 14, 2023 6:19:45 AM
Time Spent: 00:03:39
IP Address: 198.239.78.3

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

I have never had contact except for a couple emails.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	5
Individual investigations/negotiated outcomes	2
Solitary confinement	7
Classification	8
DOC resolutions program	1
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	6
Access to programming/education	4
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#31

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 6:22:28 AM
Last Modified: Monday, August 14, 2023 6:26:15 AM
Time Spent: 00:03:47
IP Address: 198.239.78.3

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

Omsbud staff need to be educated to how DOC policy works and our operations.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	3
Individual investigations/negotiated outcomes	8
Solitary confinement	1
Classification	5
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	9
Access to programming/education	7
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#32

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 6:35:55 AM
Last Modified: Monday, August 14, 2023 6:37:56 AM
Time Spent: 00:02:00
IP Address: 73.118.168.16

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	6
Solitary confinement	4
Classification	2
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	9
Access to programming/education	5
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#33

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 6:45:24 AM
Last Modified: Monday, August 14, 2023 6:48:04 AM
Time Spent: 00:02:40
IP Address: 198.239.78.27

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	6
Individual investigations/negotiated outcomes	7
Solitary confinement	5
Classification	8
DOC resolutions program	10
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	4
Access to programming/education	3
Other	1

Q8

If you answered "Other" in question 7, please specify.

****MENTAL HEALTH TREATMENT AND RESOURCES, AS WELL AS SUBSTANCE ABUSE TREATMENT AND RESOURCES****
THOSE 2 THINGS NEED TO BE AT THE TOP FOR SUCCESS IN PRISONS AND COMMUNITIES.

#34

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 6:47:49 AM
Last Modified: Monday, August 14, 2023 6:50:40 AM
Time Spent: 00:02:51
IP Address: 198.239.78.27

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

i have not had contact, so this should be a N/A

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	3
Individual investigations/negotiated outcomes	4
Solitary confinement	5
Classification	6
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	1
Access to programming/education	8
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#35

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 6:52:24 AM
Last Modified: Monday, August 14, 2023 6:54:32 AM
Time Spent: 00:02:07
IP Address: 50.46.14.103

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	6
Individual investigations/negotiated outcomes	5
Solitary confinement	7
Classification	9
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	3
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#36

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 6:51:52 AM
Last Modified: Monday, August 14, 2023 6:54:47 AM
Time Spent: 00:02:54
IP Address: 198.239.78.29

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

I have not read or received any information.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	9
Classification	5
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	8
Access to programming/education	4
Other	10

Q8

If you answered "Other" in question 7, please specify.

Classification for better income based for work and education, training experience for CCO.

#37

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 6:53:40 AM
Last Modified: Monday, August 14, 2023 6:56:09 AM
Time Spent: 00:02:29
IP Address: 198.239.78.2

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	5
DOC policy recommendations	2
Individual investigations/negotiated outcomes	7
Solitary confinement	3
Classification	8
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	1
Access to programming/education	6
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#38

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 6:56:17 AM
Last Modified: Monday, August 14, 2023 6:59:30 AM
Time Spent: 00:03:12
IP Address: 198.239.78.29

Page 1

Q1 Other (please specify):
Correctional Industries
What area of DOC do you work?

Q2 I have not received training about the OCO
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 No
Do you feel clear about what is expected when the OCO contacts you?

Q4 No
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 Respondent skipped this question
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
I do not have any past experience.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	5
Individual investigations/negotiated outcomes	8
Solitary confinement	9
Classification	7
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	3
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#39

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 6:55:40 AM
Last Modified: Monday, August 14, 2023 6:59:47 AM
Time Spent: 00:04:07
IP Address: 198.239.78.2

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6

If no, how could we have collaborated better with you?

I reported a CCO who was stealing smartphones from offenders in an attempt to find evidence of new crimes and put them in prison for at least 6 years. The complaint went o FA Kim Dewing and of course nothing happened other than he was promoted. He did get fired when he was shot breaking into the home of a woman he was stalking though.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	5
Individual investigations/negotiated outcomes	2
Solitary confinement	6
Classification	3
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	1
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#40

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 6:57:56 AM
Last Modified: Monday, August 14, 2023 6:59:51 AM
Time Spent: 00:01:54
IP Address: 198.239.78.29

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	5
Individual investigations/negotiated outcomes	6
Solitary confinement	3
Classification	7
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	1
Access to programming/education	4
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#41

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:02:06 AM
Last Modified: Monday, August 14, 2023 7:03:35 AM
Time Spent: 00:01:28
IP Address: 198.239.78.3

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	10
Classification	6
DOC resolutions program	4
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	7
Access to programming/education	8
Other	9

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#42

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:02:56 AM
Last Modified: Monday, August 14, 2023 7:04:37 AM
Time Spent: 00:01:40
IP Address: 198.239.78.28

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Annual training**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	9
Individual investigations/negotiated outcomes	2
Solitary confinement	7
Classification	5
DOC resolutions program	3
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	4
Access to programming/education	6
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#43

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:03:04 AM
Last Modified: Monday, August 14, 2023 7:04:51 AM
Time Spent: 00:01:46
IP Address: 198.239.78.2

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	5
DOC policy recommendations	2
Individual investigations/negotiated outcomes	4
Solitary confinement	8
Classification	3
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	1
Access to programming/education	7
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#44

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:01:36 AM
Last Modified: Monday, August 14, 2023 7:05:34 AM
Time Spent: 00:03:57
IP Address: 198.239.78.27

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

My unit has not had much contact with the OCO but when it has I feel the OCO staff have been open to our comments, curious about the work we do, and understanding of issues.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	6
Individual investigations/negotiated outcomes	4
Solitary confinement	3
Classification	7
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	1
Access to programming/education	8
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#45

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:02:34 AM
Last Modified: Monday, August 14, 2023 7:06:07 AM
Time Spent: 00:03:33
IP Address: 198.239.78.2

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

Things have gotten better

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	8
Individual investigations/negotiated outcomes	2
Solitary confinement	3
Classification	7
DOC resolutions program	4
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	5
Access to programming/education	6
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#46

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:03:01 AM
Last Modified: Monday, August 14, 2023 7:06:12 AM
Time Spent: 00:03:11
IP Address: 198.239.78.28

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Word of mouth**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
I have not had any interactions but for those that have I have heard it is one sided.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	6
Individual investigations/negotiated outcomes	2
Solitary confinement	8
Classification	7
DOC resolutions program	3
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	9
Access to programming/education	4
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#47

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:07:01 AM
Last Modified: Monday, August 14, 2023 7:10:08 AM
Time Spent: 00:03:06
IP Address: 198.239.78.29

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

No experience with OCO

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	4
Classification	5
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	8
Access to programming/education	10
Other	9

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#48

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:11:43 AM
Last Modified: Monday, August 14, 2023 7:14:56 AM
Time Spent: 00:03:12
IP Address: 198.239.78.2

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

Never had contact with OCO nor have I had the training.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	5
Individual investigations/negotiated outcomes	1
Solitary confinement	7
Classification	2
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	9
Access to programming/education	4
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#49

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:12:12 AM
Last Modified: Monday, August 14, 2023 7:14:56 AM
Time Spent: 00:02:44
IP Address: 198.239.78.2

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

I have not had past contact with the OCO, just known staff who have.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	5
Individual investigations/negotiated outcomes	6
Solitary confinement	9
Classification	7
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	2
DOC staff conduct	1
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#50

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:12:07 AM
Last Modified: Monday, August 14, 2023 7:15:18 AM
Time Spent: 00:03:11
IP Address: 198.239.78.29

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6

If no, how could we have collaborated better with you?

When I worked in Public Disclosure I would receive phone calls from OCO requesting records, but they would not identify themselves, for me to know where the responsive records would be sent. I was also expected to produce records on the spot. At that time I had no involvement in identifying records as I was an OA3. I hear that the process has been improved since then.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	5
Individual investigations/negotiated outcomes	3
Solitary confinement	6
Classification	4
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	1
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#51

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:10:14 AM
Last Modified: Monday, August 14, 2023 7:17:33 AM
Time Spent: 00:07:19
IP Address: 198.239.78.3

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Core**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
Never had a personal contact with OCO

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	6
Individual investigations/negotiated outcomes	7
Solitary confinement	8
Classification	5
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	2
DOC staff conduct	10
Access to programming/education	3
Other	1

Q8

If you answered "Other" in question 7, please specify.

As someone who works directly with incarcerated individuals I have experienced firsthand the level of information that is relayed to the I/I population from Ombuds. Majority of the time there is information that is shared with them that the rest of the Department is not aware of. This creates tension in a false hopes sense, Because they are receiving their information that prison staff have zero knowledge of.

In addition, during the initial stage of the Covid outbreak in 2019-2020 there was notification sent to the I/I population that UA's were going to be dismissed for the time being. This created a lot of issues in the facility I work in because I/I's knew that they could basically use drugs without potential repercussions.

#52

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:13:46 AM
Last Modified: Monday, August 14, 2023 7:17:34 AM
Time Spent: 00:03:47
IP Address: 198.239.78.3

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
Not sure I've had contact regarding an issue that required an outcome

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	7
Solitary confinement	5
Classification	8
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	6
DOC staff conduct	2
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#53

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:11:38 AM
Last Modified: Monday, August 14, 2023 7:19:43 AM
Time Spent: 00:08:05
IP Address: 174.231.133.183

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6

If no, how could we have collaborated better with you?

Apparently, OCO has no idea how much work a community corrections officer actually does since we are severely under paid. Just because you look at similar positions in other states does not mean the work is nearly the same. Compare a classification counselors job requirements to a community corrections officer and tell me if the pay makes sense? We are now non-essential? Then we should have shut down during Covid. Instead, we came to work everyday to try and keep the community safe. Do a job shadow for week and actually see what we do.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	5
DOC policy recommendations	1
Individual investigations/negotiated outcomes	6
Solitary confinement	8
Classification	2
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	4
Access to programming/education	9
Other	10

Q8

If you answered "Other" in question 7, please specify.

Pay structures.

#54

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:18:02 AM
Last Modified: Monday, August 14, 2023 7:21:59 AM
Time Spent: 00:03:56
IP Address: 198.239.78.2

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

never had contact with OCO

Q6
If no, how could we have collaborated better with you?

never had contact with OCO

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	8
Individual investigations/negotiated outcomes	6
Solitary confinement	2
Classification	5
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	1
Access to programming/education	4
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#55

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:19:27 AM
Last Modified: Monday, August 14, 2023 7:22:29 AM
Time Spent: 00:03:01
IP Address: 198.239.78.28

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	6
DOC policy recommendations	7
Individual investigations/negotiated outcomes	4
Solitary confinement	8
Classification	9
DOC resolutions program	2
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	1
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#56

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:19:05 AM
Last Modified: Monday, August 14, 2023 7:22:48 AM
Time Spent: 00:03:42
IP Address: 198.239.78.3

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	1
Individual investigations/negotiated outcomes	3
Solitary confinement	5
Classification	9
DOC resolutions program	10
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	8
Access to programming/education	6
Other	7

Q8

If you answered "Other" in question 7, please specify.

Food service same menu? same lunches? ageing facilities, cost per meal is the measurement not acceptable healthy food

#57

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:25:32 AM
Last Modified: Monday, August 14, 2023 7:26:37 AM
Time Spent: 00:01:04
IP Address: 67.183.5.22

Page 1

Q1 Other (please specify):
 Reentry Community

What area of DOC do you work?

Q2 I have not received training about the OCO

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 No

Do you feel clear about what is expected when the OCO contacts you?

Q4 No

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 Respondent skipped this question

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 Respondent skipped this question

If no, how could we have collaborated better with you?

Q7 Respondent skipped this question

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#58

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:22:33 AM
Last Modified: Monday, August 14, 2023 7:27:49 AM
Time Spent: 00:05:16
IP Address: 98.232.208.55

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

Who cares... this is just a job now... I show up do the mandated bullshit that doc requires rather than helping keep my community safe as I have for the past 18 years... now it's just about enabling offenders to feel good about being felons. Rather than accountability teamed with support.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	2
Individual investigations/negotiated outcomes	4
Solitary confinement	5
Classification	6
DOC resolutions program	10
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	8
Access to programming/education	9
Other	1

Q8

If you answered "Other" in question 7, please specify.

Who cares doc doesn't listen to officers. They just want us to talk about sexual genders and not hold felons accountable in the communities we live in

#59

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:26:16 AM
Last Modified: Monday, August 14, 2023 7:29:33 AM
Time Spent: 00:03:16
IP Address: 198.239.78.27

Page 1

Q1 Other (please specify):
What area of DOC do you work? McNeil Island Stewardship (CI)

Q2 I have not received training about the OCO
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 No
Do you feel clear about what is expected when the OCO contacts you?

Q4 Respondent skipped this question
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 Respondent skipped this question
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 Respondent skipped this question
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	7
Individual investigations/negotiated outcomes	9
Solitary confinement	4
Classification	8
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	3
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#60

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:28:25 AM
Last Modified: Monday, August 14, 2023 7:31:17 AM
Time Spent: 00:02:52
IP Address: 198.239.78.2

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6

If no, how could we have collaborated better with you?

I havent had the pleasure of having a contact yet.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	4
Classification	5
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	8
Access to programming/education	10
Other	9

Q8

If you answered "Other" in question 7, please specify.

First priority is the safety of staff, I/I and all in the facility/building.

#61

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:28:16 AM
Last Modified: Monday, August 14, 2023 7:33:03 AM
Time Spent: 00:04:46
IP Address: 198.239.78.2

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Annual training**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

It is important for the OCO representative to keep an open mind and remember that there are many factors that contribute to any situation. Completing a thorough review of every situation may be daunting but it is beneficial in the long term.

Q6
If no, how could we have collaborated better with you?

N/A

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	8
Classification	5
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	9
Access to programming/education	7
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#62

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:30:23 AM
Last Modified: Monday, August 14, 2023 7:33:50 AM
Time Spent: 00:03:26
IP Address: 198.239.78.3

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	2
Individual investigations/negotiated outcomes	6
Solitary confinement	9
Classification	3
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	1
DOC staff conduct	10
Access to programming/education	5
Other	7

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#63

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:32:51 AM
Last Modified: Monday, August 14, 2023 7:35:03 AM
Time Spent: 00:02:11
IP Address: 198.239.78.27

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	2
Individual investigations/negotiated outcomes	5
Solitary confinement	1
Classification	6
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	8
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#64

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:31:40 AM
Last Modified: Monday, August 14, 2023 7:35:18 AM
Time Spent: 00:03:38
IP Address: 198.239.78.2

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	6
DOC policy recommendations	2
Individual investigations/negotiated outcomes	5
Solitary confinement	3
Classification	4
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	10
Access to programming/education	9
Other	1

Q8

If you answered "Other" in question 7, please specify.

Holding offenders accountable for their violations of supervision

#65

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:33:19 AM
Last Modified: Monday, August 14, 2023 7:36:09 AM
Time Spent: 00:02:50
IP Address: 198.239.78.3

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Word of mouth**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
The Office makes Incarcerated Individuals feel empowered and heard.

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	6
Individual investigations/negotiated outcomes	7
Solitary confinement	5
Classification	1
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	3
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#66

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:37:38 AM
Last Modified: Monday, August 14, 2023 7:39:02 AM
Time Spent: 00:01:23
IP Address: 198.239.78.27

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Annual training**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	1
Individual investigations/negotiated outcomes	3
Solitary confinement	4
Classification	5
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	8
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#67

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:43:21 AM
Last Modified: Monday, August 14, 2023 7:47:19 AM
Time Spent: 00:03:58
IP Address: 198.239.78.28

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
Questions were asked of me. I answered them to the best of my ability and was thanked for my promptness.

Q6
If no, how could we have collaborated better with you?

N/A

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	1
Individual investigations/negotiated outcomes	8
Solitary confinement	7
Classification	6
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	2
DOC staff conduct	3
Access to programming/education	5
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#68

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:43:50 AM
Last Modified: Monday, August 14, 2023 7:47:20 AM
Time Spent: 00:03:29
IP Address: 198.239.78.2

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
 If yes, what did the OCO do to contribute to a successful and positive outcome?

I would have marked 'n/a' if it had been an option. No contact that I can recall.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	5
Solitary confinement	6
Classification	7
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	2
Access to programming/education	4
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#69

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:45:13 AM
Last Modified: Monday, August 14, 2023 7:47:57 AM
Time Spent: 00:02:44
IP Address: 198.239.78.3

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
 What area of DOC do you work?

Q2 **Core**
 Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
 Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
 Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
 If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
 If no, how could we have collaborated better with you?
 More training, I was unsure what was expected.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	7
Individual investigations/negotiated outcomes	3
Solitary confinement	9
Classification	2
DOC resolutions program	5
Legislative work (examples: CI, building improvements)	6
DOC staff conduct	1
Access to programming/education	8
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#70

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:45:47 AM
Last Modified: Monday, August 14, 2023 7:48:33 AM
Time Spent: 00:02:45
IP Address: 198.239.78.28

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

I am aware of OCO, I have never been contacted by them.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	6
Individual investigations/negotiated outcomes	3
Solitary confinement	5
Classification	7
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	4
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#71

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:45:12 AM
Last Modified: Monday, August 14, 2023 7:49:13 AM
Time Spent: 00:04:01
IP Address: 198.239.78.3

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

I have not had any interaction with the OCO.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	8
Individual investigations/negotiated outcomes	5
Solitary confinement	3
Classification	9
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	6
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#72

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:50:16 AM
Last Modified: Monday, August 14, 2023 7:53:17 AM
Time Spent: 00:03:01
IP Address: 198.239.78.29

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Word of mouth**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
Information requested was clear and concise. Timeframe provided enough time to collect requested information.

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	6
Individual investigations/negotiated outcomes	7
Solitary confinement	3
Classification	5
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	9
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#73

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:49:08 AM
Last Modified: Monday, August 14, 2023 7:56:03 AM
Time Spent: 00:06:55
IP Address: 198.239.78.27

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

My No response is because I have not had contact with the OCO.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	1
Individual investigations/negotiated outcomes	7
Solitary confinement	8
Classification	9
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	2
Access to programming/education	4
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#74

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:57:27 AM
Last Modified: Monday, August 14, 2023 7:58:36 AM
Time Spent: 00:01:09
IP Address: 198.239.78.28

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **Respondent skipped this question**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7 **Respondent skipped this question**

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#75

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:58:31 AM
Last Modified: Monday, August 14, 2023 8:03:01 AM
Time Spent: 00:04:29
IP Address: 198.239.78.27

Page 1

Q1 **A Reentry Center**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

NA

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	9
DOC policy recommendations	6
Individual investigations/negotiated outcomes	2
Solitary confinement	8
Classification	3
DOC resolutions program	4
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	10
Access to programming/education	7
Other	1

Q8

If you answered "Other" in question 7, please specify.

I get paid 30% less than a Teamster to do the same work. as an individual who is systemically discriminated against by DOC why would I or anyone else give a shit about how anyone else in this system is treated. Who would possibly get shit on every single day and care one bit about improving anything for other people

#76

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:00:36 AM
Last Modified: Monday, August 14, 2023 8:05:43 AM
Time Spent: 00:05:06
IP Address: 198.239.78.3

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
Allowed us to research the concern and provide response regarding the outcome

Q6
If no, how could we have collaborated better with you?
I wish the OCO's office would require the incarcerated use the internal systems available to them. A kite to my department would have resulted in the same outcome for the incarcerated without taking up multiple staff time to route and respond to the question the incarcerated had.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	9
Solitary confinement	3
Classification	4
DOC resolutions program	5
Legislative work (examples: CI, building improvements)	6
DOC staff conduct	8
Access to programming/education	7
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#77

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:00:00 AM
Last Modified: Monday, August 14, 2023 8:06:23 AM
Time Spent: 00:06:23
IP Address: 198.239.78.2

Page 1

Q1 **A Reentry Center**

What area of DOC do you work?

Q2 **Supervisor**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

I have not had contact.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	5
Individual investigations/negotiated outcomes	8
Solitary confinement	1
Classification	6
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	9
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#78

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:04:59 AM
Last Modified: Monday, August 14, 2023 8:06:45 AM
Time Spent: 00:01:45
IP Address: 198.239.78.2

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	5
Solitary confinement	2
Classification	6
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	4
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#79

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:02:36 AM
Last Modified: Monday, August 14, 2023 8:07:07 AM
Time Spent: 00:04:30
IP Address: 68.118.219.210

Page 1

Q1 Other (please specify):
What area of DOC do you work? Reentry Navigation Services

Q2 I have not received training about the OCO
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 No
Do you feel clear about what is expected when the OCO contacts you?

Q4 Yes
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
Transparent communication

Q6 Respondent skipped this question
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	7
DOC policy recommendations	3
Individual investigations/negotiated outcomes	8
Solitary confinement	5
Classification	4
DOC resolutions program	2
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	1
Access to programming/education	6
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#80

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:02:08 AM
Last Modified: Monday, August 14, 2023 8:07:18 AM
Time Spent: 00:05:09
IP Address: 198.239.78.3

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

I have not been contacted by the OCO

Q6
If no, how could we have collaborated better with you?

I have not been contacted by the OCO

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	9
DOC policy recommendations	4
Individual investigations/negotiated outcomes	1
Solitary confinement	8
Classification	6
DOC resolutions program	2
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	7
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#81

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:08:18 AM
Last Modified: Monday, August 14, 2023 8:10:02 AM
Time Spent: 00:01:43
IP Address: 198.239.78.2

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **Supervisor**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5

If yes, what did the OCO do to contribute to a successful and positive outcome?

Good communication and listening to process.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7 **Respondent skipped this question**

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#82

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:07:39 AM
Last Modified: Monday, August 14, 2023 8:10:25 AM
Time Spent: 00:02:46
IP Address: 198.239.78.28

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5

If yes, what did the OCO do to contribute to a successful and positive outcome?

N/A

Q6

If no, how could we have collaborated better with you?

If the OCO knew what we did in the community and didn't default to "they must have done something wrong", the interactions may have been more positive and productive. It appears that the OCO fails to realize that supervised individuals lie and manipulate things to retaliate, and the assumption is always that the staff member is wrong, with no repercussions for people using OCO as a retaliatory device. Perhaps OCO staff should spend some time shadowing CCD staff if they are going to be making determinations or conducting investigations into CCD staff?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	5
DOC policy recommendations	1
Individual investigations/negotiated outcomes	2
Solitary confinement	8
Classification	6
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	4
Access to programming/education	9
Other	10

Q8

If you answered "Other" in question 7, please specify.

N/A

#83

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:10:48 AM
Last Modified: Monday, August 14, 2023 8:14:50 AM
Time Spent: 00:04:02
IP Address: 73.140.6.225

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Annual training**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

My connections with the extremely professional and knowledgeable staff always make dealing with the OCO a positive experience.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	7
Individual investigations/negotiated outcomes	4
Solitary confinement	2
Classification	8
DOC resolutions program	5
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	3
Access to programming/education	6
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#84

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:12:52 AM
Last Modified: Monday, August 14, 2023 8:15:32 AM
Time Spent: 00:02:39
IP Address: 198.239.78.27

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	5
Individual investigations/negotiated outcomes	8
Solitary confinement	7
Classification	9
DOC resolutions program	1
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	4
Access to programming/education	6
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#85

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:12:40 AM
Last Modified: Monday, August 14, 2023 8:16:00 AM
Time Spent: 00:03:20
IP Address: 198.239.78.3

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

OCO listened and found middle ground.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	4
Individual investigations/negotiated outcomes	5
Solitary confinement	9
Classification	1
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	8
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#86

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:13:51 AM
Last Modified: Monday, August 14, 2023 8:17:44 AM
Time Spent: 00:03:53
IP Address: 198.239.78.29

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

Listened

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	5
Individual investigations/negotiated outcomes	4
Solitary confinement	6
Classification	7
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	2
DOC staff conduct	9
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#87

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:16:31 AM
Last Modified: Monday, August 14, 2023 8:19:56 AM
Time Spent: 00:03:25
IP Address: 198.239.78.2

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

I have never been contacted by OCO

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	5
Individual investigations/negotiated outcomes	7
Solitary confinement	10
Classification	8
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	3
Access to programming/education	2
Other	9

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#88

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:15:44 AM
Last Modified: Monday, August 14, 2023 8:20:46 AM
Time Spent: 00:05:02
IP Address: 198.239.78.3

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
I've only experienced a simple introduction with OCO when they toured through our facility. No significant contact or involvement.

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	4
Individual investigations/negotiated outcomes	7
Solitary confinement	8
Classification	9
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	5
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#89

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:20:12 AM
Last Modified: Monday, August 14, 2023 8:21:02 AM
Time Spent: 00:00:49
IP Address: 198.239.78.2

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7 **Respondent skipped this question**

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#90

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:59:07 AM
Last Modified: Monday, August 14, 2023 8:21:59 AM
Time Spent: 00:22:52
IP Address: 198.239.78.28

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Annual training**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

Clear and positive communication

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	5
Individual investigations/negotiated outcomes	6
Solitary confinement	7
Classification	1
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	9
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#91

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:15:47 AM
Last Modified: Monday, August 14, 2023 8:23:47 AM
Time Spent: 00:07:59
IP Address: 198.239.78.27

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

It was clear the OCO cared deeply about the incarcerated individual.

Q6
If no, how could we have collaborated better with you?

N/A

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	6
Individual investigations/negotiated outcomes	1
Solitary confinement	8
Classification	9
DOC resolutions program	2
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	7
Access to programming/education	3
Other	10

Q8

If you answered "Other" in question 7, please specify.

N/A

#92

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:22:27 AM
Last Modified: Monday, August 14, 2023 8:24:30 AM
Time Spent: 00:02:02
IP Address: 198.239.78.3

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

I have not had any contact with the OCO, and have never received training or information (that I know of) about the position or what they do.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	5
Individual investigations/negotiated outcomes	8
Solitary confinement	4
Classification	9
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	1
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#93

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:09:44 AM
Last Modified: Monday, August 14, 2023 8:25:43 AM
Time Spent: 00:15:58
IP Address: 198.239.78.3

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	5
Individual investigations/negotiated outcomes	4
Solitary confinement	7
Classification	1
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	6
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#94

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:21:48 AM
Last Modified: Monday, August 14, 2023 8:26:08 AM
Time Spent: 00:04:20
IP Address: 198.239.78.28

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
I haven't had a personal experience with the OCO, but I have read reports. I appreciate that the OCO looks into and investigates issues within DOC for incarcerated individuals and is does so through a non-filtered lens to identify the root cause and make recommendations to solve the issue. OCO isn't afraid to detail what DOC is doing wrong and call out the injustices if found for what they are.

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	4
Classification	5
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	8
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#95

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:14:20 AM
Last Modified: Monday, August 14, 2023 8:26:46 AM
Time Spent: 00:12:25
IP Address: 184.157.249.242

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

I've had no contact

Q6
If no, how could we have collaborated better with you?
When you show up to prison facilities both staff and the incarcerated guess as to who you are. Where a name tag and identify yourself clearly and the times you will be at the facilities. It is hard to know what your about when people don't even know who you are?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	4
Individual investigations/negotiated outcomes	7
Solitary confinement	3
Classification	8
DOC resolutions program	5
Legislative work (examples: CI, building improvements)	10
DOC staff conduct	6
Access to programming/education	9
Other	1

Q8

If you answered "Other" in question 7, please specify.

Number one, Mental Health Care and access to resources both inside facilities and outside in the community, wrap around services are needed that are non-existent.

#96

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:25:59 AM
Last Modified: Monday, August 14, 2023 8:29:10 AM
Time Spent: 00:03:11
IP Address: 198.239.78.29

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Core**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	5
DOC policy recommendations	6
Individual investigations/negotiated outcomes	7
Solitary confinement	8
Classification	2
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	1
DOC staff conduct	3
Access to programming/education	4
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#97

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:27:45 AM
Last Modified: Monday, August 14, 2023 8:30:01 AM
Time Spent: 00:02:16
IP Address: 71.227.229.30

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Annual training**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

Brings to light Incarcerated individuals concerns and issues, and communicates them to us to be able to address or respond.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	5
Individual investigations/negotiated outcomes	4
Solitary confinement	2
Classification	8
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	3
Access to programming/education	6
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#98

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:32:01 AM
Last Modified: Monday, August 14, 2023 8:35:41 AM
Time Spent: 00:03:39
IP Address: 198.239.78.2

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

Working collaboratively to a point of what's right versus who is right.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	1
Individual investigations/negotiated outcomes	4
Solitary confinement	2
Classification	9
DOC resolutions program	5
Legislative work (examples: CI, building improvements)	6
DOC staff conduct	7
Access to programming/education	8
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#99

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:34:24 AM
Last Modified: Monday, August 14, 2023 8:36:08 AM
Time Spent: 00:01:44
IP Address: 198.239.78.29

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

seeking to understand prior to making assumptions

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	4
Individual investigations/negotiated outcomes	8
Solitary confinement	6
Classification	9
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	1
Access to programming/education	5
Other	10

Q8**Respondent skipped this question**

If you answered "Other" in question 7, please specify.

#100

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:27:14 AM
Last Modified: Monday, August 14, 2023 8:38:43 AM
Time Spent: 00:11:28
IP Address: 198.239.78.28

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	3
Solitary confinement	5
Classification	6
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	9
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#101

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:34:01 AM
Last Modified: Monday, August 14, 2023 8:38:49 AM
Time Spent: 00:04:48
IP Address: 198.239.78.28

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Core**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

They listened and understood that we are the trained experts at our area, and that sometimes incarcerated individuals are just unhappy about being incarcerated.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	7
Individual investigations/negotiated outcomes	4
Solitary confinement	6
Classification	3
DOC resolutions program	5
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	9
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#102

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:35:53 AM
Last Modified: Monday, August 14, 2023 8:39:12 AM
Time Spent: 00:03:19
IP Address: 198.239.78.2

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
Maintain an unbiased position untainted by manipulation.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	6
Individual investigations/negotiated outcomes	3
Solitary confinement	8
Classification	1
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	5
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#103

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:38:04 AM
Last Modified: Monday, August 14, 2023 8:49:59 AM
Time Spent: 00:11:55
IP Address: 73.118.175.89

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

The OCO staff reached out with clear information requests. We collaborated on obtaining the information and understanding the concerns. We helped to resolve the situation together.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	10
DOC policy recommendations	9
Individual investigations/negotiated outcomes	8
Solitary confinement	3
Classification	4
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	1
DOC staff conduct	5
Access to programming/education	7
Other	2

Q8

If you answered "Other" in question 7, please specify.

There are many good staff in DOC that want to make a difference but there are also some staff that need help. The state's personnel system combined with the politics of labor partners does not allow quick resolution of staff difficulties. Accountability could be better if personnel management was much simpler and supervisors at all levels had better tools.

#104

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:47:59 AM
Last Modified: Monday, August 14, 2023 8:50:32 AM
Time Spent: 00:02:32
IP Address: 198.239.78.27

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

I don't know exactly what the Ombuds or OCO do for DOC.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	2
Solitary confinement	3
Classification	5
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	6
DOC staff conduct	8
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#105

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:52:18 AM
Last Modified: Monday, August 14, 2023 8:55:24 AM
Time Spent: 00:03:05
IP Address: 174.215.125.212

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	7
DOC policy recommendations	2
Individual investigations/negotiated outcomes	4
Solitary confinement	9
Classification	6
DOC resolutions program	1
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	3
Access to programming/education	8
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#106

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:38:59 AM
Last Modified: Monday, August 14, 2023 8:57:40 AM
Time Spent: 00:18:41
IP Address: 198.239.78.29

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Core**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
There has been no contact.

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	5
DOC policy recommendations	6
Individual investigations/negotiated outcomes	7
Solitary confinement	8
Classification	9
DOC resolutions program	10
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	2
Access to programming/education	4
Other	1

Q8

If you answered "Other" in question 7, please specify.

Funding for programs that reduce recidivism to include long term addiction services, establishment of actual employers, with good jobs that hire folks with all kinds of records, housing assistance and social services that assist the offender and families with the integration process.

#107

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:56:52 AM
Last Modified: Monday, August 14, 2023 9:01:06 AM
Time Spent: 00:04:14
IP Address: 198.239.78.27

Page 1

Q1 Other (please specify):
Work both in prison and community.
What area of DOC do you work?

Q2 Annual training
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 No
Do you feel clear about what is expected when the OCO contacts you?

Q4 No
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 Respondent skipped this question
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
I don't remember being contacted by the OCO.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	4
Individual investigations/negotiated outcomes	3
Solitary confinement	7
Classification	8
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	6
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#108

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:59:14 AM
Last Modified: Monday, August 14, 2023 9:03:12 AM
Time Spent: 00:03:57
IP Address: 67.40.177.98

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Supervisor**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

The OCO has partnered with SARU to improve services.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	4
Classification	5
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	10
Access to programming/education	8
Other	9

Q8

If you answered "Other" in question 7, please specify.

The questions did not work above.

#109

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 9:05:54 AM
Last Modified: Monday, August 14, 2023 9:11:38 AM
Time Spent: 00:05:44
IP Address: 198.239.78.3

Page 1

Q1 Other (please specify):
Victim Services
What area of DOC do you work?

Q2 I have not received training about the OCO
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 No
Do you feel clear about what is expected when the OCO contacts you?

Q4 No
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 Respondent skipped this question
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
At the time, the communication felt very "one sided," rather than 'neutral.'

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	6
Individual investigations/negotiated outcomes	3
Solitary confinement	7
Classification	8
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	10
DOC staff conduct	5
Access to programming/education	2
Other	1

Q8

If you answered "Other" in question 7, please specify.

Provide DV Treatment programming and expand MH TX.

#110

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 9:11:11 AM
Last Modified: Monday, August 14, 2023 9:12:03 AM
Time Spent: 00:00:51
IP Address: 198.239.78.2

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
 What area of DOC do you work?

Q2 **Word of mouth**
 Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
 Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
 Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
 If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**
 If no, how could we have collaborated better with you?

Q7 **Respondent skipped this question**
 The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#111

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:52:07 AM
Last Modified: Monday, August 14, 2023 9:25:53 AM
Time Spent: 00:33:45
IP Address: 73.109.170.80

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Supervisor**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

I have only met and spoken informally with OCO staff as it is unlikely my position would bring me into contact with the OCO. I am new to DOC and reached out to the OCO on my own. They have been very informative, and helpful in not only understanding their role but DOC in general.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	8
Individual investigations/negotiated outcomes	6
Solitary confinement	5
Classification	3
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	2
DOC staff conduct	7
Access to programming/education	1
Other	10

Q8

If you answered "Other" in question 7, please specify.

In my view so much of the progress in DOC is hampered by the physical limitations of the infrastructure, lack of programming, and poor training of the staff. All of these things require investment. The OCO could help by focusing on legislative efforts that drive investment to these areas.

#112

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 9:28:15 AM
Last Modified: Monday, August 14, 2023 9:30:50 AM
Time Spent: 00:02:34
IP Address: 198.239.78.2

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
My only experience is watching the OCO interrogate employees with the goal of making them look as bad as possible.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	7
Individual investigations/negotiated outcomes	9
Solitary confinement	5
Classification	3
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	8
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#113

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 9:30:56 AM
Last Modified: Monday, August 14, 2023 9:33:44 AM
Time Spent: 00:02:48
IP Address: 198.239.78.3

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

We appreciate that OCO asks for data directly from DOC

Q6
If no, how could we have collaborated better with you?
Work with Data Analytics directly for data as opposed to going through public disclosure. This would allow for better communication, less confusion, so OCO can get exactly what they need, instead of what is interpreted through the request pipeline.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	6
Individual investigations/negotiated outcomes	5
Solitary confinement	2
Classification	7
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	4
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#114

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 9:28:44 AM
Last Modified: Monday, August 14, 2023 9:34:52 AM
Time Spent: 00:06:07
IP Address: 198.239.78.3

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Annual training**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
It is a bit of a loaded question. Positive outcome for who? It is difficult to say as you require a winner and a loser. The outcome is less important than the process.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	5
Individual investigations/negotiated outcomes	6
Solitary confinement	8
Classification	1
DOC resolutions program	2
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	9
Access to programming/education	7
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#115

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 9:34:24 AM
Last Modified: Monday, August 14, 2023 9:37:56 AM
Time Spent: 00:03:32
IP Address: 198.239.78.27

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Supervisor**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
Yes, i communicate regularly with the OCO and most interactions have had positive outcomes

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	4
Classification	7
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	6
DOC staff conduct	9
Access to programming/education	5
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#116

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 9:40:06 AM
Last Modified: Monday, August 14, 2023 9:42:29 AM
Time Spent: 00:02:22
IP Address: 198.239.78.2

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

Not sure I have had any communication with the OCO

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	6
Individual investigations/negotiated outcomes	4
Solitary confinement	7
Classification	8
DOC resolutions program	5
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	1
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#117

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 9:27:40 AM
Last Modified: Monday, August 14, 2023 9:44:37 AM
Time Spent: 00:16:57
IP Address: 198.239.78.3

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

Asked questions.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7 **Respondent skipped this question**

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#118

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 9:46:50 AM
Last Modified: Monday, August 14, 2023 9:48:26 AM
Time Spent: 00:01:36
IP Address: 198.239.78.28

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
I don't know much about the OCO.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	3
Individual investigations/negotiated outcomes	1
Solitary confinement	4
Classification	5
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	8
Access to programming/education	9
Other	10

Q8

If you answered "Other" in question 7, please specify.

N/A

#119

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 9:51:49 AM
Last Modified: Monday, August 14, 2023 10:01:05 AM
Time Spent: 00:09:15
IP Address: 198.239.78.30

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
 What area of DOC do you work?

Q2 **Word of mouth**
 Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
 Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
 Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
 If yes, what did the OCO do to contribute to a successful and positive outcome?

Caitlyn took time to learn and understand the processes we go through, prior to leaping to a decision. She was not afraid to ask questions about why or how something happened and then listened to the answer provided.

Q6
 If no, how could we have collaborated better with you?
 Another time, it seemed the OCO representative had made a decision before calling to discuss the case. Did not want to hear why a decision was made, just wanted me to know the decision was wrong. This is an exception to the rule and not the norm!

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	4
Individual investigations/negotiated outcomes	6
Solitary confinement	8
Classification	9
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	2
DOC staff conduct	5
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#120

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 9:55:59 AM
Last Modified: Monday, August 14, 2023 10:01:44 AM
Time Spent: 00:05:44
IP Address: 198.239.78.29

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	4
Solitary confinement	6
Classification	9
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	2
Access to programming/education	8
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#121

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 10:04:40 AM
Last Modified: Monday, August 14, 2023 10:09:42 AM
Time Spent: 00:05:02
IP Address: 198.239.78.28

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	8
Individual investigations/negotiated outcomes	7
Solitary confinement	2
Classification	4
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	9
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#122

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 9:11:40 AM
Last Modified: Monday, August 14, 2023 10:11:25 AM
Time Spent: 00:59:45
IP Address: 198.239.78.27

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Word of mouth**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
Improved the care we were providing to a patient. I often recommend patient's contact the Ombuds office if I am unable to provide assistance or am limited in the help I can give due to DOC policies.

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	6
Solitary confinement	8
Classification	9
DOC resolutions program	10
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	7
Access to programming/education	5
Other	2

Q8

If you answered "Other" in question 7, please specify.

Staffing issues that keep us from providing the best health care and keep us from hiring the best officers that are educated enough to understand programs like AMEND and other forward thinking programs. DOC has not followed the staffing reports that have been conducted in the last few years calling for 200+ nurses. We continue to add new duties but not add staffing to see these programs effectively used. The legislature does not fund staffing for DOC in a way that allows us to provide the appropriate care to our patients.

#123

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 10:20:23 AM
Last Modified: Monday, August 14, 2023 10:24:17 AM
Time Spent: 00:03:53
IP Address: 198.239.78.27

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Annual training**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
Angie contacts me regarding complaints from I/I. We often will collaborate regarding the issue and if there is something that the facility needs to change I implement. If there is information that she may not know I inform her to fill in any gaps.

Q6
If no, how could we have collaborated better with you?
In the last year I would say there has been significant collaboration improvement.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	5
Individual investigations/negotiated outcomes	7
Solitary confinement	4
Classification	6
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	2
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#124

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 10:38:39 AM
Last Modified: Monday, August 14, 2023 10:40:43 AM
Time Spent: 00:02:03
IP Address: 198.239.78.29

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

None at this time

Q6
If no, how could we have collaborated better with you?

None at this time

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	8
Individual investigations/negotiated outcomes	4
Solitary confinement	9
Classification	5
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	6
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#125

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 10:43:17 AM
Last Modified: Monday, August 14, 2023 10:45:55 AM
Time Spent: 00:02:38
IP Address: 198.239.78.2

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

I have never had contact with OCO. More visibility Department wide would be great.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	7
Individual investigations/negotiated outcomes	4
Solitary confinement	2
Classification	5
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	6
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#126

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 10:49:11 AM
Last Modified: Monday, August 14, 2023 10:51:16 AM
Time Spent: 00:02:05
IP Address: 198.239.78.21

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Supervisor**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
Assist with communication and support

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	2
Solitary confinement	4
Classification	8
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	6
Access to programming/education	7
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#127

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 11:06:22 AM
Last Modified: Monday, August 14, 2023 11:11:19 AM
Time Spent: 00:04:56
IP Address: 198.239.78.2

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

You don't collaborate with CCOs. Start with collaborating.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	2
Individual investigations/negotiated outcomes	6
Solitary confinement	10
Classification	5
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	7
Access to programming/education	3
Other	1

Q8

If you answered "Other" in question 7, please specify.

Staff are miserable and incredibly abused, as all of the surveys that you claim to care about show, healthy and happy staff leads to better outcomes for incarcerated individuals. You blatantly don't care about either.

#128

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 11:09:27 AM
Last Modified: Monday, August 14, 2023 11:13:07 AM
Time Spent: 00:03:40
IP Address: 198.239.78.27

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Supervisor**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
It was done in a Non accusatory way, they asked questions.

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	3
Solitary confinement	8
Classification	6
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	2
Access to programming/education	5
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#129

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 11:12:57 AM
Last Modified: Monday, August 14, 2023 11:16:39 AM
Time Spent: 00:03:41
IP Address: 198.239.78.27

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
We need more Medical Staff in order to be able to do our jobs in an efficient manner.
Please hire more Medical Staff to support the Healthcare of inmates. To be able to see them for Kites within a few days not weeks.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	4
Classification	5
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	8
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#130

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 11:15:34 AM
Last Modified: Monday, August 14, 2023 11:17:35 AM
Time Spent: 00:02:00
IP Address: 198.239.78.27

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
Ensure DOC provides education about the OCO.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	3
Solitary confinement	5
Classification	6
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	2
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#131

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 11:12:58 AM
Last Modified: Monday, August 14, 2023 11:18:05 AM
Time Spent: 00:05:07
IP Address: 198.239.78.2

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	6
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	4
Classification	5
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	1
DOC staff conduct	9
Access to programming/education	8
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#132

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 11:18:15 AM
Last Modified: Monday, August 14, 2023 11:25:51 AM
Time Spent: 00:07:35
IP Address: 198.239.78.29

Page 1

Q1 **A Reentry Center**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	4
Classification	5
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	8
Access to programming/education	9
Other	10

Q8

If you answered "Other" in question 7, please specify.

Improving technology in reentry centers so staff can do their jobs efficiently and offer a better service to individuals.

#133

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 11:24:26 AM
Last Modified: Monday, August 14, 2023 11:29:15 AM
Time Spent: 00:04:49
IP Address: 198.239.78.28

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

Listened to me and learned what I knew about the situation.

Then communicated the information with the individual and reinforced the original decision. Freed me up to respond to other issues.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	5
Solitary confinement	3
Classification	4
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	6
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#134

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 11:24:03 AM
Last Modified: Monday, August 14, 2023 11:34:33 AM
Time Spent: 00:10:29
IP Address: 198.239.78.27

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Supervisor**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	2
Individual investigations/negotiated outcomes	6
Solitary confinement	7
Classification	8
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	5
Access to programming/education	10
Other	1

Q8

If you answered "Other" in question 7, please specify.

The legislature and DOC need to abide by the staffing reports that say we need 200+ nurses. DOC and legislature have failed to provide the adequate staff needed to care for our patients. DOC continues to add more tasks to nursing but fails to provide the space and nursing staff to see the programs through. Some facilities have space, however WCC specifically, the receiving center of the state lacks enough space to accommodate medical needs and expectations. Additionally, we continuously are working with unsafe staffing ratios along with pushing staff to work more hours than what we know is safe to provide effective care. Staff are getting injured due to fatigue and minimal staffing ratios, medication errors happen due to fatigue and lack of staff, yet the work continues to increase, and the expectations continue to increase. Not only do we need additional nursing staff, but we need funding to provide nursing staff with equipment that decreases injury. Currently at WCC nurses push 200lb + medications carts around to each unit on terrible terrain, while the food service workers have self-propelled carts to deliver meals.

#135

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 11:25:53 AM
Last Modified: Monday, August 14, 2023 11:36:42 AM
Time Spent: 00:10:48
IP Address: 198.239.78.2

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Supervisor**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
Effective Communication.

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	1
Individual investigations/negotiated outcomes	5
Solitary confinement	4
Classification	9
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	8
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#136

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 11:53:53 AM
Last Modified: Monday, August 14, 2023 11:55:44 AM
Time Spent: 00:01:50
IP Address: 198.239.78.2

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Core**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

N/A

Q6
If no, how could we have collaborated better with you?

N/A

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	4
Individual investigations/negotiated outcomes	5
Solitary confinement	6
Classification	7
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	2
DOC staff conduct	9
Access to programming/education	1
Other	10

Q8

If you answered "Other" in question 7, please specify.

N/A

#137

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 11:47:12 AM
Last Modified: Monday, August 14, 2023 11:57:42 AM
Time Spent: 00:10:30
IP Address: 198.239.78.3

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **Annual training**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

They have never contacted me.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	5
Individual investigations/negotiated outcomes	4
Solitary confinement	6
Classification	9
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	7
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#138

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 11:58:14 AM
Last Modified: Monday, August 14, 2023 12:03:33 PM
Time Spent: 00:05:19
IP Address: 198.239.78.30

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
 What area of DOC do you work?

Q2 **Word of mouth**
 Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
 Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
 Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
 If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
 If no, how could we have collaborated better with you?
 I was asked mutiple questions without anyone ever explaining to me why they were asking. I was instructed by my supervisor, at the time, to answer whatever questions they asked. So I did. However I was extremely uncomfortable doing so without understanding why I was doing it.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	5
Individual investigations/negotiated outcomes	6
Solitary confinement	8
Classification	4
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	3
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#139

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 12:06:16 PM
Last Modified: Monday, August 14, 2023 12:08:59 PM
Time Spent: 00:02:43
IP Address: 198.239.78.21

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Annual training**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
The OCO approached the issue in a collaborative manner and was pleasant to work with.

Q6
If no, how could we have collaborated better with you?
na

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	8
Solitary confinement	3
Classification	4
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	6
DOC staff conduct	7
Access to programming/education	5
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#140

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 12:12:56 PM
Last Modified: Monday, August 14, 2023 12:13:43 PM
Time Spent: 00:00:46
IP Address: 198.239.78.2

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Respondent skipped this question**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7 **Respondent skipped this question**

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#141

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 11:57:47 AM
Last Modified: Monday, August 14, 2023 12:16:06 PM
Time Spent: 00:18:18
IP Address: 198.239.78.28

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

N/A

Q6
If no, how could we have collaborated better with you?
I'm unsure if I have had any direct contact thus far with OCO. I am familiar with OCO primarily by reputation from my peers who have had directed interactions.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	4
Individual investigations/negotiated outcomes	5
Solitary confinement	6
Classification	7
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	10
Access to programming/education	1
Other	2

Q8

If you answered "Other" in question 7, please specify.

While I'm strongly in favor of a growth mindset and the desire to continually improve, I struggle with the perspective that seems to pre-suppose that our system is not humane, that our staff are not professional, and that the individuals responsible for unspeakable harm to our communities are entitled to more rights and better treatment than their victims, or the community at large. I have a difficult time seeing DOC staff struggle to pay rent, while incarcerated individuals get free rent. I am strongly in favor of helping the individuals in our custody receive the skills and abilities they need to make better choices and become contributing members of our society, but before OCO dictates to staff how they should do their jobs, OCO should take time to listen to, not just to offenders, their families and biased community groups, but also to the employees who risk their lives every day to make our community a better place for us all.

#142

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 12:07:38 PM
Last Modified: Monday, August 14, 2023 12:18:53 PM
Time Spent: 00:11:15
IP Address: 198.239.78.3

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	3
Individual investigations/negotiated outcomes	4
Solitary confinement	5
Classification	6
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	9
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#143

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 12:34:00 PM
Last Modified: Monday, August 14, 2023 12:37:46 PM
Time Spent: 00:03:45
IP Address: 198.239.78.27

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

I don't remember having any contact with OCO.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	5
Individual investigations/negotiated outcomes	6
Solitary confinement	7
Classification	3
DOC resolutions program	2
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	9
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#144

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 12:38:04 PM
Last Modified: Monday, August 14, 2023 12:40:10 PM
Time Spent: 00:02:05
IP Address: 198.239.78.27

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

I have never been contacted

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	7
Individual investigations/negotiated outcomes	1
Solitary confinement	5
Classification	8
DOC resolutions program	2
Legislative work (examples: CI, building improvements)	6
DOC staff conduct	9
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#145

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 12:36:04 PM
Last Modified: Monday, August 14, 2023 12:42:08 PM
Time Spent: 00:06:03
IP Address: 198.239.78.27

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Supervisor**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
they were professional and courteous

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	5
Individual investigations/negotiated outcomes	9
Solitary confinement	2
Classification	6
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	8
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#146

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 10:22:16 AM
Last Modified: Monday, August 14, 2023 12:47:42 PM
Time Spent: 02:25:26
IP Address: 198.239.78.28

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	3
Individual investigations/negotiated outcomes	8
Solitary confinement	10
Classification	4
DOC resolutions program	5
Legislative work (examples: CI, building improvements)	6
DOC staff conduct	7
Access to programming/education	9
Other	1

Q8

If you answered "Other" in question 7, please specify.

need adequate staff to care for this patients, more tasks are added to nursing

#147

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 12:59:52 PM
Last Modified: Monday, August 14, 2023 1:08:57 PM
Time Spent: 00:09:05
IP Address: 198.239.78.2

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Supervisor**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	7
Solitary confinement	6
Classification	8
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	3
Access to programming/education	10
Other	2

Q8

If you answered "Other" in question 7, please specify.

Working to change a culture of secure and control to one of Recovery and rehabilitation.

#148

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 11:55:51 AM
Last Modified: Monday, August 14, 2023 1:12:44 PM
Time Spent: 01:16:53
IP Address: 67.185.50.1

Page 1

Q1 Other (please specify):
What area of DOC do you work? HR Training Development Unit

Q2 I have not received training about the OCO
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 No
Do you feel clear about what is expected when the OCO contacts you?

Q4 No
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 Respondent skipped this question
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
Haven't had a contact with any.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	5
DOC policy recommendations	3
Individual investigations/negotiated outcomes	7
Solitary confinement	8
Classification	9
DOC resolutions program	10
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	2
Access to programming/education	6
Other	1

Q8

If you answered "Other" in question 7, please specify.

You can't change the culture without adequate onboarding training. CJTC corrections academy was legislatively mandated to 11 weeks for the purpose of providing up to date training to new staff that is based around humane rehabilitation of incarcerated. Why hasn't state corrections been mandated or funded for the same? This agency will forever chase its tail with reactionary fixes to problems until it starts at the beginning with the new staff and actually invests into an evidence based training module that will provide the new staff with the education and support needed for them to carry out the mission of improving public safety by positively changing lives. On of your questions above lists Core as a place that people learn about OCO, I've never seen any curriculum that speaks to OCO. When this office is ready to be serious about helping incarcerated and realizes that the change starts at the beginning, let me know.

#149

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 1:17:33 PM
Last Modified: Monday, August 14, 2023 1:21:53 PM
Time Spent: 00:04:20
IP Address: 198.239.78.3

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **Supervisor**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

If I ever had I do not remember but it must have not been negative because I do not remember details.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	1
Individual investigations/negotiated outcomes	5
Solitary confinement	10
Classification	6
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	2
Access to programming/education	3
Other	7

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#150

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 1:36:30 PM
Last Modified: Monday, August 14, 2023 1:39:36 PM
Time Spent: 00:03:05
IP Address: 198.239.78.2

Page 1

Q1 **A Reentry Center**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

It felt very adversarial not at all trying to work together for a positive outcome. Clearly believed the worst about doc staff.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	5
Individual investigations/negotiated outcomes	7
Solitary confinement	1
Classification	4
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	8
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#151

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 1:40:12 PM
Last Modified: Monday, August 14, 2023 1:41:25 PM
Time Spent: 00:01:12
IP Address: 198.239.78.29

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7 **Respondent skipped this question**

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#152

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 1:58:04 PM
Last Modified: Monday, August 14, 2023 2:00:17 PM
Time Spent: 00:02:13
IP Address: 198.239.78.29

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
we work with OCO regularly in the supt office here at WCCW. They are always kind and professional

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	5
Solitary confinement	6
Classification	4
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	9
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#153

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 1:53:34 PM
Last Modified: Monday, August 14, 2023 2:02:00 PM
Time Spent: 00:08:25
IP Address: 198.239.78.28

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Supervisor**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

The couple interactions I have had with OCO feels like it is a department specifically with the incarcerated interest in mind, that looks only for the short comings of different departments. They ask uneducated questions without knowing the real innerworkings of some departments.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	4
Classification	5
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	8
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#154

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 2:06:31 PM
Last Modified: Monday, August 14, 2023 2:11:37 PM
Time Spent: 00:05:06
IP Address: 198.239.78.28

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	4
Classification	5
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	7
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#155

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 1:53:19 PM
Last Modified: Monday, August 14, 2023 2:14:31 PM
Time Spent: 00:21:11
IP Address: 198.239.78.3

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
minimal interaction, if any.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	7
Solitary confinement	10
Classification	6
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	4
Access to programming/education	5
Other	2

Q8

If you answered "Other" in question 7, please specify.

we need more staff. we are provided with scant staffing resources, with over 50 posts per week that are not covered by a position number. These include Pill Line and OP posts. this is before vacations, FML and PFML, and unscheduled sick leave. we cannot approach quality care under these staffing conditions.

#156

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 2:28:21 PM
Last Modified: Monday, August 14, 2023 2:30:33 PM
Time Spent: 00:02:11
IP Address: 198.239.78.27

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

I dont think i have ever had a interaction with your devisiion

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	2
Individual investigations/negotiated outcomes	5
Solitary confinement	1
Classification	4
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	6
DOC staff conduct	10
Access to programming/education	8
Other	9

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#157

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 3:05:44 PM
Last Modified: Monday, August 14, 2023 3:09:00 PM
Time Spent: 00:03:16
IP Address: 198.239.78.29

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7 **Respondent skipped this question**

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#158

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 3:12:14 PM
Last Modified: Monday, August 14, 2023 3:16:03 PM
Time Spent: 00:03:48
IP Address: 198.239.78.28

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Supervisor**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
Open, honest, and productive conversations.

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	7
Individual investigations/negotiated outcomes	5
Solitary confinement	4
Classification	8
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	2
DOC staff conduct	3
Access to programming/education	6
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#159

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 3:16:07 PM
Last Modified: Monday, August 14, 2023 3:20:06 PM
Time Spent: 00:03:59
IP Address: 198.239.78.29

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **Core**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	6
Individual investigations/negotiated outcomes	4
Solitary confinement	5
Classification	7
DOC resolutions program	1
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	9
Access to programming/education	10
Other	2

Q8

If you answered "Other" in question 7, please specify.

Providing Domestic Violence Treatment to Incarcerated Individuals, especially when it is court ordered.

#160

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 3:19:41 PM
Last Modified: Monday, August 14, 2023 3:22:58 PM
Time Spent: 00:03:17
IP Address: 198.239.78.28

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

there is not an option for not applicable. I have not had a positive or negative experience so far. I have not had previous contact with OCO.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	8
Individual investigations/negotiated outcomes	4
Solitary confinement	5
Classification	6
DOC resolutions program	2
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	7
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#161

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 3:30:42 PM
Last Modified: Monday, August 14, 2023 3:33:01 PM
Time Spent: 00:02:18
IP Address: 198.239.78.3

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	6
Solitary confinement	7
Classification	9
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	5
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#162

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 3:46:50 PM
Last Modified: Monday, August 14, 2023 3:55:58 PM
Time Spent: 00:09:08
IP Address: 198.239.78.3

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Supervisor**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
Engaged the issue as a learning experience and provided recommendations that benefited both interests.

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	4
Solitary confinement	8
Classification	3
DOC resolutions program	5
Legislative work (examples: CI, building improvements)	6
DOC staff conduct	7
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#163

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 3:53:55 PM
Last Modified: Monday, August 14, 2023 3:58:19 PM
Time Spent: 00:04:24
IP Address: 198.239.78.27

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

This was several years ago, and the person did not want to collaborate at all. It sounds like there are new staff and a new atmosphere and that sounds wonderful.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	5
Individual investigations/negotiated outcomes	6
Solitary confinement	4
Classification	3
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	7
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#164

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 4:14:49 PM
Last Modified: Monday, August 14, 2023 4:19:43 PM
Time Spent: 00:04:54
IP Address: 198.239.78.2

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

Have not worked with the OCO much.

Q6
If no, how could we have collaborated better with you?
I have deep concerns that advocating for the incarcerated could adversely affect crime victims and increase the odds of revictimizing them.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	4
Individual investigations/negotiated outcomes	7
Solitary confinement	10
Classification	6
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	9
Access to programming/education	2
Other	1

Q8

If you answered "Other" in question 7, please specify.

DOC needs to prioritize Domestic Violence Batterers Treatment in the facilities. There are no options in the prison to start receiving treatment for DVBT and it sets up the incarcerated for failure. We also need to seriously expand access to substance abuse treatment for those that want it but don't have the court ordered condition to complete it.

#165

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 4:17:45 PM
Last Modified: Monday, August 14, 2023 4:22:44 PM
Time Spent: 00:04:59
IP Address: 198.239.78.2

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **Supervisor**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

Good communication and listening to the CCD process of ORP's. Working together for best outcome.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	3
Individual investigations/negotiated outcomes	8
Solitary confinement	6
Classification	7
DOC resolutions program	4
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	10
Access to programming/education	5
Other	1

Q8

If you answered "Other" in question 7, please specify.

Support and information for CCD staff due to less contact regarding issues related to OCO from my experience.

#166

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 4:06:05 PM
Last Modified: Monday, August 14, 2023 4:45:44 PM
Time Spent: 00:39:38
IP Address: 73.193.44.5

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Annual training**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

NA

Q6
If no, how could we have collaborated better with you?

I have not had contact with OCO.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	5
Individual investigations/negotiated outcomes	6
Solitary confinement	2
Classification	7
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	4
Access to programming/education	3
Other	10

Q8

If you answered "Other" in question 7, please specify.

NA

#167

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 4:41:30 PM
Last Modified: Monday, August 14, 2023 4:47:05 PM
Time Spent: 00:05:35
IP Address: 198.239.78.27

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Core**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

N/A

Q6
If no, how could we have collaborated better with you?

N/A

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	4
Solitary confinement	7
Classification	8
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	5
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#168

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 5:15:29 PM
Last Modified: Monday, August 14, 2023 5:24:48 PM
Time Spent: 00:09:19
IP Address: 198.239.78.27

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

I've had very little contact with the OCO and no unsuccessful or non-positive outcomes.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	7
Classification	6
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	1
Access to programming/education	5
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#169

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 5:28:31 PM
Last Modified: Monday, August 14, 2023 5:33:09 PM
Time Spent: 00:04:38
IP Address: 198.239.78.27

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Respondent skipped this question**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

Bring issues to the attention of individual(s) that are responsible - attempting to resolve at the lowest level possible before bringing them to me. Coming to the table with a genuine interest in solving issues for the impacted individual.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	7
Individual investigations/negotiated outcomes	9
Solitary confinement	5
Classification	6
DOC resolutions program	1
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	3
Access to programming/education	8
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#170

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 7:07:05 PM
Last Modified: Monday, August 14, 2023 7:09:38 PM
Time Spent: 00:02:33
IP Address: 198.239.78.28

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	3
Individual investigations/negotiated outcomes	5
Solitary confinement	6
Classification	7
DOC resolutions program	4
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	9
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#171

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 11:45:27 PM
Last Modified: Monday, August 14, 2023 11:53:26 PM
Time Spent: 00:07:59
IP Address: 198.239.78.28

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
I was once, years ago approached by an ombudsman and asked questions about a complaint a patient on the IPU had. The matter was resolved.

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	4
Solitary confinement	5
Classification	2
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	8
Access to programming/education	10
Other	7

Q8

If you answered "Other" in question 7, please specify.

Nursing and health care staffing greatly affect outcomes to an inmate's quality of health care. We struggle at times to have adequate staffing. It can affect appointments and inmates' access to care. At the same time headquarters seem to want to limit staffing more to accommodate budget concerns.

#172

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 3:26:43 AM
Last Modified: Tuesday, August 15, 2023 3:41:48 AM
Time Spent: 00:15:04
IP Address: 198.239.78.28

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
Not applicable as I have never heard from anyone about any of this.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	9
DOC policy recommendations	7
Individual investigations/negotiated outcomes	6
Solitary confinement	8
Classification	4
DOC resolutions program	5
Legislative work (examples: CI, building improvements)	2
DOC staff conduct	10
Access to programming/education	3
Other	1

Q8

If you answered "Other" in question 7, please specify.

We need more staff hired. Both in custody and health services. Custody staff mandatories occur 4 times a week. Yes, FOUR 16 hour shifts a week. Exhausted, overworked staff are not going to get the results you hope to achieve.

#173

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 5:55:13 AM
Last Modified: Tuesday, August 15, 2023 6:02:28 AM
Time Spent: 00:07:14
IP Address: 198.239.78.29

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

N/A

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	4
Individual investigations/negotiated outcomes	7
Solitary confinement	9
Classification	2
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	6
DOC staff conduct	1
Access to programming/education	5
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#174

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 6:59:26 AM
Last Modified: Tuesday, August 15, 2023 7:07:56 AM
Time Spent: 00:08:29
IP Address: 198.239.78.29

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

I don't remember the last time OCO contacted me. I am a supervisor and most of the time it is a complaint. I don't remember if the outcome was positive... just that it was resolved. Most of these situations can be resolved but I am not sure anyone involved considers it a positive experience.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	6
Individual investigations/negotiated outcomes	3
Solitary confinement	9
Classification	8
DOC resolutions program	5
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	4
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#175

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 7:09:54 AM
Last Modified: Tuesday, August 15, 2023 7:31:19 AM
Time Spent: 00:21:24
IP Address: 198.239.78.29

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Word of mouth**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
The OCO has made me aware of situations that needed additional interventions. I would not have been aware of these issues otherwise

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	5
Individual investigations/negotiated outcomes	6
Solitary confinement	4
Classification	8
DOC resolutions program	3
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	2
Access to programming/education	7
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#176

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 7:28:14 AM
Last Modified: Tuesday, August 15, 2023 7:32:48 AM
Time Spent: 00:04:34
IP Address: 198.239.78.2

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

I have no idea what this is.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	2
Individual investigations/negotiated outcomes	4
Solitary confinement	9
Classification	8
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	7
Access to programming/education	1
Other	10

Q8

If you answered "Other" in question 7, please specify.

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#177

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 7:29:41 AM
Last Modified: Tuesday, August 15, 2023 7:33:06 AM
Time Spent: 00:03:24
IP Address: 198.239.78.27

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Word of mouth**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	5
DOC policy recommendations	7
Individual investigations/negotiated outcomes	1
Solitary confinement	4
Classification	8
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	3
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#178

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 7:38:37 AM
Last Modified: Tuesday, August 15, 2023 7:41:58 AM
Time Spent: 00:03:21
IP Address: 198.239.78.11

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Supervisor**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

The end outcome of reducing recidivism and keeping the community safe isn't the goal of OCO.

Q7 **Respondent skipped this question**
The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#179

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 7:54:15 AM
Last Modified: Tuesday, August 15, 2023 7:55:24 AM
Time Spent: 00:01:09
IP Address: 198.239.78.2

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

N/A

Q7 **Respondent skipped this question**

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#180

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 7:53:33 AM
Last Modified: Tuesday, August 15, 2023 7:55:34 AM
Time Spent: 00:02:01
IP Address: 198.239.78.29

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

No contact with OCO

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	4
Solitary confinement	3
Classification	5
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	8
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#181

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 7:53:31 AM
Last Modified: Tuesday, August 15, 2023 7:55:59 AM
Time Spent: 00:02:27
IP Address: 198.239.78.2

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	5
Individual investigations/negotiated outcomes	3
Solitary confinement	9
Classification	6
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	4
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#182

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 7:44:01 AM
Last Modified: Tuesday, August 15, 2023 7:58:55 AM
Time Spent: 00:14:54
IP Address: 198.239.78.28

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Core**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
I've never had contact with the OCO.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	3
Individual investigations/negotiated outcomes	7
Solitary confinement	9
Classification	4
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	6
DOC staff conduct	5
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#183

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 8:02:47 AM
Last Modified: Tuesday, August 15, 2023 8:08:35 AM
Time Spent: 00:05:48
IP Address: 198.239.78.29

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Supervisor**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

Open communication, talking to me, asking questions, appearing to be reserving judgment until they had additional information to understand the situation.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	4
Individual investigations/negotiated outcomes	5
Solitary confinement	6
Classification	7
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	8
Access to programming/education	1
Other	10

Q8

If you answered "Other" in question 7, please specify.

did not answer other.

#184

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 7:39:02 AM
Last Modified: Tuesday, August 15, 2023 8:12:33 AM
Time Spent: 00:33:31
IP Address: 198.239.78.3

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

N/A

Q6
If no, how could we have collaborated better with you?

N/A no experience with OCO

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	5
Individual investigations/negotiated outcomes	7
Solitary confinement	6
Classification	3
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	9
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#185

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 8:12:06 AM
Last Modified: Tuesday, August 15, 2023 8:15:13 AM
Time Spent: 00:03:06
IP Address: 198.239.78.3

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	5
Individual investigations/negotiated outcomes	7
Solitary confinement	9
Classification	1
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	6
Access to programming/education	4
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#186

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 8:20:02 AM
Last Modified: Tuesday, August 15, 2023 8:24:39 AM
Time Spent: 00:04:37
IP Address: 198.239.78.29

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
Contact with the OCO has been very adversarial. They seem to have an agenda and don't seem to be objective in their approach to complaints.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	5
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	10
Classification	4
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	8
Access to programming/education	1
Other	9

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#187

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 8:19:27 AM
Last Modified: Tuesday, August 15, 2023 8:30:56 AM
Time Spent: 00:11:29
IP Address: 198.239.78.3

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	4
Individual investigations/negotiated outcomes	7
Solitary confinement	9
Classification	1
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	10
DOC staff conduct	6
Access to programming/education	3
Other	5

Q8

If you answered "Other" in question 7, please specify.

Continuity of information. When an individual receives 3 different answers from 3 different people it can cause a breakdown in the process. It also leads to mistrust, accusations and lack of compliance.

#188

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 8:32:27 AM
Last Modified: Tuesday, August 15, 2023 8:33:11 AM
Time Spent: 00:00:44
IP Address: 198.239.78.3

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

No training

Q7 **Respondent skipped this question**

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#189

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 8:34:34 AM
Last Modified: Tuesday, August 15, 2023 8:36:35 AM
Time Spent: 00:02:01
IP Address: 198.239.78.27

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

I have worked for DOC for 9 years and have never had contact with the OCO.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	5
Solitary confinement	4
Classification	8
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	6
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#190

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 9:07:28 AM
Last Modified: Tuesday, August 15, 2023 9:10:08 AM
Time Spent: 00:02:40
IP Address: 198.239.78.27

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	6
Individual investigations/negotiated outcomes	2
Solitary confinement	8
Classification	9
DOC resolutions program	3
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	1
Access to programming/education	7
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#191

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 9:27:25 AM
Last Modified: Tuesday, August 15, 2023 9:32:17 AM
Time Spent: 00:04:52
IP Address: 198.239.78.3

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Word of mouth**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
I felt the interaction was a collaboration to achieve the best outcome for the incarcerated individual.

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	1
Individual investigations/negotiated outcomes	5
Solitary confinement	8
Classification	6
DOC resolutions program	4
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	2
Access to programming/education	7
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#192

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 9:42:05 AM
Last Modified: Tuesday, August 15, 2023 9:43:59 AM
Time Spent: 00:01:54
IP Address: 198.239.78.27

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

I've never had contact with OCO.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	5
DOC policy recommendations	2
Individual investigations/negotiated outcomes	6
Solitary confinement	3
Classification	8
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	1
Access to programming/education	4
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#193

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 9:43:15 AM
Last Modified: Tuesday, August 15, 2023 9:49:11 AM
Time Spent: 00:05:55
IP Address: 198.239.78.28

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
recognizing that we have a common goal for our population humanity and transparency.

Q6
If no, how could we have collaborated better with you?
Straight forward communication and not perceived as "I got you."

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	5
DOC policy recommendations	1
Individual investigations/negotiated outcomes	3
Solitary confinement	6
Classification	7
DOC resolutions program	2
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	4
Access to programming/education	8
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#194

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 10:31:04 AM
Last Modified: Tuesday, August 15, 2023 10:34:46 AM
Time Spent: 00:03:41
IP Address: 198.239.78.27

Page 1

Q1 Other (please specify):
What area of DOC do you work? I'm in a temp at HQ but normally work in Prison.

Q2 **Supervisor**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
Professional conversation via email and telephone. Willingness to discuss case, or clear up communication if needed. Willing to "hold hands" to ensure we are all on the same page.

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	4
Solitary confinement	5
Classification	6
DOC resolutions program	2
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	8
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#195

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 10:47:27 AM
Last Modified: Tuesday, August 15, 2023 10:52:19 AM
Time Spent: 00:04:52
IP Address: 198.239.78.3

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

I never know the direct impacts of my work.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	4
Solitary confinement	5
Classification	6
DOC resolutions program	2
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	8
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#196

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 10:49:07 AM
Last Modified: Tuesday, August 15, 2023 10:53:24 AM
Time Spent: 00:04:16
IP Address: 198.239.78.27

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

Never been contacted by OCO

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	8
Individual investigations/negotiated outcomes	4
Solitary confinement	5
Classification	6
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	2
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#197

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 10:50:53 AM
Last Modified: Tuesday, August 15, 2023 10:54:03 AM
Time Spent: 00:03:09
IP Address: 198.239.78.29

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?
it genuinely feels like a negative intent is assumed by staff and a blind belief on behalf of the incarcerated population. So I would say trust but verify with both and provide staff with the same benefit of assuming positive intention that has been granted to the incarcerated population.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	7
Solitary confinement	9
Classification	4
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	8
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#198

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 12:01:16 PM
Last Modified: Tuesday, August 15, 2023 12:04:29 PM
Time Spent: 00:03:12
IP Address: 174.205.97.125

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

Never have had contact

Q6
If no, how could we have collaborated better with you?

NA

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	10
Solitary confinement	8
Classification	2
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	7
Access to programming/education	3
Other	9

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#199

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 12:22:37 PM
Last Modified: Tuesday, August 15, 2023 12:25:43 PM
Time Spent: 00:03:06
IP Address: 198.239.78.27

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

Unsure if I have had contact.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	5
DOC policy recommendations	3
Individual investigations/negotiated outcomes	6
Solitary confinement	1
Classification	2
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	7
Access to programming/education	4
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#200

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 1:03:15 PM
Last Modified: Tuesday, August 15, 2023 1:09:17 PM
Time Spent: 00:06:02
IP Address: 198.239.78.29

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

During the time after the covid disturbances of 2020 at MCC MSU the Ombuds was involved in mediation and the perception within the facility was that without fail the ombuds sided with whatever request was made by incarcerated people or their family with no input from DOC staff especially as it related to safety/security concerns of the staff who could have offered more practical ways of implementing solutions to meet the requested needs than what was suggested/demanded by the ombuds.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	3
Individual investigations/negotiated outcomes	5
Solitary confinement	4
Classification	8
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	10
Access to programming/education	7
Other	1

Q8

If you answered "Other" in question 7, please specify.

The ombuds office should work to provide more transparency and information to the line level staff so that the people closest to the issues can work together collaboratively to help solve problems from the ground up in ways that can work for all parties

#201

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 2:31:38 PM
Last Modified: Tuesday, August 15, 2023 2:33:22 PM
Time Spent: 00:01:44
IP Address: 198.239.78.3

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Annual training**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

n/a

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	4
Classification	5
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	8
Access to programming/education	9
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#202

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 3:18:43 PM
Last Modified: Tuesday, August 15, 2023 3:31:14 PM
Time Spent: 00:12:30
IP Address: 198.239.78.27

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Word of mouth**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
Visiting and learning in a short timeframe.

Q6
If no, how could we have collaborated better with you?
Better understanding of how to improve patient access to care by standing by the number of nurses we need.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	1
Individual investigations/negotiated outcomes	4
Solitary confinement	6
Classification	8
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	5
DOC staff conduct	3
Access to programming/education	9
Other	10

Q8

If you answered "Other" in question 7, please specify.

We need to have the number of staff and available to support our patient population and focus on Population Health.

#203

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 3:40:32 PM
Last Modified: Tuesday, August 15, 2023 3:49:22 PM
Time Spent: 00:08:49
IP Address: 198.239.78.28

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

Have not been contacted.

Q6
If no, how could we have collaborated better with you?

Do not think that I have been contacted by OCO.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	4
Individual investigations/negotiated outcomes	6
Solitary confinement	9
Classification	7
DOC resolutions program	10
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	5
Access to programming/education	3
Other	1

Q8

If you answered "Other" in question 7, please specify.

DOC sanctions and hearings.

#204

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 4:45:09 PM
Last Modified: Tuesday, August 15, 2023 4:49:38 PM
Time Spent: 00:04:28
IP Address: 198.239.78.29

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

I am unclear what the OCO is or what they do. I have been with the department of corrections for over 15 years.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	4
Individual investigations/negotiated outcomes	6
Solitary confinement	9
Classification	3
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	5
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#205

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 5:11:46 PM
Last Modified: Tuesday, August 15, 2023 5:14:17 PM
Time Spent: 00:02:31
IP Address: 198.239.78.29

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6

If no, how could we have collaborated better with you?

I have no idea what OCO OMBUDS is.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	4
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	8
Classification	6
DOC resolutions program	7
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	1
Access to programming/education	5
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#206

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 7:44:53 PM
Last Modified: Tuesday, August 15, 2023 7:49:54 PM
Time Spent: 00:05:00
IP Address: 198.239.78.28

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

OCO communicated well and was courteous in recognizing our protocols and processes. I think that communication efforts going forward regarding what OCO reps can and cannot do during a visit will only benefit the relationships we have. Staff are cautious by nature, they don't know who everyone is, but communicating expectations in a meaningful way will help with the us vs. them mentality.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	3
Individual investigations/negotiated outcomes	4
Solitary confinement	5
Classification	7
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	9
DOC staff conduct	6
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#207

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 11:26:17 PM
Last Modified: Tuesday, August 15, 2023 11:29:23 PM
Time Spent: 00:03:06
IP Address: 198.239.78.27

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	7
DOC policy recommendations	2
Individual investigations/negotiated outcomes	8
Solitary confinement	4
Classification	5
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	1
DOC staff conduct	6
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#208

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, August 16, 2023 8:21:19 AM
Last Modified: Wednesday, August 16, 2023 8:24:42 AM
Time Spent: 00:03:23
IP Address: 174.21.18.219

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Word of mouth**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	5
Individual investigations/negotiated outcomes	10
Solitary confinement	8
Classification	4
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	6
DOC staff conduct	3
Access to programming/education	1
Other	7

Q8

If you answered "Other" in question 7, please specify.

DEI

#209

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, August 16, 2023 10:59:03 AM
Last Modified: Wednesday, August 16, 2023 11:02:35 AM
Time Spent: 00:03:31
IP Address: 198.239.78.2

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **Respondent skipped this question**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

Talked through issues, developed plan, checked back on status.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	2
Individual investigations/negotiated outcomes	1
Solitary confinement	4
Classification	7
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	5
Access to programming/education	6
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#210

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, August 16, 2023 11:18:27 AM
Last Modified: Wednesday, August 16, 2023 11:22:31 AM
Time Spent: 00:04:04
IP Address: 198.239.78.29

Page 1

Q1 Other (please specify):
Training

What area of DOC do you work?

Q2 I have not received training about the OCO

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 No

Do you feel clear about what is expected when the OCO contacts you?

Q4 Respondent skipped this question

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 Respondent skipped this question

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 Respondent skipped this question

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	6
DOC policy recommendations	4
Individual investigations/negotiated outcomes	8
Solitary confinement	5
Classification	7
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	2
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#211

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, August 16, 2023 12:04:11 PM
Last Modified: Wednesday, August 16, 2023 12:05:36 PM
Time Spent: 00:01:24
IP Address: 198.239.78.27

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

I have no idea what this is?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	2
Individual investigations/negotiated outcomes	3
Solitary confinement	4
Classification	5
DOC resolutions program	6
Legislative work (examples: CI, building improvements)	7
DOC staff conduct	9
Access to programming/education	10
Other	8

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#212

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, August 16, 2023 2:20:52 PM
Last Modified: Wednesday, August 16, 2023 2:23:02 PM
Time Spent: 00:02:10
IP Address: 198.239.78.28

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Supervisor**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
ways in which the facility can improve outcomes

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	6
Individual investigations/negotiated outcomes	7
Solitary confinement	10
Classification	4
DOC resolutions program	5
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	1
Access to programming/education	2
Other	9

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#213

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, August 16, 2023 3:14:55 PM
Last Modified: Wednesday, August 16, 2023 3:23:46 PM
Time Spent: 00:08:51
IP Address: 198.239.78.2

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **Annual training**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

Understanding the values of our mission especially the messages expressed in integrity, respect, collaboration, equity and courage. It gives you the mindset to improve in your daily work obligations in delivering services to our staff, clientele and stakeholders/community partners.

Q6
If no, how could we have collaborated better with you?

I believed we have improved on collaboration as an agency so much since the past 25 years I started working for DOC.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	3
Individual investigations/negotiated outcomes	6
Solitary confinement	8
Classification	7
DOC resolutions program	9
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	10
Access to programming/education	5
Other	1

Q8

If you answered "Other" in question 7, please specify.

Officer Safety Programs/Training.

#214

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, August 17, 2023 7:23:42 AM
Last Modified: Thursday, August 17, 2023 7:27:53 AM
Time Spent: 00:04:11
IP Address: 198.239.78.27

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **Annual training**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

Aid individuals to be successful with entering back into the community.

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	5
DOC policy recommendations	7
Individual investigations/negotiated outcomes	3
Solitary confinement	9
Classification	8
DOC resolutions program	1
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	2
Access to programming/education	6
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#215

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, August 17, 2023 9:59:48 AM
Last Modified: Thursday, August 17, 2023 10:01:57 AM
Time Spent: 00:02:09
IP Address: 198.239.78.2

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Annual training**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**
If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	9
Individual investigations/negotiated outcomes	3
Solitary confinement	7
Classification	4
DOC resolutions program	5
Legislative work (examples: CI, building improvements)	8
DOC staff conduct	1
Access to programming/education	6
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#216

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, August 17, 2023 10:09:59 AM
Last Modified: Thursday, August 17, 2023 10:23:47 AM
Time Spent: 00:13:48
IP Address: 198.239.78.28

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Supervisor**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
Collaborate outcome .

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	5
Individual investigations/negotiated outcomes	7
Solitary confinement	3
Classification	4
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	6
DOC staff conduct	9
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#217

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, August 17, 2023 12:26:19 PM
Last Modified: Thursday, August 17, 2023 12:30:40 PM
Time Spent: 00:04:21
IP Address: 198.239.78.27

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **Annual training**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

no experience with them

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	2
DOC policy recommendations	6
Individual investigations/negotiated outcomes	5
Solitary confinement	9
Classification	7
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	1
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#218

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, August 17, 2023 9:57:28 AM
Last Modified: Thursday, August 17, 2023 2:04:11 PM
Time Spent: 04:06:43
IP Address: 198.239.78.26

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Supervisor**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
Open and friendly communication.

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	6
Individual investigations/negotiated outcomes	5
Solitary confinement	7
Classification	8
DOC resolutions program	4
Legislative work (examples: CI, building improvements)	2
DOC staff conduct	9
Access to programming/education	3
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#219

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, August 17, 2023 2:34:33 PM
Last Modified: Thursday, August 17, 2023 2:37:14 PM
Time Spent: 00:02:41
IP Address: 198.239.78.27

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6 **Respondent skipped this question**

If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	9
DOC policy recommendations	7
Individual investigations/negotiated outcomes	3
Solitary confinement	8
Classification	4
DOC resolutions program	5
Legislative work (examples: CI, building improvements)	1
DOC staff conduct	6
Access to programming/education	2
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#220

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, August 17, 2023 4:13:53 PM
Last Modified: Thursday, August 17, 2023 4:15:03 PM
Time Spent: 00:01:10
IP Address: 71.197.243.204

Page 1

Q1 **At Headquarters (includes remote/hybrid)**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **Respondent skipped this question**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?

N/A

Q6
If no, how could we have collaborated better with you?

N/A

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	3
Individual investigations/negotiated outcomes	6
Solitary confinement	2
Classification	7
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	4
DOC staff conduct	9
Access to programming/education	5
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#221

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, August 18, 2023 11:50:51 AM
Last Modified: Friday, August 18, 2023 11:53:52 AM
Time Spent: 00:03:00
IP Address: 198.239.78.3

Page 1

Q1 **Community Corrections Division**

What area of DOC do you work?

Q2 **I have not received training about the OCO**

Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**

Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**

Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5 **Respondent skipped this question**

If yes, what did the OCO do to contribute to a successful and positive outcome?

Q6
If no, how could we have collaborated better with you?

I've never been contacted by the OCO.

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	3
DOC policy recommendations	4
Individual investigations/negotiated outcomes	5
Solitary confinement	6
Classification	7
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	2
DOC staff conduct	9
Access to programming/education	1
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#222

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, August 19, 2023 4:23:48 PM
Last Modified: Saturday, August 19, 2023 4:32:01 PM
Time Spent: 00:08:13
IP Address: 198.239.78.2

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **I have not received training about the OCO**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **No**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **No**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
Have never met with OCO

Q6
If no, how could we have collaborated better with you?
Have never met with OCO

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	4
Individual investigations/negotiated outcomes	7
Solitary confinement	8
Classification	9
DOC resolutions program	5
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	2
Access to programming/education	6
Other	10

Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

#223

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, August 12, 2023 5:04:16 PM
Last Modified: Friday, August 25, 2023 8:43:57 AM
Time Spent: Over a week
IP Address: 172.92.239.193

Page 1

Q1 **A Prison Facility (includes administrative, CI, custody, facilities, and health services staff)**
What area of DOC do you work?

Q2 **Annual training**
Where did you receive training about the Office of the Corrections Ombuds (OCO)?

Q3 **Yes**
Do you feel clear about what is expected when the OCO contacts you?

Q4 **Yes**
Do you feel your past contact with the OCO led to a successful and positive outcome?

Q5
If yes, what did the OCO do to contribute to a successful and positive outcome?
By communicating the needed information efficiently which aids in ease of collection of the material needed

Q6 **Respondent skipped this question**
If no, how could we have collaborated better with you?

Q7

The OCO's vision is: A more humane Washington corrections system. To reach our vision, what should we work on first? Please rank the following in order of priority to you, with 1 being the most important.

Healthcare access & quality	1
DOC policy recommendations	6
Individual investigations/negotiated outcomes	4
Solitary confinement	9
Classification	7
DOC resolutions program	8
Legislative work (examples: CI, building improvements)	3
DOC staff conduct	5
Access to programming/education	2
Other	10

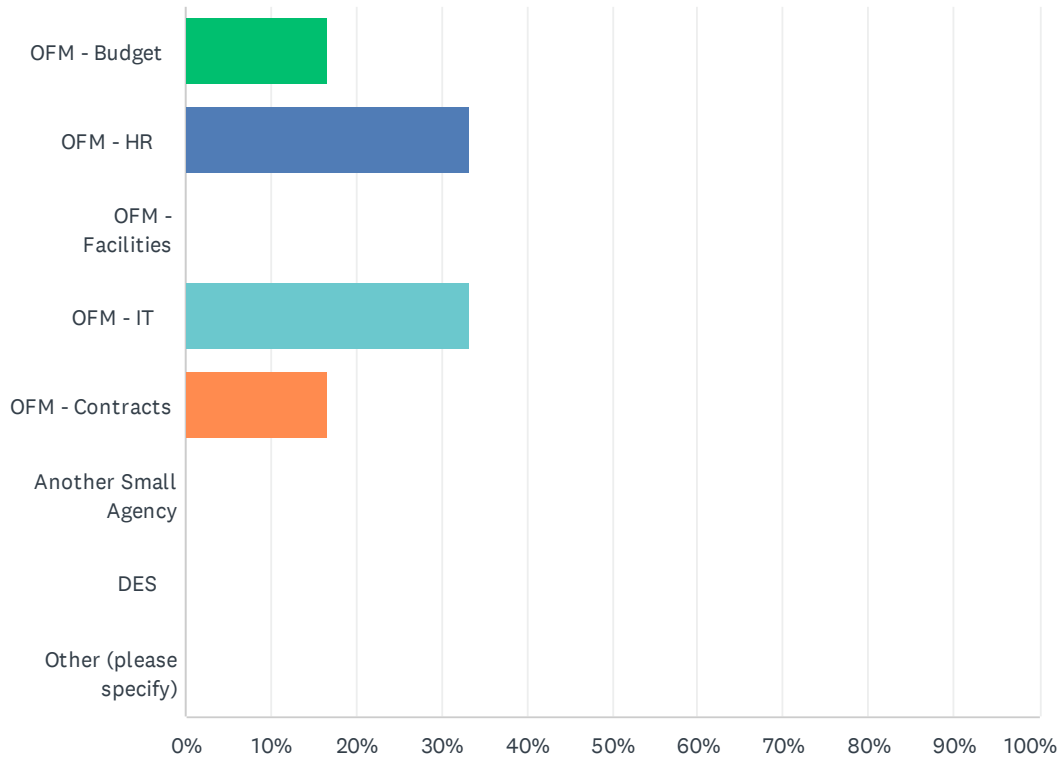
Q8

Respondent skipped this question

If you answered "Other" in question 7, please specify.

Q1 What area do you work in?

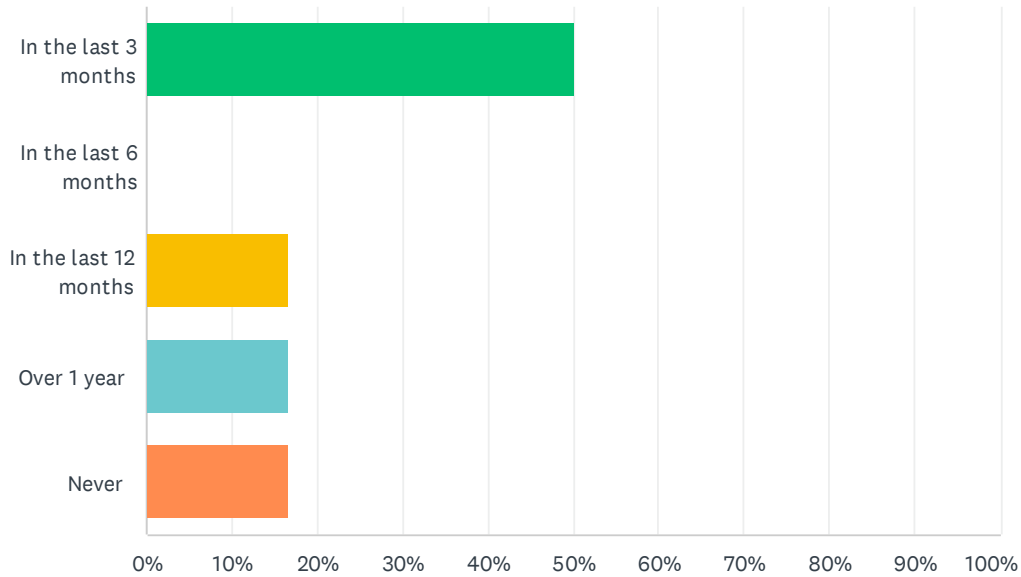
Answered: 6 Skipped: 0



ANSWER CHOICES	RESPONSES	
OFM - Budget	16.67%	1
OFM - HR	33.33%	2
OFM - Facilities	0.00%	0
OFM - IT	33.33%	2
OFM - Contracts	16.67%	1
Another Small Agency	0.00%	0
DES	0.00%	0
Other (please specify)	0.00%	0
TOTAL		6

Q2 When was the last time you had contact with the OCO, or worked on something that pertained to us?

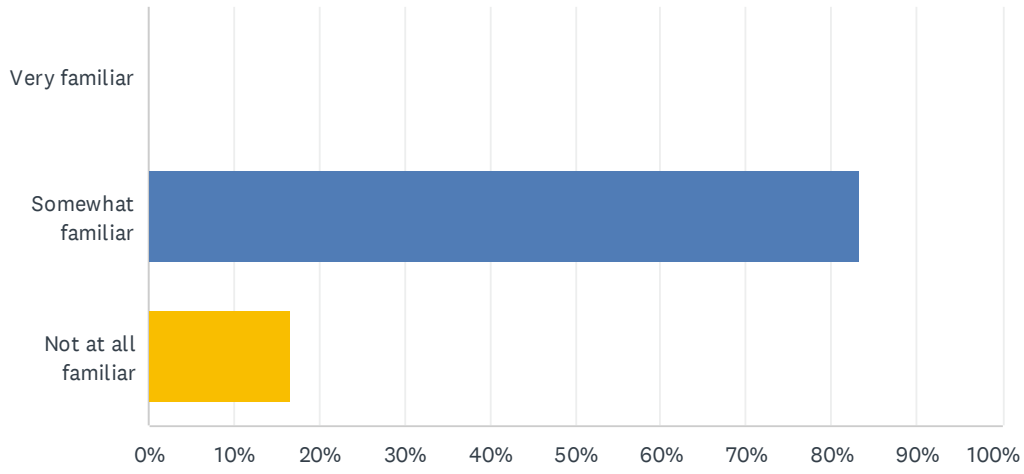
Answered: 6 Skipped: 0



ANSWER CHOICES	RESPONSES	
In the last 3 months	50.00%	3
In the last 6 months	0.00%	0
In the last 12 months	16.67%	1
Over 1 year	16.67%	1
Never	16.67%	1
TOTAL		6

Q3 How familiar are you with the work that the OCO does?

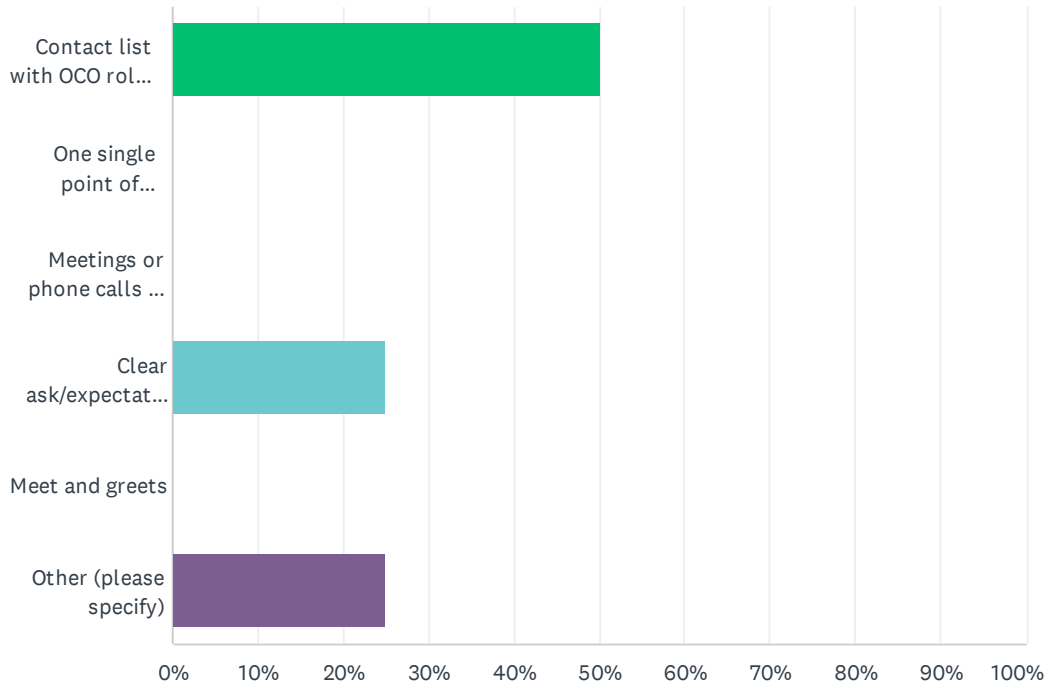
Answered: 6 Skipped: 0



ANSWER CHOICES	RESPONSES
Very familiar	0.00% 0
Somewhat familiar	83.33% 5
Not at all familiar	16.67% 1
TOTAL	6

Q4 How can we improve our communication with you?

Answered: 4 Skipped: 2



ANSWER CHOICES	RESPONSES	
Contact list with OCO roles and descriptions	50.00%	2
One single point of contact	0.00%	0
Meetings or phone calls to follow up on emails	0.00%	0
Clear ask/expectations	25.00%	1
Meet and greets	0.00%	0
Other (please specify)	25.00%	1
TOTAL		4

Q5 How can we best collaborate with you?

Answered: 2 Skipped: 4

#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, August 13, 2023 10:35:09 AM
Last Modified: Sunday, August 13, 2023 10:35:42 AM
Time Spent: 00:00:33
IP Address: 198.238.56.15

Page 1

Q1 **OFM - IT**

What area do you work in?

Q2 **In the last 12 months**

When was the last time you had contact with the OCO, or worked on something that pertained to us?

Q3 **Somewhat familiar**

How familiar are you with the work that the OCO does?

Q4 **Respondent skipped this question**

How can we improve our communication with you?

Q5 **Respondent skipped this question**

How can we best collaborate with you?

#2

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 8:26:05 AM
Last Modified: Monday, August 14, 2023 8:31:14 AM
Time Spent: 00:05:09
IP Address: 198.238.56.15

Page 1

Q1 **OFM - IT**

What area do you work in?

Q2 **In the last 3 months**

When was the last time you had contact with the OCO, or worked on something that pertained to us?

Q3 **Not at all familiar**

How familiar are you with the work that the OCO does?

Q4 **Contact list with OCO roles and descriptions**

How can we improve our communication with you?

Q5
How can we best collaborate with you?

IT is required to track all technology assets, so I work closely with Contracts to ensure IT knows what is being purchased. I also try to proactively reach out to OCO to make sure technology products that need to be renewed don't need any changes, are still needed, and the request for the purchase is to Contracts prior to the renewal date. Having a single point of contact is most helpful for this. Understanding OCO staff roles would be helpful when IT receives requests for software. Jen Noble

#3

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 9:07:11 AM
Last Modified: Monday, August 14, 2023 9:11:05 AM
Time Spent: 00:03:54
IP Address: 147.55.7.167

Page 1

Q1 **OFM - HR**

What area do you work in?

Q2 **In the last 3 months**

When was the last time you had contact with the OCO, or worked on something that pertained to us?

Q3 **Somewhat familiar**

How familiar are you with the work that the OCO does?

Q4 **Other (please specify):**
How can we improve our communication with you? Have regular meetings with director, and work with supervisors and employees so they know what HR services are available to assist them.

Q5
How can we best collaborate with you?
Continue doing what we have been doing in the last two months. Have frequent and open conversations. Being proactive and involving us in the beginning versus being reactive to a problem.

#4

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 10:02:08 AM
Last Modified: Monday, August 14, 2023 10:02:33 AM
Time Spent: 00:00:25
IP Address: 147.55.7.167

Page 1

Q1 **OFM - HR**

What area do you work in?

Q2 **Never**

When was the last time you had contact with the OCO, or worked on something that pertained to us?

Q3 **Somewhat familiar**

How familiar are you with the work that the OCO does?

Q4 **Respondent skipped this question**

How can we improve our communication with you?

Q5 **Respondent skipped this question**

How can we best collaborate with you?

#5

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, August 14, 2023 3:23:41 PM
Last Modified: Monday, August 14, 2023 3:28:20 PM
Time Spent: 00:04:38
IP Address: 198.238.56.15

Page 1

Q1 **OFM - Contracts**

What area do you work in?

Q2 **Over 1 year**

When was the last time you had contact with the OCO, or worked on something that pertained to us?

Q3 **Somewhat familiar**

How familiar are you with the work that the OCO does?

Q4 **Clear ask/expectations**

How can we improve our communication with you?

Q5 **Respondent skipped this question**

How can we best collaborate with you?

#6

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, August 15, 2023 10:05:10 AM
Last Modified: Tuesday, August 15, 2023 10:05:40 AM
Time Spent: 00:00:30
IP Address: 73.97.240.237

Page 1

Q1

OFM - Budget

What area do you work in?

Q2

In the last 3 months

When was the last time you had contact with the OCO, or worked on something that pertained to us?

Q3

Somewhat familiar

How familiar are you with the work that the OCO does?

Q4

Contact list with OCO roles and descriptions

How can we improve our communication with you?

Q5

Respondent skipped this question

How can we best collaborate with you?
