Mail Issues

* Mailroom policy updated 9/8 – no notice to the public or to the inmate population that it had been revised. Would like to see more transparency than that. When will it officially be reviewed/revised.
* Julian had a tax form sent in and it was rejected for #1.
* Retaliation occurs in the mailroom. Doesn’t really take it into account in their training.
* What happens when the mail disappears with no rejection. Do they have cameras in the mailroom?
* Has heard that staff may not want to be in the mailroom and they are sent there.
  + People end up in the mailroom who are not successful in other place.

Sent her loved one power of attorney info and it was rejected. By the time it got to her, the ten days had passed. It was just at Shelton.

A year ago, the person was able to go to the law library

Could not locate the DOC form.

Date stamped on items when they arrive. Some things get delayed for a long time and others do not. I do not think that they’re dealing with a first in-first out system.

To have magazines in the categories of books and have that separate enough that they don’t get shuffled in with regular mail.

Do they currently have a system for counting the number of pieces of mail?

WAC hearing process – Kehaulani would like more information

Do we know what training they get? Would like more information on the training – would even like to be able to attend it.

Housing unit and cell number – is that necessary? Does it help make the process more efficient? If you want it, then put it in the policy and on webpage. Same as with the colored envelopes.