OFFICE OF THE CORRECTIONS OMBUDS

POLICY REVISION COMMENTS

DOC 600.020 Patient-Paid Healthcare

Comments Submitted 10/21/2022

OCO is strongly supportive of the proposed revised title for this policy as well as the proposed person-centered language used throughout the policy.

DIRECTIVE:

- II. D. The revised policy continues to require a patient-paid application fee of \$50 that must be paid prior to the DOC considering the patient's request. The OCO questions the imposition of this fee as it does not align with healthcare payment systems used in the community.
- III. E. F. The revised policy does not identify any timeline requirements within which DOC must complete the packet and its review. A timeline should be identified; Section III. F. is where such a timeline would conclude.
- IV. The revised policy appears to skip a step in the process between when the order arrives from the outside provider and where it is sent to pharmacy for approval. The policy should identify who will receive the order and who will give it to the CMO/Director of Pharmacy.