

Comments Submitted 4/28/2023

DIRECTIVE

I. A. 1.

The OCO suggests that the DOC add another sub-section to I. A. 1. to explain when individuals may request alternate medical and/or mental health providers.

- I. General Responsibilities
 - A. Except in Reception Diagnostic Centers, the Facility Medical Director and facility senior Health Services Manager will ensure patients are assigned a primary care provider.
 - 1. Primary care providers will be assigned by living unit(s) or alphabetically by an individual's last name. Specific patient names will not be posted.

I. B.

The OCO suggests adding "5" to I. B. clarifying that it is the responsibility of HSMs to ensure that kites and confidential envelopes are available in restrictive housing/solitary units.

- B. The senior Health Services Manager will ensure:
 - 1. Incarcerated individuals have access to healthcare services conducted by qualified personnel per the Washington DOC Health Plan.
 - 2. Current primary care coverage is posted weekly in the living units.
 - 3. A process is established to inform patients of additional care providers (e.g., mental health).
 - 4. Facility operational memorandums based on this policy are reviewed annually by the Assistant Secretary for Health Services/Chief Medical Officer/designee.

II. F. 1-14.

The OCO notes that many of the protocols described in F. 1-14 (not fully pictured below) are outdated. For example, the HSR and the ASR protocols available via iDOC are both dated 2017. The OCO recommends reviewing all protocols referred to and/or relied upon by this policy and updating where needed.

- F. All outpatient healthcare services will be consistent with the Washington DOC Health Plan, and will follow chronic care management, infection prevention, and other statewide and Health Services protocols, including:
1. Care for illnesses/injuries,
 2. Treatment of chronic conditions (e.g., diabetes, hypertension, asthma),
 3. Mental health services per DOC 630.500 Mental Health Services,
 4. Dental care,
 5. Referral to appropriate medical, mental health, or dental providers, when necessary,

II. H.

The OCO encourages the DOC to add another sub-section to II. H. requiring these occurrences to be documented in IMRS per DOC 400.100 Attachment 1.

- H. Except in emergencies, when a female patient is examined by a male provider, a female health services employee/contract staff will be present during the visit.
1. Documentation of the visit will include details concerning any emergency where a female health services employees/contract staff is not present.