



**SLIDES FOR
OCO QUARTERLY
MEETING:
SCCC
APRIL 19, 2024**

OCO VISION

We envision a more humane and transparent Washington Corrections System.

MISSION

We provide opportunities for people impacted by incarceration to raise issues and resolve conflicts. We work to reduce harm in the Washington corrections system by negotiating outcomes, recommending positive change, and reporting individual and systemic concerns.

CORE VALUES

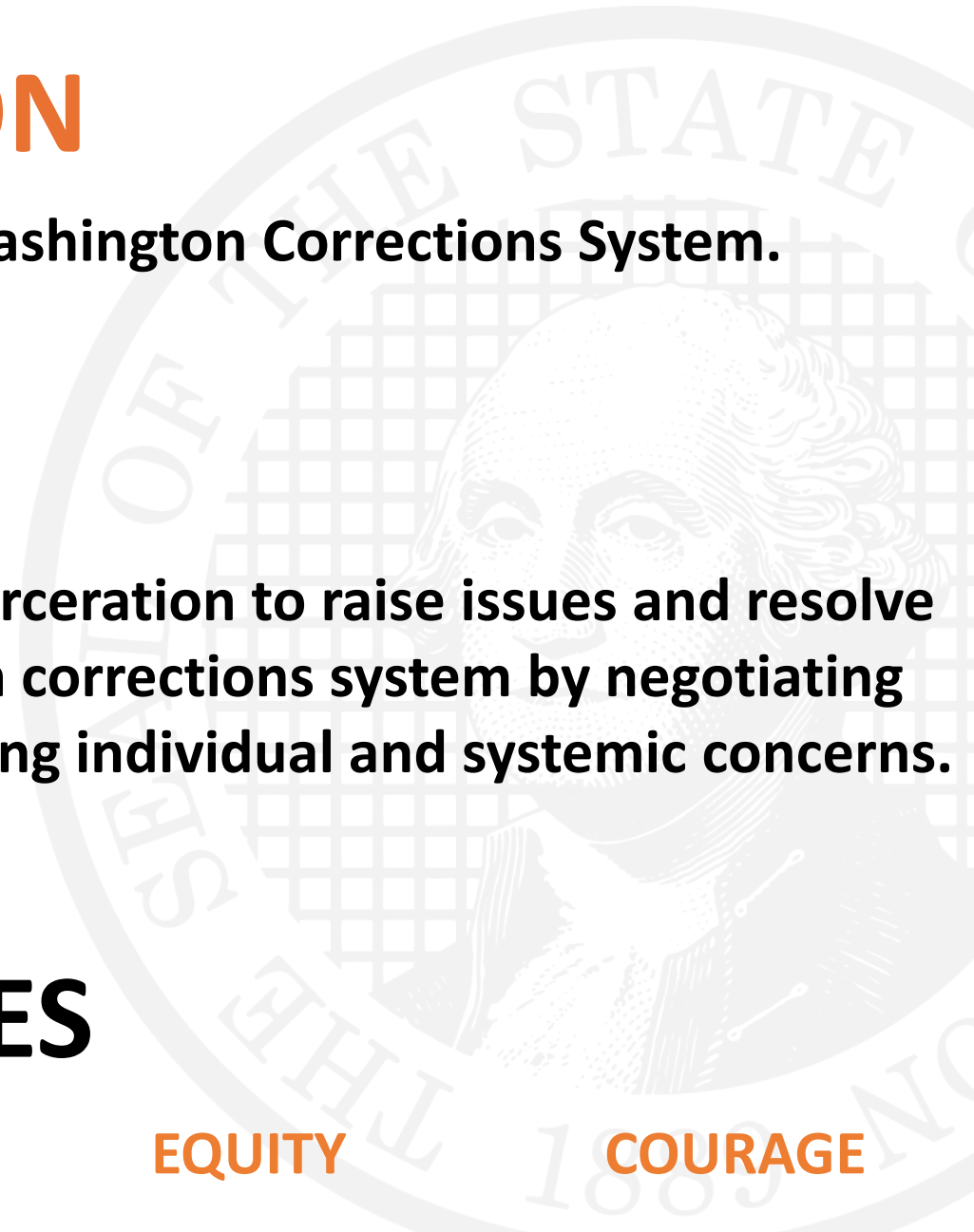
INTEGRITY

RESPECT

COLLABORATION

EQUITY

COURAGE





OCO DATA

1st Quarter

January – March 2024

MONTHLY OUTCOME REPORT NUMBERS

Q1: JANUARY – MARCH 2024

CASE INVESTIGATIONS: 589

Assistance Provided: 82
Information Provided: 259
DOC Resolved: 82
Insufficient Evidence to Substantiate: 46
No Violation of Policy: 117
Substantiated: 3

INTAKE INVESTIGATIONS: 114

Administrative Remedies Not Pursued: 63
Declined: 16
Lacked Jurisdiction: 14
Person Declined OCO Involvement: 13
Person Released from DOC Prior to OCO Action: 8

UNEXPECTED FATALITY REVIEWS: 7

710

TOTAL RESOLVED INVESTIGATIONS

WITH ASSISTANCE OR
INFORMATION PROVIDED IN

58%

OF CASE INVESTIGATIONS

OCO COMPLAINTS RECEIVED

Across all DOC facilities: 833 complaints received this quarter

Top 3 concerns: Staff Conduct, Healthcare, Classification

STAFFORD CREEK CORRECTIONS CENTER

Stafford Creek Corrections Center: 108 complaints this quarter

Top 3 concerns: Healthcare, Staff Conduct, Classification

Stafford Creek Corrections Center IMU: 17 complaints this quarter

Top 3 concerns: Classification, Healthcare, Staff Conduct



CASE EXAMPLE

1st Quarter
January – March 2024

OCO ACTION – HEALTH SERVICES

Example: Medication Assisted Treatment (MAT) Access

Reported Concerns: Patient reported he was unable to access the MAT program in the timeframe set by the MAT protocol. The person requested to start the MAT induction process.

OCO Actions & Negotiated Outcomes

- The OCO provided assistance by contacting Health Services Management and requesting the MAT protocol be initiated for this patient. The individual was able to begin MAT induction prior to release.
- DOC reported limitations to the number of patients in that facility that could be on the MAT program. OCO staff contacted DOC Health Services leadership to notify them of the facility's limitations, with the goal of resourcing avenues to expanded access to the program. The OCO is engaged in ongoing discussions with the DOC on expanding access to the MAT program in all facilities.



OCO ACTION

1st Quarter
January – March 2024

UNEXPECTED FATALITY REVIEWS (UFRs)

Seven (7) fatality review meeting reports were published in Q1 2024.

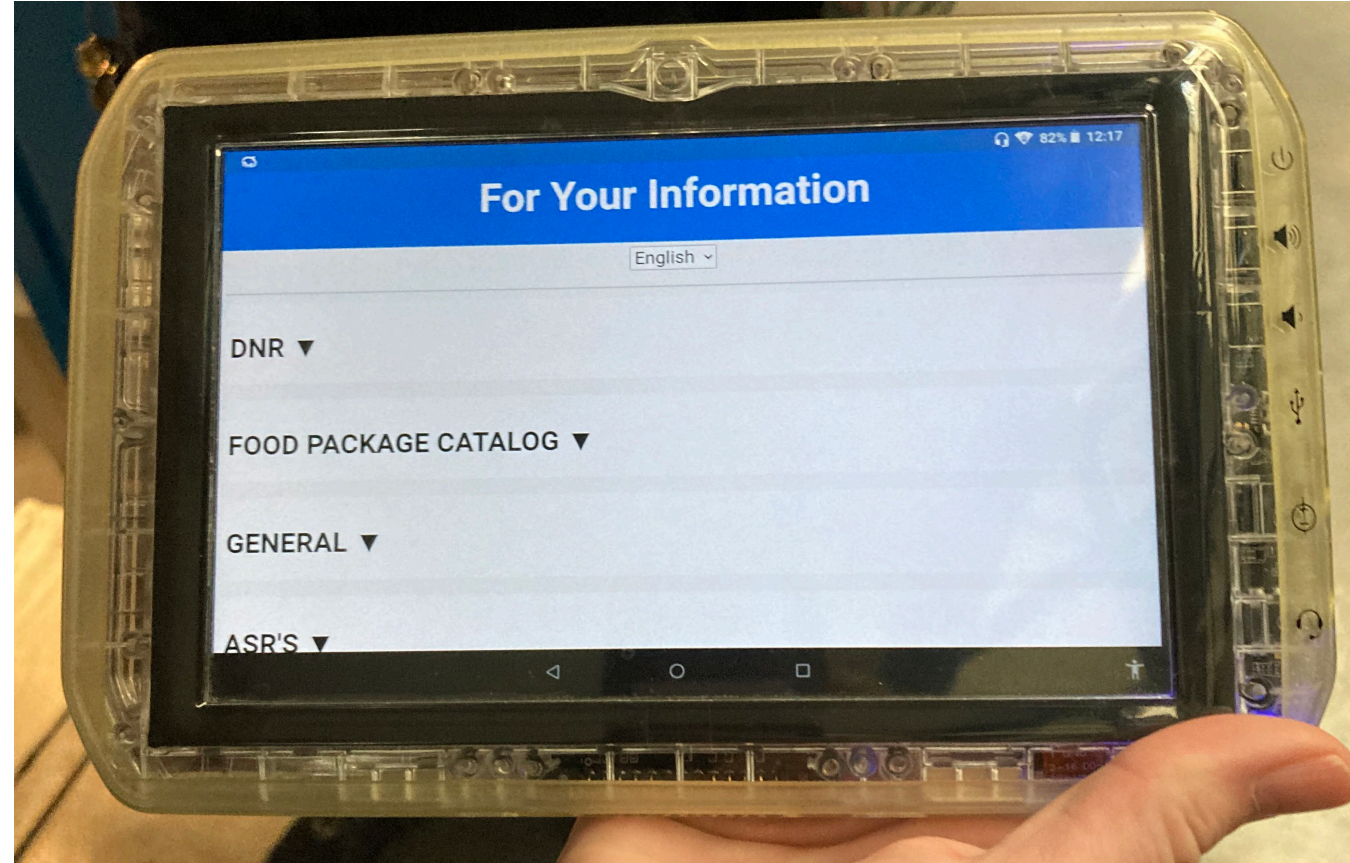
The deaths reviewed were attributed to

- **Cancer (3)**: UFRs23-017, 23-021, 23-022
- **Respiratory (2)**: UFRs23-016 & 23-018
- **Diabetes (1)**: UFR23-015
- **Vascular Disease (1)**: UFR 23-012

- UFR Committee Members are representatives from: OCO, DOH, HCA, and DOC
- OCO can request reviews of deaths not identified by the DOC as “unexpected”
- UFR Committee Members review incident reports, medical records, video, and other relevant documentation
- UFR Committee meets to discuss findings, questions, and recommendations

REPORTS & PUBLICATIONS

1st Quarter
January – March 2024



AVAILABLE ON THE FYI APP ON YOUR SECURUS TABLET

The OCO Newsletter

Includes updates about projects, reports, ways you can be involved, and a monthly message from OCO's Director.

OF THE CORRECTIONS OMBUDS MONTHLY NEWSLETTER

APRIL 2024

What's new with the OCO?

National Association for Civilian Oversight of Law Enforcement (NACOLE)

The OCO is a NACOLE Agency Member, and our director is an active member of NACOLE's Jail and Prison Oversight Committee.

NACOLE is a non-profit organization that works to create a community of support for independent, civilian oversight entities that seek to make their local law enforcement agencies, jails, and prisons more transparent, accountable, and responsive to the communities they serve. NACOLE was established in 1995.

The Jail and Prison Oversight Committee works on strategies to increase the number of resources, trainings, and support available to those advocating for or practicing civilian oversight of jails and prisons. The members work to expand the number of jail and prison oversight entities throughout the US.

Individual OCO staff regularly meet with our NACOLE colleagues across the US. We are often working similar complaints and getting comparable data on much of the same concerns. By getting robust professional relationships with our corrections

FACILITY VISITS

March 5 at CCCC: OCO staff attended a presentation for individuals enrolled in the CPAT program, and met with individuals in their living units.

March 8 at WCC & WCCW: OCO staff and members from the Prison & Jail Innovation Lab met with facility leadership and visited the reception center, receiving units, and IMU. OCO staff provided on-site, self-advocacy information to many while visiting WCCW.

March 8 at MCC: OCO staff attended the RTU workgroup meeting and met individually with people living in the Sky River Treatment Center. OCO also met with facility leadership.

March 12 at SCCC: OCO staff met with incarcerated individuals in their living units and later with DOC staff



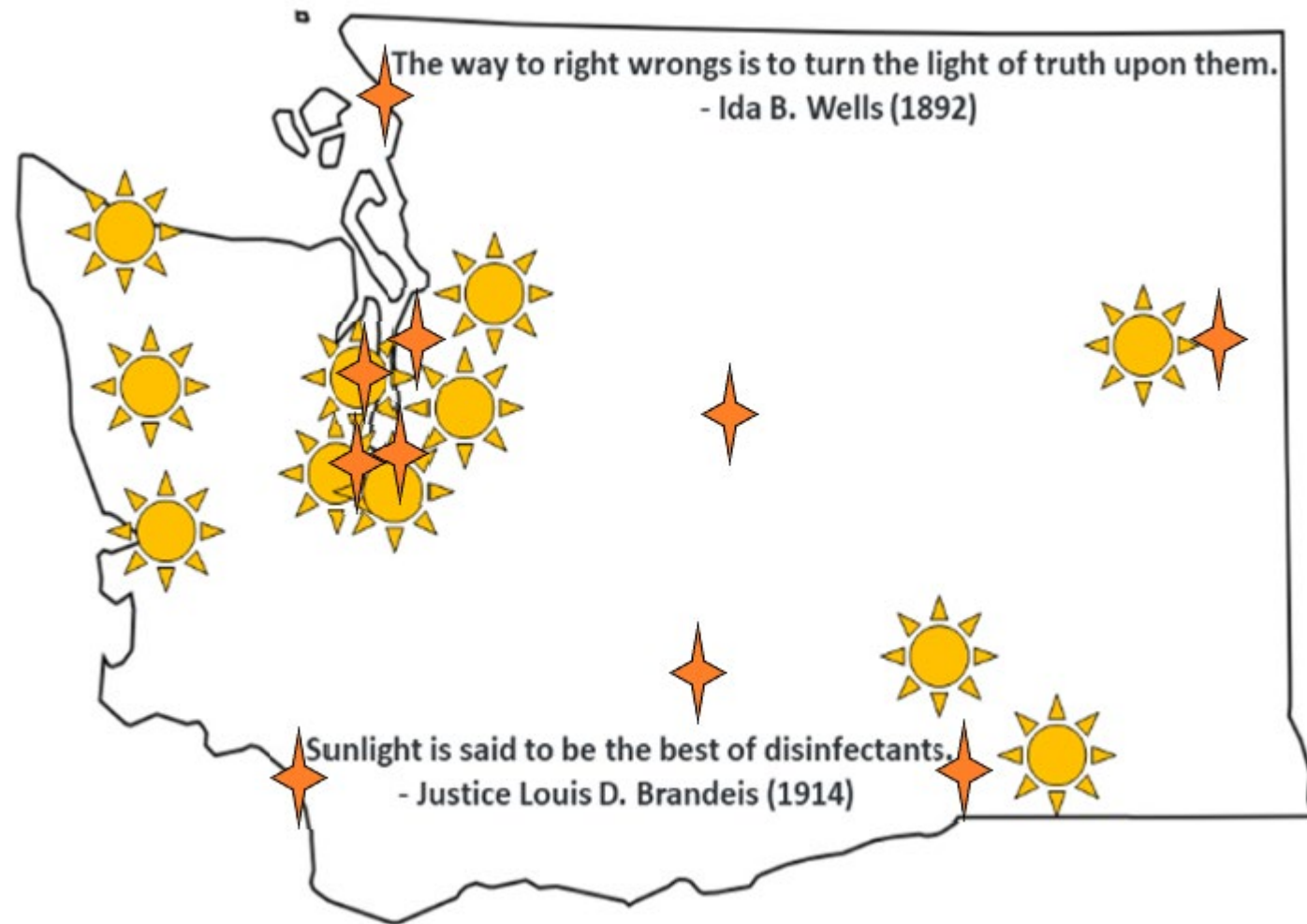
FACILITY MONITORING

1st Quarter

January – March 2024

29

Prison/Reentry Center Monitoring Visits Jan. – March 2024



OCO Monitoring Visits: The practice of routinely inspecting all correctional institutions to assess and report on the facility conditions and treatment of people who are incarcerated. All facilities are inspected, not just those with known problems. Monitoring is critical for ensuring the safety of all people inside. It is a proactive process meant to provide early identification of concerns about conditions and ill-treatment.

2023 OCO QUARTERLY MEETINGS INSIDE PRISONS

January 6 : WCC

April 26 : MCC

July 7 : WSP

October 6 : CBCC

2024 OCO QUARTERLY MEETINGS INSIDE PRISONS

January : MCCCW

April : SCCC

July : AHCC & CRCC*

October : CCCC*

*Subject to change

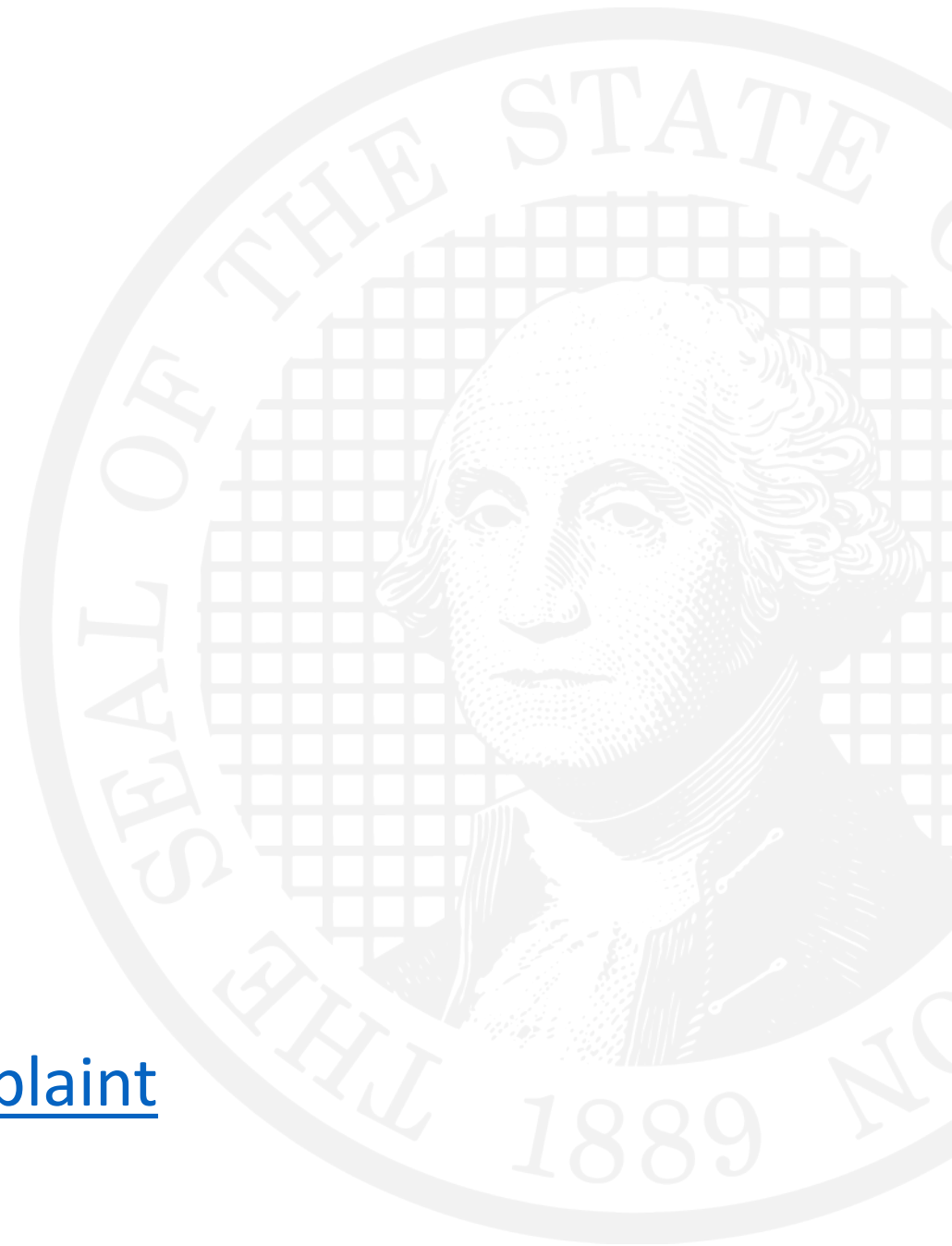
OFFICE OF THE CORRECTIONS OMBUDS

CONFIDENTIAL

Hotline: (360) 664-4749

Mail: PO Box 40009
Olympia, WA 98504

Online: www.oco.wa.gov/submit-complaint





Washington State Office of the Family and Children's Ombuds
6840 Fort Dent Way, Suite 125
Tukwila, WA 98188

GROUP DISCUSSION

Topic 1: Healthcare (30 mins)

Topic 2: DOC & Facility Policy Input (30 mins)

- Communication
- Participation in writing & updating policies

Topic 3: DOC Staff Concerns (30 mins)