

**OFFICE OF THE
CORRECTIONS
OMBUDS**

**QUARTERLY PUBLIC
MEETING**

JUNE 29, 2022

Agenda



Introductions



The Staff of the OCO



Updates from the OCO



Quarterly Data



Questions? Feedback?

Director: Caitlin Robertson, PhD

- **Appointment Effective:** June 1, 2022
 - **Joined the OCO:** March 2020 as Assistant Ombuds-East
-
- **Professional Experience**
 - Workforce Development / Career Counseling & Coaching
 - Conflict Resolution/Restorative Justice: Prison, College, & Int'l Peacekeeping
 - Private Sector Management
 - **Education**
 - PhD in Leadership Studies
 - MS in Conflict & Dispute Resolution
 - Graduate Certificate in Justice & Peace Studies
 - BS in Political Science

The Staff of the OCO

1. **Angee Schrader** Lead Assistant Ombuds
2. **Elisabeth Kingsbury** Policy Advisor
3. **Carolina Landa** Assistant Ombuds
4. **Heather Hamilton** Customer Service & Office Manager
5. **Stella Spracklin** Lead Early Resolution Ombuds
6. **E.V. Webb** Lead Early Resolution Ombuds-Healthcare
7. **Rebecca Glosser** Early Resolution Ombuds
8. **Chase Rapach** Early Resolution Ombuds
9. **Kyra Duffy** Early Resolution Ombuds (p/t)
10. **Zachary Kinneman** Early Resolution Ombuds (p/t)
11. **Jessica Means** Early Resolution Ombuds (p/t)
12. **Madison Vinson** Early Resolution Ombuds (p/t)

Updates

June Facility Visits

AHCC	CBCC	CRCC	MCC
OCC	WCC	WSP	

Internal Process Improvements

Hotline/Triage

Case Management

External Process Improvements

OCO/DOC Meeting Structures

Monthly Outcome Reports

April 1 – June 28, 2022

Cases Opened: 1,325

Mail: 224

Hotline: 551

Other: 550

Cases Closed: 1,244

Mail: 206

Hotline: 460

Other: 578

July 1, 2021 - June 28, 2022

Opened: 2,966

Closed: 2,613

Questions? Feedback?

Office of the Corrections Ombuds

2700 Evergreen Parkway NW

Olympia, WA 98505

www.oco.wa.gov